Delivery Date Calculation

Product Sheet

Infodis systems ensure optimal guidance of transport processes. Our Supply Chain Management, Carrier Management, Transport Management and Connectivity services enable users to reduce their transport related costs significantly. Infodis delivers its Software as a Service (SaaS) to multi-national and medium sized companies. At a low price per shipment, full information will be provided on all relevant transport questions.

June, 4th 2012 Infodis Supply Chain Solutions joined forces with Descartes.
DELIVERY DATE CALCULATION

THE CHALLENGE

When will a shipment be delivered? This is a question a lot of people ask themselves.

This means that at some point someone, or in most cases more than one person, is expecting a shipment. A clear and trustworthy arrival date is therefore needed.

In the case of inbound logistics this information is needed for availability to promise or the planning of warehousing activities.

For outbound logistics the challenges lie in meeting the receiver’s expectations and to monitor the carrier(s) KPI’s.

THE SOLUTION

The Infodis rate server is able to calculate the delivery date for a single shipment based on the information provided by the customer, as agreed upon by the shipper and the carrier. The transit times will be stored in the rate server database.

When the shipment is booked the delivery date will be calculated automatically and will be shown in the tracking details on the Infodis website.

For example in the case of a rush shipment, the booker can request a specific delivery date. In that case the delivery date will not be calculated by the system.

(Inter)National Holidays

In most cases specific addresses are closed on the same days throughout the year, mostly Saturday and Sunday. But in the case of an (inter)national holiday (un)loading also can’t take place. All known (inter)national holidays are taken into account for delivery date calculation purposes. This results in the fact that the delivery date will not be scheduled to that specific date but it will add the amount of closing days to the delivery date.

THE BENEFITS

The delivery date calculation can be used by the receiving party to plan their resources and, if applicable, make agreements on delivery to the final customer.

The calculated or requested delivery date is the starting point for the delivery performance in the carrier KPI reports. Actual versus planned delivery gives you all the details you need for assessing your carriers. At the same time it will provide you with a clear insight into your customer delivery reliability which is an important factor in customer satisfaction.

Status updates

The estimated delivery date can be updated based on status updates from the carrier. Consecutive transport legs will be recalculated if applicable.