DESCARTES™

Descartes CargoBooker™

e-Bookings for the Air Freight Forwarder Community

What is CargoBooker?

- Descartes CargoBooker is a forwarder 'no-charge' service aimed at the small and medium-sized forwarder.
- Descartes CargoBooker is part of the Descartes GF-X Exchange, one of the largest electronic information and reservation systems in the airfreight industry.
- Forwarders can readily access carrier information and make electronic bookings 24 hours a day, 7 days a week, via a simple web browser (no software installation required).
- The Descartes GF-X Exchange is linked to a variety of tracking providers, enabling forwarders to track their shipments through a simple click.

Key Potential Benefits

Efficiency Gains

- Products, flight & truck details, routings, capacity availability and rates are made accessible without having to call multiple carriers.
- Time spent making and checking bookings may be significantly reduced and can instead be used for special needs shipments or other value added tasks.

Descartes CargoBooker is a time-saving, easy-to-use tool, which enables us to submit bookings to a large number of airlines.

DESCARTES™

- 24/7 availability allows increased flexibility and service to customers.
- Less time spent on administration with more time available for selling and value added services to customers.
- Processes can be aligned across gateways/branches by standardizing the booking process around the Descartes GF-X Exchange booking service.
- Single point access to carriers.

Revenue Opportunities

- Service improved for shipper customers as carrier offerings can be checked quickly and responses to booking requests received efficiently regardless of office opening hours.
- Access to promotional rates, some only available via Descartes GF-X Exchange.
- Reduced costs for carriers and forwarders.

How It Works

- User enters booking information.
- Bookings can be viewed and managed at all times (e.g.for amendments / cancellations).
- Users are notified of booking confirmations both in Descartes GF-X Exchange screens and via e-mail.

The Descartes GF-X Exchange and Descartes CargoBooker are part of the Descartes Global Logistics Network™ (GLN), which enables the world's leading transportation providers to connect to their trading partners and reliably exchange information to drive delivery performance and high levels of customer satisfaction. The Descartes GLN helps companies better manage their logistics book-to-bill process, track inventory, meet regulatory requirements, optimize fleet performance, and effectively communicate with their logistics partners.