



HELPING CUSTOMERS DELIVER™

DESCARTES webDoc™ SERVICE

ONLINE WEB FORMS FOR AIRFREIGHT DOCUMENTS

International logistics is a complex process laden with large volumes of documentation and the need to efficiently trade information among partners in the supply chain. Freight forwarders, ground handling agents and air carriers all play a role in needing to automate the shipment process and easily capture relevant data for shipment documentation.

Freight forwarders use Descartes webDoc Service, online web forms, to help improve freight booking processes, send electronic waybills and ensure that freight messages are distributed directly to the carriers with all the required and correct information. Descartes gives forwarders access to an electronic web form that enables them to easily and quickly create the various documents and electronic messages that are dictated by the industry, such as IATA's e-freight requirements. Descartes webDoc Service provides freight forwarders the ability to easily create messaging documents such as Master Airway Bill, House Airway Bill and Labels and, at the same time, send these documents electronically to the airlines.

Ground handling agents (GHA) use Descartes webDoc Service to create the various electronic messages required by an individual airline in a single solution so that GHAs don't have to install various airline systems locally.

Airlines can also leverage Descartes webDoc Service as an accessible tool from their websites. Descartes webDoc Service allows their customers (forwarders) a simple input tool to make required electronic messages and their handling agents to create electronic messages required as per their contract with the carrier.

Descartes webDoc Service leverages the power of the Descartes Global Logistics Network™ (GLN), which connects thousands of shippers with 90+ air, 30+ ocean, and 1,600+ truck carriers and provides the connectivity necessary to gain visibility into air and ocean cargo logistics activities.



DESCARTES WEBDOC™ SERVICE helps companies easily create electronic air freight messages and distribute them to carriers.

POTENTIAL BENEFITS & FEATURES

Descartes webDoc Service helps freight forwarders with:

Cost reduction – By eliminating additional charges for not sending electronic messages.

Time – By reducing the process time when delivering goods at the airport as AWB details have already been electronically entered into the handling system.

Freight messages – Transmits freight messages electronically to airlines. Transfers data from the completed message directly to the relevant carrier.

Online-forms – Documents are available on the Internet 24/7 through a web interface.

Automatic data validation – Prevent messages from being created with invalid information, as everything is validated according to IATA's CargoImp manual before transmitting, eliminating failed messages to follow up on.

Issuance of electronic documents – Descartes webDoc Service has the ability to transmit documents including Master Airway Bill, House Airway Bill and Labels and more. Offers an optional fax and PDF transmission for airlines and freight forwarders without online capabilities.

Label printing – Enables users to print bar code labels from digital versions of air waybills or house waybills.

Descartes webDoc Service helps Ground Handling Agents with:

Compliance – The documents ensure that GHAs comply with requirements from air carriers.

Complexity – By enabling the GHA to manage all documents through one system for all air carriers and avoiding the need for many air carrier systems to be installed locally.

Descartes webDoc Service helps Air Carriers with:

Simplicity – Offers forwarders a simple tool to be able to make electronic messages so that the air carrier does not have to enter AWB details manually.

Cost reduction – Provides forwarders with a simple tool that can be used so that air carriers do not charge additional fees for entering data electronically.

Accessibility – Provides an easily accessible tool for GHA's to submit all required messages.

Accuracy – Less errors resulting from less human interference and data only being entered once.

THE DESCARTES DIFFERENCE

Descartes' logistics management solutions combine a multi-modal network, the Descartes Global Logistics Network, with component-based applications to provide messaging services between logistics trading partners, shipment management services for contract carriers and private fleet management services. These solutions and services help Descartes' customers reduce administrative costs, billing cycles, fleet size, contract carrier costs, and mileage driven and improve pick up and delivery reliability. Our hosted, transactional and packaged solutions deliver repeatable, measurable results and fast time-to-value.

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