

Rock-It Cargo: Embracing the World's Most Challenging Freight Moves

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IAG Cargo Launches New Integrated Website

IAG Cargo has announced a further milestone in the integration of its cargo businesses, with the launch of its new website www.iagcargo.com.

The new site provides customers with a single point of contact for both Iberia Cargo and British Airways World Cargo and display information on the entire IAG Cargo network. Customers are now be able to access the combined Iberia Cargo and British Airways World Cargo schedules, use the joint track and trace functionality, find worldwide sales and customer service contacts and download detailed product information.

Angel Luis Cabeza Rivas, IAG Cargo Senior Vice President (SVP) of eBusiness & Platform said: "Our investment in a new, joint website is testimony to our commitment to improving the customer experience and realising the benefits of the integration of our two cargo businesses. We plan to develop the site further and make online bookings available to all our customers in the near future. Over a quarter of IAG Cargo bookings are currently made online and customers are increasingly looking for easier ways to interact with us. Our online presence is a key part of our strategy."

This latest technological development follows the launch of IAG Cargo's iPhone and Android phone app in February. The free app enables customers to track and trace air freight and access information on IAG Cargo's extensive global schedules and networks. ✈

UniGroupStreamlines Shipment Planning and Execution with Descartes' Forwarder Enterprise Solution

Waterloo, ON – Descartes Systems Group (Nasdaq:DSGX) (TSX:DSG), the global leader in uniting logistics-intensive businesses in commerce, announced that UniGroup Worldwide, sister company of United Van Lines and Mayflower Transit, is streamlining shipment management across its North American operations with Descartes' IES Forwarder Enterprise Solution. The solution facilitates end-to-end planning and execution of international shipments.

"As a specialist in all areas of transportation, UniGroup Worldwide provides customized solutions leveraging the most advanced technologies. Descartes helps us to maximize efficiency and is a key technology component in support of our strategy to provide the highest level of world-class service," said Rolf Munk, Manager of Customs Brokerage for the St. Louis-based corporation. "Descartes' fully-integrated forwarding package, with streamlined connectivity, helps keep us on the cutting edge of automation and communication."

Descartes' IES Forwarder Enterprise Solution includes robust modules for multi-modal shipment coordination, supply chainmanagement, U.S. Customs entry and security filing capabilities, and a cloud-based portal providing customizable dashboards for visibility across all forwarding operations. As an integrated forwarding solution, customers can also choose to deploy the multi-divisional accounting module or can easily integrate operational data from the system into third party or legacy accounting systems.

"UniGroup Worldwide understands that having the right technology platform in place is a key factor in supporting the growth of logistics-intensive businesses," explains Cindy Yamamoto, Senior Vice President of Product Management at Descartes. "We're pleased that our IES Forwarder Enterprise Solution serves as the central hub to book, manage andmonitor the complete shipment lifecycle for UniGroup and we look forward tocontinuing to help them be successful." ✈



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