



HELPING CUSTOMERS DELIVER™

DESCARTES WIRELESS/GPS™

GAIN REAL-TIME ACCESS AND CONTROL OF YOUR VEHICLES AND DELIVERIES

Descartes Wireless/GPS enables real-time tracking and performance monitoring of your operations while keeping all the people who need to know, in the know. It allows you to continually assess how drivers are performing according to a pre-defined plan, and whether actual routes and stops meet expectations. Through Descartes Wireless/GPS, supervisors and key personnel are continually updated on delivery statuses and relevant information like shorts, damages, refusals, early arrivals and late deliveries.

Drivers can also maintain communications with dispatch and office personnel. Connected through one of several wireless networks, drivers can easily send and receive messages to keep everyone informed of deliveries and timeframes. The system also supports automated exception-based notifications - email alerts about specific situations that may require immediate attention.

Part of the Descartes Delivery Management™ Suite, Descartes Wireless/GPS enables dispatchers to address issues before they affect customers. From order to delivery, Descartes enables streamlined, customer-focused decisions on routes and reservations.

A recognized innovator in delivery management, Descartes has offered market-proven routing and scheduling solutions for over 20 years. With extensive logistics expertise and a leadership tradition in wireless and messaging, Descartes has deployed advanced delivery applications at over 700 companies. Descartes' customers have enjoyed such benefits as a 10% to 20% increase in completed daily deliveries, a 10% drop in fuel consumption, and a 20% improvement in vehicle utilization.

FEATURES

- Notification of arriving at and completing a stop
- Notification of deliveries that are short, damaged or refused
- Recalculate arrival times based on current progress
- Identify potential service failures
- Color-coded action prompts
- Message broadcast and single driver communications
- Displays last reported position of each vehicle
- Request and display current position of each vehicle on demand
- Provides "position stamp" information on events (e.g. stops, departure from stop, etc.)
- Auto detects and reports stopped motion to help identify off-route conditions and situations that may impact service.
- Provides breadcrumb trail of actual travel paths

POTENTIAL BENEFITS

- Gain maximum control and visibility of your fleet
- Improve customer service
- Validate arrival times
- Gain detailed information for better real-time decisions
- Improve communications
- Update your Web site with updated estimated arrival times
- Fine tune driver time standards





Descartes map-based routing software allows you to quickly create an efficient plan for your delivery operation. Descartes Wireless/GPS takes you to the next step, empowering you with advanced communications and up-to date information that in turn helps to increase driver accountability and productivity, while allowing you to effectively assess your operation's performance in real time.

FEATURED CAPABILITIES AND HIGHLIGHTS

Real-Time Information

Descartes Wireless/GPS enables routers and supervisors, people who need to be in-the-know, to constantly monitor and track vehicle locations, status of deliveries, stop details and more. This real-time information empowers better and faster decisions regarding your delivery operations.

- View and monitor out-of-route travel and miles
- View and monitor early and late arrivals
- Obtain up-to-date delivery status information (e.g. complete, damaged, short, refused, etc.)
- Assess stop times and locations
- Be more informed about the performance and efficiency of your entire operation

Closed-Loop Communications

Descartes Wireless/GPS ensures drivers and dispatchers stay connected, updating each other of important route and/or delivery information. This closed-loop communication helps your operation perform smoother and more efficiently; better supporting your drivers, and better supporting your customers.

- Two-way text messaging between office and field personnel
- Enables drivers to work more efficiently with pre-defined messages and updates back to the home office

Automated, Exception-Based Notifications

Descartes Wireless/GPS not only offers real-time performance measurements when you are looking, it also notifies you of critical operating situations when you are not. Through automated notifications, supervisors are alerted via email to important operating situations that may require immediate attention.

- Automated exception-based notifications regarding operating events or important situations
- Provide proactive notifications for users not currently logged into the Descartes system
- Supports a more dynamic operation by notifying supervisors as instances occur, so actions can be taken immediately
- Automated speeding notifications with time and location

Driver-Friendly Communications

Without typing, drivers can communicate quickly and easily with their home office by selecting from a list of user-defined messages. The easy-to-use devices leverage one of several wireless networks to immediately route text messages to the people who need to know.

- Driver-friendly, user-defined text messages, including turn-by-turn directions
- Easy-to-use hand held devices
- Multiple wireless networks supported
- Fast and effective two-way communications
- Eliminates the need for driver call-ins after every stop

THE DESCARTES DIFFERENCE

Descartes' logistics management solutions combine a multi-modal network, the Descartes Global Logistics Network, with component-based applications to provide messaging services between logistics trading partners, shipment management services for contract carriers and private fleet management services. These solutions and services help Descartes' customers reduce administrative costs, billing cycles, fleet size, contract carrier costs, and mileage driven and improve pick up and delivery reliability. Our hosted, transactional and packaged solutions deliver repeatable, measurable results and fast time-to-value.

Copyright Descartes. All rights reserved. Descartes, the Descartes triangle logo and all product names used are Descartes trademarks unless specifically identified as the trademarks of a third party.

