



HELPING CUSTOMERS DELIVER™

DESCARTES MULTIMODAL TRACK & TRACE™

IMPROVING VISIBILITY INTO GLOBAL SHIPMENTS

For companies that provide import/export services, shipment consolidation, customs brokerage services or domestic intermodal transportation for rail, truck and air, keeping track of inbound and outbound shipments poses a challenge.

A simple yet effective web-based service, Descartes Multimodal Track & Trace is a low cost option that allows logistics services providers and their customers to better understand the current status of shipments. This service is available as an extension of Descartes' electronic data interchange (EDI) network services provided over the Descartes Global Logistics Network™ (GLN), which connects the world's leading transportation providers to their trading partners and reliably allows the exchange of information to drive delivery performance and high levels of customer satisfaction. Multimodal Track & Trace uses the data from the real-time status messages delivered by the thousands of participating truck, air and ocean carriers in the Descartes GLN.

Descartes Multimodal Track & Trace can help: customer service agents track shipments online; sales managers gain insight into "hot" accounts; buyers track incoming seasonal and out-of-stock merchandise shipments; traffic managers assist in rating carrier performance; and executives gain real-time visibility into global transportation activities.

UNDERSTAND THE CURRENT STATUS OF SHIPMENTS

Descartes Multimodal Track & Trace creates a single login that provides access and complete visibility into the status of freight shipments or deliveries across all modes.





DESCARTES MULTIMODAL TRACK & TRACE is a low cost, easy to deploy shipment status service that leverages the Descartes Global Logistics Network™ (GLN) of transportation and logistics service providers to track inbound and outbound shipments.

BENEFITS

Descartes Multimodal Track & Trace helps:

- Improve service and efficiency through better visibility to global shipments.
- Enable companies to cost effectively make shipment status information easier to access for employees and customers, which improves productivity and customer service.
- Streamline operations by reducing the time employees spend on the telephone and online gathering shipment status information from multiple transportation carriers.

“Descartes’ Multimodal Track & Trace Service is a natural fit for us because it allows visibility into shipment status across several modes of transportation within one easy-to-use tool.”

Joe Pfender, President of Cargo Express

FEATURES

Single interface for multiple modes. Uses a single interface to track the current status of shipments across different transportation modes and carriers.

Support for industry standards. Supports X12-214 (LTL/TL Transportation Carrier Shipment Status Messages); X12-240 (Motor Carrier (Small) Package Status); X12-315 (Ocean Shipping Status Details), and EDIFACT/IFTSTA (Multimodal International Shipment Status Messages) and Cargo Imp – FSU message standard.

Self-service. Offers customers self-serve access to shipment status information 24 hours per day, seven days per week over the Internet.

Multiple status options. Helps companies understand the current status of shipments by pro-bill, equipment numbers, purchase order (PO) numbers, container numbers, bills of lading (BOL) and booking numbers.

Master status messages. Provides updates at all house waybill levels.

Complete tracking. Shows the latest status received or all statuses against a shipment. Offers a wide range of search criteria (by carrier, mode, pick-up date, delivered date, origin/destination, from/to country, etc.).

Role-based message distribution. Offers the ability to distribute messages to users by role and function (for example, truck dispatch versus ocean dispatch).

THE DESCARTES DIFFERENCE

The Descartes Systems Group Inc. (TSX: DSG) (NASDAQ: DSGX), a leading provider of software-as-a-service logistics solutions, is delivering results across the globe today for organizations that operate logistics intensive businesses. Descartes’ logistics management solutions provide messaging services between logistics trading partners, “book-to-bill” services of contract carriers and private fleet management services for organizations of all sizes. These solutions and services help Descartes’ customers reduce administrative costs, billing cycles, fleet size, contract carrier costs, and mileage driven and improve pick up and delivery reliability. For more information, visit www.descartes.com.

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