



THE DESCARTES SYSTEMS GROUP INC.
QUARTERLY REPORT TO SHAREHOLDERS

US GAAP FINANCIAL RESULTS FOR THE FIRST QUARTER OF FISCAL 2012

TABLE OF CONTENTS

| | |
|---|----|
| Management's Discussion and Analysis of Financial Condition and Results of Operations | 3 |
| Overview | 5 |
| Consolidated Operations | 8 |
| Quarterly Operating Results | 14 |
| Liquidity and Capital Resources | 16 |
| Commitments, Contingencies and Guarantees..... | 17 |
| Outstanding Share Data..... | 19 |
| Application of Critical Accounting Policies | 20 |
| Change In / Initial Adoption of Accounting Policies | 22 |
| Trends / Business Outlook | 23 |
| Certain Factors That May Affect Future Results | 27 |
| Condensed Consolidated Financial Statements | |
| Condensed Consolidated Balance Sheets..... | 37 |
| Condensed Consolidated Statements of Operations..... | 38 |
| Condensed Consolidated Statements of Shareholders' Equity and Comprehensive Income..... | 39 |
| Condensed Consolidated Statements of Cash Flows | 40 |
| Notes to Condensed Consolidated Financial Statements | 41 |
| Corporate Information..... | 55 |

MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Our Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") contains references to Descartes using the words "we," "us," "our" and similar words and the reader is referred to using the words "you," "your," and similar words.

This MD&A also refers to our fiscal years. Our fiscal year commences on February 1st of each year and ends on January 31st of the following year. Our fiscal year, which will end on January 31, 2012, is referred to as the "current fiscal year," "fiscal 2012," "2012" or using similar words. Our fiscal year, which ended on January 31, 2011, is referred to as the "previous fiscal year," "fiscal 2011," "2011" or using similar words. Other fiscal years are referenced by the applicable year during which the fiscal year ends. For example, 2013 refers to the annual period ending January 31, 2013 and the "fourth quarter of 2013" refers to the quarter ending January 31, 2013.

This MD&A, which is prepared as of June 2, 2011, covers our quarter ended April 30, 2011, as compared to our quarter ended April 30, 2010. You should read the MD&A in conjunction with our unaudited consolidated condensed financial statements for our first quarter of fiscal 2011 that appear elsewhere in this Quarterly Report to Shareholders. You should also read the MD&A in conjunction with our audited annual consolidated financial statements, related notes thereto and the related MD&A for fiscal 2011 that are included in our most recent annual report to shareholders (the "2011 Annual Report"), as filed on March 11, 2011.

We prepare and file our consolidated financial statements and MD&A in United States ("US") dollars and in accordance with US generally accepted accounting principles ("GAAP"). All dollar amounts we use in the MD&A are in US currency, unless we indicate otherwise.

We have prepared the MD&A with reference to the Form 51-102F1 MD&A disclosure requirements established under National Instrument 51-102 "Continuous Disclosure Obligations" ("NI 51-102") of the Canadian Securities Administrators. As it relates to our financial condition and results of operations for the condensed period ended April 30, 2011, pursuant to NI 51-102, this MD&A updates the MD&A included in the 2011 Annual Report.

Additional information about us, including copies of our continuous disclosure materials such as our annual information form, is available on our website at <http://www.descartes.com>, through the EDGAR website at <http://www.sec.gov> or through the SEDAR website at <http://www.sedar.com>.

Certain statements made in this Quarterly Report to Shareholders, including, but not limited to, statements in the "Trends / Business Outlook" section and statements regarding our expectations concerning future revenues and earnings, including potential variances from period to period; our baseline calibration; our future business plans and business planning process; use of proceeds from previously completed financings or other transactions; allocation of purchase price for completed acquisitions; the impact of our customs compliance business on our revenues; mix of revenues between services revenues and license revenues and potential variances from period to period; our expectations regarding the cyclical nature of our business, including an expectation that our third quarter will be strongest for shipping volumes and our first quarter will be the weakest, and that we will see a smaller increase in our second fiscal quarter going forward due to recent departures of customers for our legacy ocean services; our plans to continue to allow customers to elect to license technology in lieu of subscribing to services; our anticipated loss of revenues and customers in fiscal 2012 and beyond; our ability to keep our operating expenses at a level below our baseline revenues; our expectations regarding future cost-reduction activities; expenses, including amortization of intangibles and stock-based compensation; goodwill impairment tests and the possibility of future impairment adjustments; capital expenditures; income tax provision and expense; effective tax rates applicable to future fiscal periods; anticipated tax benefits; acquisition-related costs; our liability with respect to various claims and suits arising in the ordinary course; any commitments referred to in the "Commitments, Contingencies and Guarantees" section of this MD&A; our intention to actively explore future business combinations and other strategic transactions; our liability under indemnification obligations; anticipated geographic break-down of business and revenues; our reinvestment of earnings of subsidiaries back into such subsidiaries; the sufficiency of capital to meet working capital

and capital expenditure requirements; our ability to raise capital; and other matters related thereto constitute forward-looking information for the purposes of applicable securities laws (“forward-looking statements”). When used in this document, the words “believe,” “plan,” “expect,” “anticipate,” “intend,” “continue,” “may,” “will,” “should” or the negative of such terms and similar expressions are intended to identify forward-looking statements. These forward-looking statements are subject to risks, uncertainties and assumptions that may cause future results to differ materially from those expected. Factors that may cause such differences include, but are not limited to, the factors discussed under the heading “Certain Factors That May Affect Future Results” appearing in the MD&A. If any of such risks actually occur, they could materially adversely affect our business, financial condition or results of operations. In that case, the trading price of our common shares could decline, perhaps materially. Readers are cautioned not to place undue reliance upon any such forward-looking statements, which speak only as of the date made. Forward-looking statements are provided for the purpose of providing information about management’s current expectations and plans relating to the future. Readers are cautioned that such information may not be appropriate for other purposes. Except as required by applicable law, we do not undertake or accept any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements to reflect any change in our expectations or any change in events, conditions, assumptions or circumstances on which any such statements are based.

OVERVIEW

We are a global provider of federated network and global logistics technology solutions that help our customers make and receive shipments and manage related resources. Using our federated network and technology solutions, companies can reduce costs, improve operational performance, save time, comply with regulatory requirements and enhance the service that they deliver to their own customers. Our network-based solutions, which primarily consist of services and software, connect people to their trading partners and enable business document exchange (bookings, bills of lading and status messages); regulatory compliance and customs filing; route and resource planning, execution and monitoring; inventory and asset visibility; rate and transportation management; and warehouse operations. Our pricing model provides our customers with flexibility in purchasing our solutions either on a perpetual license, subscription or transactional basis. Our primary focus is on serving transportation providers (air, ocean and truck modes), logistics service providers (including third-party logistics providers, freight forwarders and customs brokers) and distribution-intensive companies where delivery is either a key or a defining part of their own product or service offering, or where there is an opportunity to reduce costs and improve service levels by optimizing the use of their assets.

The Market

Supply chain management has been evolving over the past several years as companies are increasingly seeking automation and real-time control of their supply chain activities. We believe companies are looking for integrated resources in motion management solutions (or RiMMS) for managing inventory in transit, conveyance units, people and business documents. RiMMS systems integrate mobile resource management applications (MRM) with end-to-end supply chain execution (SCE) applications, such as transportation management, routing and scheduling, inventory visibility, and global trade and with compliance systems, such as customs filing and Global Trade & Compliance (GT&C).

We believe logistics-intensive organizations are seeking new ways to reduce operating costs, differentiate themselves, and improve margins that are

trending downward. Existing global trade and transportation processes are often manual and complex to manage. This is a consequence of the growing number of business partners participating in companies' global supply chains and a lack of standardized business processes.

Additionally, global sourcing, logistics outsourcing and changes in day-to-day requirements are adding to the overall complexities that companies face in planning and executing in their supply chains. Whether a shipment gets delayed at the border, a customer changes an order or a breakdown occurs on the road, there are more and more issues that can significantly impact the status of fulfillment schedules and associated costs.

These challenges are heightened for suppliers that have end customers frequently demanding narrower order-to-fulfillment time frames, lower prices and greater flexibility in scheduling and rescheduling deliveries. End customers also want real-time updates on delivery status, adding considerable burden to supply chain management as process efficiency is balanced with affordable service.

In this market, manual, fragmented and distributed logistics solutions are often proving inadequate to address the needs of operators. Connecting manufacturers and suppliers to carriers on an individual, one-off basis is too costly, complex and risky for organizations dealing with many trading partners. Further, many of these solutions don't provide the flexibility required to efficiently accommodate varied processes for organizations to remain competitive. We believe this presents an opportunity for logistics technology providers to unite the highly fragmented community and help customers improve efficiencies in their operations.

As the market continues to change, we have been evolving to meet our customers' needs. The rate of adoption of newer RiMMS-like logistics technology is evolving, but a disproportionate number of organizations still have manual business processes. We have been educating our prospects and customers on the value of connecting to trading partners through our federated global logistics network and automating, as well as standardizing, multi-party business processes. We believe that our customers are increasingly looking for a single source, network-based solution provider

who can help them manage the end-to-end shipment process – from the booking of the move of a shipment, to the tracking of that shipment as it moves, to the regulatory compliance filings to be made during the move and, finally, the settlement and audit of the invoice relating to that move.

Additionally, regulatory initiatives mandating electronic filing of shipment information with customs authorities require companies to automate their processes to remain compliant and competitive. Our customs compliance technology helps shippers, transportation providers, freight forwarders and other logistics intermediaries securely and electronically file shipment information with customs authorities and self-audit their own efforts. Our technology also helps carriers and freight forwarders efficiently coordinate with customs brokers and agencies to expedite cross-border shipments. While many compliance initiatives started in the US, compliance is quickly becoming a global issue with international shipments crossing several borders on the way to their final destinations.

Solutions

Our RiMMS are primarily offered to two identified customer groups: transportation providers and logistics service providers (LSPs), and manufacturers, retailers, distributors and mobile-service providers (MRDMs). Our RiMMS are designed to enable our customers to purchase and use either one module at a time or combine several modules as a part of their end-to-end, real-time supply chain solution. This gives our customers an opportunity to add supply chain services and capabilities as their business needs grow and change.

The anchor of our solution is Descartes' federated Global Logistics Network (GLN) which brings together LSPs and MRDMs in a shared services environment using standardized business processes. Our federated platform also unites hardware, software, network providers and communities of partner organizations, through our 'United by Design' program, to help manage resources in motion. By providing a platform to unite the logistics industry and its partners, the GLN enables participants, in both the LSP and MRDM customer groups, to work together to automate multi-party business processes and share critical information to accelerate productivity improvements and cost savings.

The applications that work in conjunction with the GLN help transportation companies and LSPs better control their shipment management process, comply with regulatory requirements, expedite cross-border shipments and connect and communicate with their trading partners. LSPs are increasingly looking for technology to help them manage the end-to-end shipment lifecycle – from the booking of the shipment with the transportation provider to the settlement and audit of the invoice relating to the shipment.

Our solutions are designed to also help MRDM enterprises reduce logistics costs, efficiently use logistics assets and decrease lead-time variability for their global shipments and regional operations. In addition, these solutions arm the customer service departments of private fleets and contract carriers with information about the location, availability and scheduling of vehicles so they can provide better information to their own clients.

Our value-added applications and solutions are designed to support:

- GT&C – which encompasses the preparation and filing of the necessary electronic documentation relating to a shipment, such as cross-border customs documentation, freight waybills or manifests;
- SCE – which entails the processes related to managing shipments from their point of origin to their point of destination, as well as the documents related to those shipments (e.g. booking data, orders, contracts and rates, shipment status, proof of delivery, invoices, payments, etc.); and
- MRM – which involves tracking, information gathering, measuring, delegating and optimizing the use of mobile assets and people that are involved in the movement of goods.

The GLN is a community of over 35,000 trading partners sending over 1 billion messages annually in over 165 countries. Designed specifically for logistics processes and their users, the GLN enables organizations to centrally manage information, deliver messages and transform data so they can efficiently and effectively gain better control of global inbound and outbound shipments and improve profitability.

By uniting the reach of the GLN with the power of these value-added applications, our federated network creates an ecosystem that supports and streamlines the key functional areas facing today's logistics managers.

Sales and Distribution

Our sales efforts are primarily directed toward two specific customer markets: (a) transportation companies and LSPs; and (b) MRDMs. Our sales staff is regionally based and trained to sell across our solutions to specific customer markets. In North America and Europe, we promote our products primarily through direct sales efforts aimed at existing and potential users of our products. In the Asia Pacific, Indian subcontinent, Ibero-America and African regions, we focus on making our channel partners successful. Channel partners for our other international operations include distributors, alliance partners and value-added resellers.

United by Design

Descartes' 'United By Design' strategic alliance program is intended to ensure complementary hardware, software and network offerings are interoperable with Descartes' solutions and work together seamlessly to solve multi-party business problems.

'United By Design' is intended to create a global ecosystem of logistics-intensive organizations working together to standardize and automate business processes and manage resources in motion. The program centers on Descartes' Open Standard Collaborative Interfaces (Open SCIs), which provide a wide variety of connectivity mechanisms to integrate a broad spectrum of applications and services.

Marketing

Marketing materials are delivered through targeted programs designed to reach our core customer groups. These programs include trade shows and user group conferences, partner-focused marketing programs, and direct corporate marketing efforts.

CONSOLIDATED OPERATIONS

The following table shows, for the years indicated, our results of operations in millions of dollars (except per share and weighted average share amounts):

| | Three Months Ended | |
|--|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| Total revenues | 27.1 | 21.3 |
| Cost of revenues | 8.9 | 7.4 |
| Gross margin | 18.2 | 13.9 |
| Operating expenses | 11.2 | 9.5 |
| Other charges | 0.3 | 1.4 |
| Amortization of intangible assets | 3.1 | 2.2 |
| Income from operations | 3.6 | 0.8 |
| Investment income | - | 0.1 |
| Income before income taxes | 3.6 | 0.9 |
| Income tax expense | 1.4 | 0.7 |
| Net income | 2.2 | 0.2 |
| EARNINGS PER SHARE | | |
| Basic | 0.03 | - |
| Diluted | 0.03 | - |
| WEIGHTED AVERAGE SHARES OUTSTANDING (thousands) | | |
| Basic | 61,881 | 61,432 |
| Diluted | 63,194 | 62,681 |

Total revenues consist of *services revenues* and *license revenues*. Services revenues are principally comprised of the following: (i) ongoing transactional fees for use of our services and products by our customers, which are recognized as the transactions occur; (ii) professional services revenues from consulting, implementation and training services related to our services and products, which are recognized as the services are performed; and (iii) maintenance, subscription and other related revenues, which include revenues associated with maintenance and support of our services and products, which are recognized ratably over the subscription period. License revenues are derived from perpetual licenses granted to our customers to use our software products.

The following table provides additional analysis of our services and license revenues (in millions of dollars and as a proportion of total revenues) generated over each of the periods indicated:

| | Three Months Ended | |
|-------------------------------------|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| Services revenues | 25.9 | 20.2 |
| <i>Percentage of total revenues</i> | 96% | 95% |
| License revenues | 1.2 | 1.1 |
| <i>Percentage of total revenues</i> | 4% | 5% |
| Total revenues | 27.1 | 21.3 |

Our **services revenues** were \$25.9 million and \$20.2 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the inclusion of a full quarter of services revenues from our acquisitions of Zemblaz NV (“Porthus”) and 882976 Ontario Inc. (“Imanet”) in the first quarter of 2011 and Routing International NV (“Routing International”) in the second quarter of 2011. Services revenues were also positively impacted by the strengthening of both the Canadian dollar and euro as compared to the US dollar.

Our **license revenues** were \$1.2 million and \$1.1 million for the first quarter of 2012 and 2011, respectively. While our sales focus has been on generating services revenues in our on-demand, SaaS business model, we have continued to see a market for licensing the products in our Delivery Management suite to MRDM enterprises. The amount of license revenue in a period is dependent on our customers’ preference to license our solutions instead of purchasing our solutions as a service and we anticipate variances from period to period.

As a **percentage of total revenues**, our services revenues were 96% and 95% for the first quarter of 2012 and 2011, respectively. Our high percentage of services revenues reflects our continued success in selling to new customers under our services-based business model rather than our former model that emphasized perpetual license sales.

We operate in one business segment providing logistics technology solutions. The following table provides additional analysis of our *segmented revenues by geographic location of customer* (in millions of dollars):

| | Three Months Ended | |
|--|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| United States | 11.5 | 11.2 |
| <i>Percentage of total revenues</i> | 42% | 53% |
| Canada | 3.8 | 2.6 |
| <i>Percentage of total revenues</i> | 14% | 12% |
| Americas, excluding Canada and United States | 0.2 | 0.3 |
| <i>Percentage of total revenues</i> | 1% | 2% |
| Belgium | 5.2 | 2.4 |
| <i>Percentage of total revenues</i> | 19% | 11% |
| Europe, Middle-East and Africa (“EMEA”), excluding Belgium | 5.4 | 4.1 |
| <i>Percentage of total revenues</i> | 20% | 19% |
| Asia Pacific | 1.0 | 0.7 |
| <i>Percentage of total revenues</i> | 4% | 3% |
| Total revenues | 27.1 | 21.3 |

Revenues from the United States were \$11.5 million and \$11.2 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily attributable to increased shipping volumes in the United States.

Revenues from Canada were \$3.8 million and \$2.6 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was principally due to the inclusion of a full quarter of Canadian-based revenues from our acquisition of Imanet. Revenues from Canada were also positively impacted by the strengthening of the Canadian dollar as compared to the US dollar.

Revenues from the Americas region, excluding Canada and the United States, were \$0.2 million and \$0.3 million for the first quarter of 2012 and 2011, respectively. The decrease in the first quarter of 2012 as compared to the first quarter of 2011 was principally due to decreased license revenues in the region.

Revenues from Belgium were \$5.2 million and \$2.4 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the inclusion of a full quarter of Belgian-based revenues from our acquisitions of Porthus and Routing International. Revenues from Belgium were also positively impacted by the strengthening of the euro as compared to the US dollar.

Revenues from the EMEA region, excluding Belgium, were \$5.4 million and \$4.1 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the inclusion of a full quarter of revenues from our acquisitions of European-based Porthus and Routing International. Revenues from the EMEA region, excluding Belgium, were also positively impacted by the strengthening of the euro as compared to the US dollar.

Revenues from the Asia Pacific region were \$1.0 million and \$0.7 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to increased license revenues.

The following table provides analysis of **cost of revenues** (in millions of dollars) and the related gross margins for the periods indicated:

| | Three Months Ended | |
|--------------------------------|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| <u>Services</u> | | |
| Services revenues | 25.9 | 20.2 |
| Cost of services revenues | 8.6 | 7.2 |
| Gross margin | 17.3 | 13.0 |
| <i>Gross margin percentage</i> | 67% | 64% |
| <u>License</u> | | |
| License revenues | 1.2 | 1.1 |
| Cost of license revenues | 0.3 | 0.2 |
| Gross margin | 0.9 | 0.9 |
| <i>Gross margin percentage</i> | 75% | 82% |
| <u>Total</u> | | |
| Revenues | 27.1 | 21.3 |
| Cost of revenues | 8.9 | 7.4 |
| Gross margin | 18.2 | 13.9 |
| <i>Gross margin percentage</i> | 67% | 65% |

Cost of services revenues consists of internal costs of running our systems and applications, as well as salaries and other personnel-related expenses incurred in providing professional service and maintenance work, including consulting and customer support.

Gross margin percentage for services revenues was 67% and 64% for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the success of restructuring activities completed in fiscal 2011 to integrate acquisitions from fiscal 2011 as well as create other operating efficiencies, resulting in higher gross margin percentages for services revenues. Gross margin percentage for services revenues declined in the first quarter of 2011 primarily due to the acquisition of Porthus which previously operated at lower margins than our other service revenue streams.

Cost of license revenues consists of costs related to our sale of third-party technology, such as third-party map license fees, referral fees and/or royalties.

Gross margin percentage for license revenues was 75% and 82% for the first quarter of 2012 and 2011, respectively. Our gross margin on license revenues is dependent on the proportion of our license revenues that involve third-party technology. Consequently, our gross margin percentage for license revenues is higher when a lower proportion of our license revenues attracts third-party technology costs, and vice versa. This was the primary contributor to the changes in license margins in the first quarter of 2012 and 2011.

Operating expenses (consisting of sales and marketing, research and development and general and administrative expenses) were \$11.2 million and \$9.5 million for the first quarter of 2012 and 2011, respectively. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the inclusion of a full quarter of operating expenses from our acquisitions of Porthus and Imanet, acquired in the first quarter of 2011,

and Routing International, acquired in the second quarter of 2011. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was also a result of an unfavourable foreign exchange impact from our Canadian dollar and euro operating expenses, which represent 34% and 31% of expenses respectively.

The following table provides additional analysis of operating expenses (in millions of dollars) for the periods indicated:

| | Three Months Ended | |
|-------------------------------------|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| Total revenues | 27.1 | 21.3 |
| Sales and marketing expenses | 3.3 | 2.6 |
| <i>Percentage of total revenues</i> | 12% | 12% |
| Research and development expenses | 4.5 | 3.6 |
| <i>Percentage of total revenues</i> | 17% | 17% |
| General and administrative expenses | 3.4 | 3.3 |
| <i>Percentage of total revenues</i> | 13% | 15% |
| Total operating expenses | 11.2 | 9.5 |

Sales and marketing expenses include salaries, commissions, stock-based compensation and other personnel-related costs, bad debt expenses, travel expenses, advertising programs and services, and other promotional activities associated with selling and marketing our services and products. Sales and marketing expenses were \$3.3 million and \$2.6 million for the first quarter of 2012 and 2011, respectively, representing 12% of total revenues for both the first quarter of 2012 and the first quarter of 2011. The increase in sales and marketing expenses in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to the inclusion of a full quarter of sales and marketing expenses from our acquisitions of Porthus, Imanet and Routing International. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was also a result of an unfavourable foreign exchange impact from our Canadian dollar and euro sales and marketing expenses.

Research and development expenses consist primarily of salaries, stock-based compensation and other personnel-related costs of technical and engineering personnel associated with our research and product development activities, as well as costs for third-party outsourced development providers. We expensed all costs related to research and development in 2012 and 2011. Research and development expenses were \$4.5 million and \$3.6 million for the first quarter of 2012 and 2011, respectively, representing 17% of total revenues for both the first quarter of 2012 and the first quarter of 2011. The increase in research and development expenses in the first quarter of 2012 as compared to the first quarter of 2011 was primarily attributable to increased payroll and related costs from the inclusion of a full quarter of research and development expenses from our acquisitions of Porthus and, to a lesser extent, Imanet and Routing International. The increase in the first quarter of 2012 as compared to the first quarter of 2011 was also a result of an unfavourable foreign exchange impact from our Canadian dollar and euro research and development expenses.

General and administrative expenses consist primarily of salaries, stock-based compensation and other personnel-related costs of administrative personnel, as well as professional fees and other administrative expenses. General and administrative costs were \$3.4 million and \$3.3 million for the first quarter of 2012 and 2011, respectively, representing 13% and 15% of total revenues for the first quarter of 2012 and 2011, respectively. The increase in general and administrative expenses in the first quarter of 2012 as compared to the first quarter of 2011 was primarily attributable to additional general and administrative expenses associated with the inclusion of a full quarter of general and administrative expenses from our acquisition of Porthus. The

increase in the first quarter of 2012 as compared to the first quarter of 2011 was also a result of an unfavourable foreign exchange impact from our Canadian dollar and euro general and administrative expenses.

Other charges consist primarily of acquisition-related costs and restructuring charges. Other charges were \$0.3 million and \$1.4 million for the first quarter of 2012 and 2011, respectively. The decrease in the first quarter of 2012 as compared to the first quarter of 2011 was primarily due to \$0.6 million of restructuring charges in the first quarter of 2011, compared to nil in the first quarter of 2012. Restructuring charges are related to integration of previously completed acquisitions and other cost-reduction activities. This decrease was also attributable to \$0.9 million of acquisition-related costs in the first quarter of 2010, compared to \$0.3 million of such costs in the first quarter of 2012. Acquisition-related costs primarily include advisory services, brokerage services and administrative costs with respect to completed and prospective acquisitions.

Amortization of intangible assets is amortization of the value attributable to intangible assets, including customer agreements and relationships, non-compete covenants, existing technologies and trade names, associated with acquisitions completed by us as of April 30, 2011. Intangible assets with a finite life are amortized to income over their useful life. The amount of amortization expense in a fiscal period is dependent on our acquisition activities, as well as our asset impairment tests. Amortization of intangible assets was \$3.1 million and \$2.2 million for the first quarter of 2012 and 2011, respectively. The increase in amortization expense in the first quarter of 2012 as compared to the first quarter of 2011 arose primarily from the inclusion of a full quarter of amortization expense from the acquisitions of Porthus and Imanet in the first quarter of 2011 and amortization expense from the acquisition of Routing International in the second quarter of 2011. As at April 30, 2011, the unamortized portion of all intangible assets amounted to \$40.2 million.

We test the fair value of our finite life intangible assets for recoverability when events or changes in circumstances indicate that there may be evidence of impairment. We write down intangible assets with a finite life to fair value when the related undiscounted cash flows are not expected to allow for recovery of the carrying value. Fair value of intangible assets is determined by discounting the expected related cash flows. No finite life intangible asset impairment has been identified or recorded for any of the fiscal periods reported.

Investment income was nil and \$0.1 million for the first quarter of 2012 and 2011, respectively. The decrease in investment income in the first quarter of 2012 as compared to the first quarter of 2011 is primarily due to a lower average cash balance during the first quarter of 2012 as compared to the first quarter of 2011. The reduced cash balance is due to cash used in acquisitions of subsidiaries since the beginning of the first quarter of 2011.

Income tax expense is comprised of current and deferred income tax expense. Income tax expense was 38% and 79% of net income before income taxes for the first quarter of 2012 and 2011, respectively, with current income tax expense being 11% and 59% of net income before income taxes for the first quarter of 2012 and 2011, respectively.

Income tax expense – current was \$0.4 million and \$0.5 million for the first quarter of 2012 and 2011, respectively. Current income taxes arise primarily from US income that is subject to federal alternative minimum tax and that is not fully sheltered by net operating loss carry forwards and income earned by the French operations of Routing International.

Income tax expense – deferred was \$1.0 million and \$0.2 million for the first quarter of 2012 and 2011, respectively. The deferred income tax expense increased in the first quarter of 2012 relative to 2011 primarily as a result of applying net operating losses against otherwise taxable income.

Overall, we generated net income of \$2.2 million and \$0.2 million for the first quarter of 2012 and 2011, respectively. The \$2.0 million increase in the first quarter of 2012 as compared to the first quarter of 2011 was primarily a result of a \$4.3 million increase in gross margin and a \$1.1 million decrease in other charges. Partially offsetting these increases was a \$1.7 million increase in operating expenses, a \$0.9 million increase in

amortization of intangible assets, a \$0.7 million increase in income tax expense and a \$0.1 million decrease in investment income.

QUARTERLY OPERATING RESULTS

The following table provides an analysis of our unaudited operating results (in thousands of dollars, except per share and weighted average number of share amounts) for each of the quarters ended on the date indicated.

| | April 30, 2011 | July 31, 2011 | October 31, 2011 | January 31, 2012 | Total |
|--|---------------------------|--------------------------|-----------------------------|-----------------------------|--------------|
| <u>2012</u> | | | | | |
| Revenues | 27,076 | | | | 27,076 |
| Gross margin | 18,162 | | | | 18,162 |
| Operating expenses | 11,239 | | | | 11,239 |
| Net income | 2,152 | | | | 2,152 |
| Basic earnings per share | 0.03 | | | | 0.03 |
| Diluted earnings per share | 0.03 | | | | 0.03 |
| Weighted average shares outstanding (thousands): | | | | | |
| Basic | 61,881 | | | | 61,881 |
| Diluted | 63,194 | | | | 63,194 |
| | April 30, 2010 | July 31, 2010 | October 31, 2010 | January 31, 2011 | Total |
| <u>2011</u> | | | | | |
| Revenues | 21,286 | 25,249 | 25,787 | 26,853 | 99,175 |
| Gross margin | 13,899 | 16,696 | 17,208 | 17,497 | 65,300 |
| Operating expenses | 9,417 | 10,951 | 10,968 | 10,760 | 42,096 |
| Net income | 192 | 2,023 | 1,616 | 7,708 | 11,539 |
| Basic earnings per share | - | 0.03 | 0.03 | 0.13 | 0.19 |
| Diluted earnings per share | - | 0.03 | 0.03 | 0.12 | 0.18 |
| Weighted average shares outstanding (thousands): | | | | | |
| Basic | 61,432 | 61,481 | 61,526 | 61,651 | 61,523 |
| Diluted | 62,681 | 62,718 | 62,849 | 63,181 | 62,888 |
| | April 30, 2009 | July 31, 2009 | October 31, 2009 | January 31, 2010 | Total |
| <u>2010</u> | | | | | |
| Revenues | 17,419 | 18,610 | 18,865 | 18,874 | 73,768 |
| Gross margin | 12,421 | 12,633 | 12,980 | 12,751 | 50,785 |
| Operating expenses | 8,204 | 8,036 | 8,478 | 11,140 | 35,858 |
| Net income | 2,208 | 812 | 988 | 10,342 | 14,350 |
| Basic earnings per share | 0.04 | 0.02 | 0.02 | 0.17 | 0.26 |
| Diluted earnings per share | 0.04 | 0.02 | 0.02 | 0.17 | 0.25 |
| Weighted average shares outstanding (thousands): | | | | | |
| Basic | 53,017 | 53,051 | 54,084 | 61,326 | 55,389 |
| Diluted | 53,737 | 54,086 | 55,475 | 62,519 | 56,437 |

Our services revenues continue to have seasonal trends. In our first fiscal quarter, we historically have seen lower shipment volumes by air and truck which impact the aggregate number of transactions flowing through our GLN business document exchange. In our second fiscal quarter, we historically have seen an increase in ocean services

revenues as ocean carriers are in the midst of their customer contract negotiation period, but, going forward with the recent loss of ocean customers, our trends will follow general industry shipment and transactional volumes. In the third quarter, we have historically seen shipment and transactional volumes at their highest. In the fourth quarter, the various international holidays impact the aggregate number of shipping days in the quarter, and historically we have seen this adversely impact the number of transactions our network processes and, consequently, the amount of services revenues we receive.

Revenues have been positively impacted by the five acquisitions that we have completed since the beginning of 2010. In addition, over the past two fiscal years we have seen increased transactions processed over our GLN business document exchange as we help our customers comply with electronic filing requirements of new US and Canadian customs regulations, including the US Customs and Border Protection (“CBP”) Automated Commercial Environment (“ACE”) e-manifest filing initiative described in more detail in the “Trends / Business Outlook” section later in this MD&A. These increases have been tempered by the general economic downturn that started impacting our business and global shipping volumes in 2009.

In 2010, revenues and expenses increased as a result of the acquisitions of Oceanwide and Scancode. Net income was also impacted by \$0.3 million, \$0.2 million and \$0.4 million of acquisition-related costs incurred in the first, second and fourth quarters of fiscal 2010, respectively. As well, \$0.4 million, \$0.1 million and \$0.3 million of restructuring charges related to integration of previously completed acquisitions and other cost-reduction activities were expensed in the first, third and fourth quarters of 2010, respectively. In the first quarter of 2010, we recorded a deferred income tax recovery of \$1.6 million as a result of merging Oceanwide's US operations with our major US operating subsidiary. This deferred income tax recovery was partially offset by a \$1.0 million deferred income tax expense as we used some deferred tax assets to offset taxable income in certain jurisdictions in the first quarter of 2010. Net income in the second quarter of 2010 was adversely impacted by \$1.9 million in income tax expense. The current portion of the income tax expense arose primarily from taxable income estimates for the acquisitions of Dexx and Scancode entities that did not have loss carryforwards to shelter taxable income. The deferred portion of the income tax expense was primarily due to the use of some deferred tax assets to offset taxable income in certain jurisdictions. In addition, we recorded a deferred income tax expense of \$0.2 million as a result of merging Scancode's US operations with our major US operating subsidiary and re-evaluating the appropriate level of deferred tax assets for the combined entity. In the fourth quarter of 2010, net income was significantly impacted by a deferred income tax recovery of \$10.9 million resulting from a reduction in the valuation allowance for our deferred tax assets. This recovery in the fourth quarter of 2010 was partially offset by \$2.9 million in stock-based compensation charges resulting from a change of estimate in the calculation of stock based compensation expense, including the correction of an immaterial error of \$1.1 million of additional stock-based compensation expense of which \$0.6 million pertained to 2008 and \$0.5 million to 2009.

In 2011, net income was positively impacted by the acquisitions of Porthus, Imanet and Routing International. Net income was also impacted by \$0.6 million, \$0.3 million, \$0.2 million and \$0.9 of restructuring charges related to integration of previously completed acquisitions and other cost-reduction activities expensed in the first, second, third and fourth quarters of 2011, respectively. As well, \$0.9 million, \$0.5 million and \$0.2 million of acquisition-related costs were incurred in the first, second and fourth quarters of 2011, respectively. Net income in the third quarter of 2011 was negatively impacted by \$0.4 million related to the write-off of certain computer software assets acquired as part of the Porthus acquisition. These assets were made redundant during the period as we continued to integrate Porthus into our operations. An income tax recovery of \$5.2 million also contributed to net income in the fourth quarter of 2011. The income tax recovery resulted primarily from a \$6.9 million reduction in the valuation allowance for deferred tax assets in our Netherlands and United Kingdom operations, partially offset by the recognition of additional valuation allowance for deferred tax assets in our Dexx and Australia operations.

In the first quarter of 2012, net income was positively impacted by the strengthening of the euro in comparison to the US dollar, while the strengthening of the Canadian dollar in comparison to the US dollar negatively impacted net income. Also negatively impacting net income was \$0.3 million of acquisition-related costs with respect to completed and prospective acquisitions.

Our weighted average shares outstanding has increased since the first quarter of 2010, principally as a result of the issuance of 7.9 million common shares pursuant to our October 2009 bought deal share offering, and periodic employee stock option exercises.

LIQUIDITY AND CAPITAL RESOURCES

Historically, we have financed our operations and met our capital expenditure requirements primarily through cash flows provided from operations and sales of debt and equity securities. As at April 30, 2011, we had \$76.2 million in cash and cash equivalents and \$3.2 million in unused available lines of credit. As at January 31, 2011, we had \$69.6 million in cash and cash equivalents and \$3.0 million in available lines of credit.

We believe that, considering the above, we have sufficient liquidity to fund our current operating and working capital requirements, including the payment of current operating leases, and additional purchase price that may become payable pursuant to the terms of previously completed acquisitions. We also believe that we have the ability to generate sufficient amounts of cash and cash equivalents in the long term to meet planned growth targets and fund strategic transactions. Should additional future financing be undertaken, the proceeds from any such transaction could be utilized to fund strategic transactions or for general corporate purposes. We expect, from time to time, to consider select strategic transactions to create value and improve performance, which may include acquisitions, dispositions, restructurings, joint ventures and partnerships, and we may undertake a financing transaction in connection with any such potential strategic transaction.

If any of our non-Canadian subsidiaries have earnings, our intention is that these earnings be re-invested in the subsidiary indefinitely. Accordingly, to date we have not encountered legal or practical restrictions on the abilities of our subsidiaries to repatriate money to Canada, even if such restrictions may exist in respect of certain foreign jurisdictions where we have subsidiaries. To the extent there are restrictions, they have not had a material effect on the ability of our Canadian parent to meet its financial obligations.

The table set forth below provides a summary of cash flows for the periods indicated in millions of dollars:

| | Three Months Ended | |
|--|---------------------------|---------------------------|
| | April 30, 2011 | April 30, 2010 |
| Cash provided by operating activities | 5.3 | 2.1 |
| Additions to capital assets | (1.3) | (0.4) |
| Acquisition of subsidiaries, net of cash acquired and bank indebtedness assumed | - | (40.5) |
| Issuance of common shares | 1.1 | 0.2 |
| Repayment of financial liabilities | - | (0.1) |
| Effect of foreign exchange rate on cash, cash equivalents and short-term investments | 1.5 | 0.2 |
| Net change in cash, cash equivalents and short-term investments | 6.6 | (38.5) |
| Cash, cash equivalents and short-term investments, beginning of period | 69.6 | 94.6 |
| Cash, cash equivalents and short-term investments, end of period | 76.2 | 56.1 |

Cash provided by operating activities was \$5.3 million and \$2.1 million for the first quarter of 2012 and 2011, respectively. For the first quarter of 2012, the \$5.3 million of cash provided by operating activities resulted from \$2.2 million of net income, plus adjustments for \$4.9 million of non-cash items included in net income and less

\$1.8 million of cash used in changes in our operating assets and liabilities. For the first quarter of 2011, the \$2.1 million of cash provided by operating activities resulted from \$0.2 million of net income, plus adjustments for \$3.3 million of non-cash items included in net income and less \$1.4 million of cash used in changes in our operating assets and liabilities. Cash provided by operating activities increased in the first quarter of 2012 as compared to the first quarter of 2011, primarily due to net income adjusted for non-cash expenses which increased \$3.6 million in the first quarter of 2012 as compared to the first quarter of 2011. This increase was partially offset by cash used in changes in our operating assets and liabilities which decreased \$0.4 million in the first quarter of 2012 as compared to the first quarter of 2011.

Additions to capital assets of \$1.3 million and \$0.4 million for the first quarter of 2012 and 2011, respectively, were primarily composed of investments in computing equipment and software to support our network and build out infrastructure.

Acquisition of subsidiaries, net of cash acquired and bank indebtedness assumed of \$40.5 million for the first quarter of 2011 was primarily comprised of \$34.6 million of cash, net of cash acquired, for the acquisition of Porthus and \$5.8 million of cash, net of cash acquired, for the acquisition of Imanet. The balance of this amount consists of additional purchase price paid for business acquisitions we completed prior to the first quarter of 2010.

Issuance of common shares of \$1.1 million and \$0.2 million for the first quarter of 2012 and 2011, respectively, was a result of the exercise of employee stock options.

Repayment of financial liabilities of \$0.1 million for the first quarter of 2011 was primarily due to repayment of debt obligations acquired as part of the Porthus and Imanet acquisitions.

Working capital. As at April 30, 2011, our working capital (current assets less current liabilities) was \$88.3 million. Current assets include \$76.2 million of cash and cash equivalents, \$16.0 million in current trade receivables and an \$11.5 million deferred tax asset. Our working capital has increased since January 31, 2011 by \$9.8 million, primarily due to the positive cash provided by operating activities in the first quarter of 2012.

Cash and cash equivalents and short-term investments. As at April 30, 2011, all funds were held in interest-bearing bank accounts or certificates of deposit, primarily with major Canadian, US and European banks. Cash and cash equivalents include short-term deposits and debt securities with original maturities of three months or less.

COMMITMENTS, CONTINGENCIES AND GUARANTEES

Commitments

To facilitate a better understanding of our commitments, the following information is provided (in millions of dollars) in respect of our operating and capital lease obligations:

| | Less than 1 year | 1-3 years | 4-5 years | More than 5 years | Total |
|-----------------------------|---------------------|-----------|-----------|----------------------|-------|
| Operating lease obligations | 3.5 | 4.8 | 3.1 | 1.7 | 13.1 |
| Capital lease obligations | 0.1 | 0.1 | - | - | 0.2 |
| Total | 3.6 | 4.9 | 3.1 | 1.7 | 13.3 |

Lease Obligations

We are committed under non-cancelable operating leases for business premises, computer equipment and vehicles with terms expiring at various dates through 2020. We are also committed under non-cancelable capital leases for

computer equipment expiring at various dates through 2015. The future minimum amounts payable under these lease agreements are described in the chart above.

Other Obligations

Income taxes

We have a commitment for income taxes incurred to various taxing authorities related to unrecognized tax benefits in the amount of \$4.4 million. At this time, we are unable to make reasonably reliable estimates of the period of settlement with the respective taxing authorities due to the possibility of the respective statutes of limitations expiring without examination by the applicable taxing authorities.

Deferred Share Unit and Restricted Share Unit Plans

As discussed in the “Trends / Business Outlook” section later in this MD&A and in Note 13 to the unaudited condensed consolidated financial statements, we maintain deferred share unit (“DSU”) and restricted share unit (“RSU”) plans for our directors and employees. Any payments made pursuant to these plans are settled in cash. As DSUs are fully vested upon issuance, the DSU liability recorded on our consolidated balance sheets is calculated as the total number of DSUs outstanding at the consolidated balance sheet date multiplied by the closing price of our common shares on the Toronto Stock Exchange (“TSX”) at the consolidated balance sheet date. For RSUs, the units vest over time and the liability recognized at any given consolidated balance sheet date reflects only those units vested at that date that have not yet been settled in cash. As such, we had an unrecognized aggregate liability for the unvested RSUs of \$2.2 million for which no liability was recorded on our consolidated balance sheet at April 30, 2011, in accordance with Financial Accounting Standards Board (“FASB”) Accounting Standard Codification (“ASC”) Topic 718 “Compensation – Stock Compensation” (“ASC Topic 718”). The ultimate liability for any payment of DSUs and RSUs is dependent on the trading price of our common shares.

Contingencies

We are subject to a variety of other claims and suits that arise from time to time in the ordinary course of our business. The consequences of these matters are not presently determinable but, in the opinion of management after consulting with legal counsel, the ultimate aggregate liability is not currently expected to have a material effect on our annual results of operations or financial position.

Business combination agreements

In respect of our August 17, 2007 acquisition of 100% of the outstanding shares of GF-X, up to \$5.2 million in cash was potentially payable if certain performance targets, primarily relating to revenues, were met by GF-X over the four years subsequent to the date of acquisition. No amount was payable in respect of the three year post-acquisition period ended August 17, 2010. Up to \$1.3 million in cash remains eligible to be paid to the former owners in respect of performance targets to be achieved over the period ending August 17, 2011.

Product Warranties

In the normal course of operations, we provide our customers with product warranties relating to the performance of our software and network services. To date, we have not encountered material costs as a result of such obligations and have not accrued any liabilities related to such obligations on our financial statements.

Guarantees

In the normal course of business we enter into a variety of agreements that may contain features that meet the definition of a guarantee under FASB ASC Topic 460, “Guarantees” (“ASC Topic 460”). The following lists our significant guarantees:

Intellectual property indemnification obligations

We provide indemnifications of varying scope to our customers against claims of intellectual property infringement made by third parties arising from the use of our products. In the event of such a claim, we are generally obligated to defend our customers against the claim and we are liable to pay damages and costs assessed against our customers that are payable as part of a final judgment or settlement. These intellectual property infringement indemnification clauses are not generally subject to any dollar limits and remain in force for the term

of our license and services agreement with our customers, where license terms are typically perpetual. To date, we have not encountered material costs as a result of such indemnifications.

Other indemnification agreements

In the normal course of operations, we enter into various agreements that provide general indemnifications. These indemnifications typically occur in connection with purchases and sales of assets, securities offerings or buy-backs, service contracts, administration of employee benefit plans, retention of officers and directors, membership agreements, customer financing transactions, and leasing transactions. In addition, our corporate by-laws provide for the indemnification of our directors and officers. Each of these indemnifications requires us, in certain circumstances, to compensate the counterparties for various costs resulting from breaches of representations or obligations under such arrangements, or as a result of third party claims that may be suffered by the counterparties as a consequence of the transaction. We believe that the likelihood that we could incur significant liability under these obligations is remote. Historically, we have not made any significant payments under such indemnifications.

In evaluating estimated losses for the guarantees or indemnities described above, we consider such factors as the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We are unable to make a reasonable estimate of the maximum potential amount payable under such guarantees or indemnities as many of these arrangements do not specify a maximum potential dollar exposure or time limitation. The amount also depends on the outcome of future events and conditions, which cannot be predicted. Given the foregoing, to date, we have not accrued any liability on our financial statements for the guarantees or indemnities described above.

OUTSTANDING SHARE DATA

We have an unlimited number of common shares authorized for issuance. As of May 31, 2011, we had 62,182,877 common shares issued and outstanding.

As of May 31, 2011, there were 3,452,821 options issued and outstanding, and 142,014 remaining available for grant under all stock option plans.

On December 21, 2010, we announced that the TSX had approved the purchase by us of up to an aggregate of 4,997,322 common shares of Descartes pursuant to a normal course issuer bid. The purchases can occur from time to time until December 22, 2011, through the facilities of the TSX and/or the NASDAQ Stock Market ("NASDAQ"), if and when we consider advisable. As of March 11, 2011 there were no purchases made pursuant to this normal course issuer bid.

On November 30, 2004, we announced that our board of directors had adopted a shareholder rights plan (the "Rights Plan") to ensure the fair treatment of shareholders in connection with any take-over offer, and to provide our board of directors and shareholders with additional time to fully consider any unsolicited take-over bid. We did not adopt the Rights Plan in response to any specific proposal to acquire control of the company. The Rights Plan was approved by the TSX and was originally approved by our shareholders on May 18, 2005. The Rights Plan took effect as of November 29, 2004. On May 29, 2008, our shareholders approved certain amendments to the Rights Plan and approved the Rights Plan continuing in effect. The Rights Plan was set to expire at the termination of our annual shareholders' meeting in calendar year 2011 unless its continued existence was ratified by the shareholders before such expiration. At the annual shareholders meeting held on June 2, 2011, our shareholders approved the Rights Plan continuing in effect. We understand that the Rights Plan is similar to plans adopted by other Canadian companies and approved by their shareholders.

APPLICATION OF CRITICAL ACCOUNTING POLICIES

Our unaudited condensed consolidated financial statements included herein and accompanying notes are prepared in accordance with GAAP. Preparing financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses. These estimates and assumptions are affected by management's application of accounting policies. Estimates are deemed critical when a different estimate could have reasonably been used or where changes in the estimates are reasonably likely to occur from period to period and would materially impact our financial condition or results of operations. Our significant accounting policies are discussed in Note 2 to the audited consolidated financial statements for 2011 (the "2011 Consolidated Financial Statements").

Our management has discussed the development, selection and application of our critical accounting policies with the audit committee of the board of directors. In addition, the board of directors has reviewed the accounting policy disclosures in this MD&A.

The following discusses the critical accounting estimates and assumptions that management has made under these policies and how they affect the amounts reported in the unaudited condensed consolidated financial statements for the period ended April 30, 2011:

Revenue recognition

We recognize revenue when it is realized or realizable and earned. We consider revenue realized or realizable and earned when there exists persuasive evidence of an arrangement, the product has been delivered or the services have been provided to the customer, the sales price is fixed or determinable and collectibility is reasonably assured.

In recognizing revenue, we make estimates and assumptions on factors such as the probability of collection of the revenue from the customer, the amount of revenue to allocate to individual elements in a multiple element arrangement and other matters. We make these estimates and assumptions using our past experience, taking into account any other current information that may be relevant. These estimates and assumptions may differ from the actual outcome for a given customer which could impact operating results in a future period.

Government Grants

Government grants relating to costs are deferred and recognized in the income statement as a reduction of expense over the period necessary to match them with the costs that they are intended to compensate.

Long-Lived Assets

We test long-lived assets for recoverability when events or changes in circumstances indicate evidence of impairment.

Intangible assets are amortized on a straight-line basis over their estimated useful lives. An impairment loss is recognized when the estimate of undiscounted future cash flows generated by such assets is less than the carrying amount. Measurement of the impairment loss is based on the present value of the expected future cash flows. Our impairment analysis contains estimates due to the inherently speculative nature of forecasting long-term estimated cash flows and determining the ultimate useful lives of assets. Actual results will differ, which could materially impact our impairment assessment.

In the case of goodwill, we test for impairment at least annually at October 31st of each year and at any other time if any event occurs or circumstances change that would more likely than not reduce our enterprise value below our carrying amount. Application of the goodwill impairment test requires judgment, including the identification of reporting units, assigning assets and liabilities to reporting units, assigning goodwill to reporting units, and

determining the fair value of each reporting unit. Significant judgments required to estimate the fair value of reporting units include estimating future cash flows, determining appropriate discount rates and other assumptions. Changes in these estimates and assumptions could materially affect the determination of fair value and/or goodwill impairment for each reporting unit.

Stock-based compensation

We adopted ASC Topic 718, effective February 1, 2006 using the modified prospective application method. Accordingly, the fair value of that portion of employee stock options that is ultimately expected to vest has been amortized to expense in our consolidated statement of operations since February 1, 2006 based on the straight-line attribution method.

The fair value of stock option grants is calculated using the Black-Scholes option-pricing model. Expected volatility is based on historical volatility of our common stock and other factors. The risk-free interest rates are based on the Government of Canada average bond yields for a period consistent with the expected life of the option in effect at the time of the grant. The expected option life is based on the historical life of our granted options and other factors.

Income Taxes

We have provided for income taxes based on information that is currently available to us. Tax filings are subject to audits, which could materially change the amount of current and deferred income tax assets and liabilities. As at April 30, 2011, we had recorded net deferred tax assets of \$38.9 million on our consolidated balance sheet for tax benefits that we currently expect to realize in future periods. During 2011, we determined that there was sufficient positive evidence such that it was more likely than not that we would utilize all deferred tax assets in the United States and Sweden, and a portion of the deferred tax assets in Canada, the United Kingdom and the Netherlands, to offset taxable income in future periods. This positive evidence included that we have earned cumulative income, after permanent differences, in each of these jurisdictions in at least the current and three preceding tax years. As such, in 2011 we reduced our valuation allowance by \$6.1 million, representing the amount of tax loss carry forwards that we projected would be used to offset taxable income in these jurisdictions over the ensuing six-year period. In making the projection for the six-year period, we made certain assumptions, including the following: (i) that there will be continued customer migration from technology platforms owned by our US entity and our Swedish entity to a technology platform owned by another entity in our corporate group, further reducing taxable income in the US and Sweden; and (ii) that tax rates in these jurisdictions will be consistent over the six-year period of projection, except in Canada where rates are expected to decrease through 2015 and then remain consistent thereafter. In the first quarter of 2012, there were no significant transactions which would significantly impact the deferred tax asset balance of any entity. Any further change to increase or decrease the valuation allowance for the deferred tax assets would result in an income tax expense or income tax recovery, respectively, on the consolidated statements of operations.

Business Combinations

In connection with business acquisitions that we have completed, we identify and estimate the fair value of net assets acquired, including certain identifiable intangible assets (other than goodwill) and liabilities assumed in the acquisitions. Any excess of the purchase price over the estimated fair value of the net assets acquired is assigned to goodwill. Intangible assets include customer agreements and relationships, non-compete covenants, existing technologies and trade names. Our initial allocation of purchase price is generally preliminary in nature and may not be final for up to one year from the date of acquisition. Changes to the estimate and assumptions used in determining our purchase price allocation may result in material differences depending on the size of the acquisition completed.

CHANGE IN / INITIAL ADOPTION OF ACCOUNTING POLICIES

Recently adopted accounting pronouncements

In October 2009, the FASB issued ASU 2009-13, “Multiple Deliverable Revenue Arrangements a consensus of the FASB Emerging Issues Task Force” (“ASU 2009-13”). ASU 2009-13 amends ASC Subtopic 605-25 “Revenue Recognition: Multiple-Element Arrangements”. Specifically ASU 2009-13 amends the criteria for separating consideration in multiple-deliverable arrangements and establishes a selling price hierarchy for determining the selling price of a deliverable. The selling price used for each deliverable will be based on vendor-specific objective evidence if available, third-party evidence if vendor-specific objective evidence is not available, or estimated selling price if neither vendor-specific objective evidence nor third-party evidence is available. The guidance eliminates the use of the residual method, requires entities to allocate revenue using the relative-selling-price method, and significantly expands the disclosure requirements for multiple-deliverable revenue arrangements. ASU 2009-13 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. ASU 2009-13 has been adopted prospectively and the adoption of this amendment has not had a material impact on our results of operations to date.

In October 2009, the FASB issued ASU 2009-14, “Certain Revenue Arrangements That Include Software Elements” (“ASU 2009-14”). ASU 2009-14 changes the accounting model for revenue arrangements that include both tangible products and software elements. Tangible products containing both software and non-software components that function together to deliver the product’s essential functionality will no longer be within the scope of ASC Subtopic 985-605, “Software Revenue Recognition”. The entire product, including the software and non-software deliverables, will therefore be accounted for under ASC Topic 605, “Revenue Recognition”. ASU 2009-14 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. ASU 2009-14 has been adopted prospectively and the adoption of this amendment has not had a material impact on our results of operations to date.

In January 2010, the FASB issued Accounting Standards Update (“ASU”) 2010-06, “Improving Disclosures about Fair Value Measurements” (“ASU 2010-06”). ASU 2010-06 amends ASC Topic 820, “Fair Value Measurements and Disclosures” (“ASC Topic 820”) to add new requirements for disclosures about transfers into and out of Level 1 and 2 and separate disclosures about purchases, sales, issuances and settlements relating to Level 3 measurements. The ASU also clarifies existing fair value disclosures about the level of disaggregation and about inputs and valuation techniques used to measure fair value. ASU 2010-06 is effective for the first reporting period beginning after December 15, 2009, which was our reporting period ended April 30, 2010, except for the requirement to provide the Level 3 activity of purchases, sales issuances, and settlements on a gross basis, which is effective for fiscal years beginning after December 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of ASU 2010-06, including the requirements adopted in the current period, has not had a material impact on our results of operations or disclosure to date.

In April 2010, the FASB issued ASU 2010-17, “Revenue Recognition – Milestone Method” (“ASU 2010-17”). ASU 2010-17 establishes a revenue recognition model for contingent consideration that is payable upon achievement of an uncertain future milestone. ASU 2010-17 applies to research and development arrangements and requires a milestone payment be recorded in the period received if the milestone meets all the necessary criteria to be considered substantive. However, entities will not be precluded from making an accounting policy decision to apply another appropriate accounting policy that results in the deferral of some portion of the milestone payment. ASU 2010-17 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of this amendment has not had a material impact on our results of operations to date.

In December 2010, the FASB issued ASU 2010-29, “Disclosure of Supplementary Pro Forma Information for Business Combinations” (“ASU 2010-29”). ASU 2010-29 clarifies that a public entity presenting comparative

financial statements, should disclose revenue and earnings of the combined entity as though any business combinations that occurred during the current fiscal year had occurred as of the beginning of the comparative period. In addition ASU 2010-29 also expands the supplemental pro forma disclosures under ASC Topic 805 to include a description of the nature and amount of material, non-recurring pro forma adjustments directly attributable to the business combination included in the reported pro forma revenue and earnings. ASU 2010-29 is effective prospectively for business combinations for acquisitions taking place in fiscal periods beginning on or after December 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of ASU 2010-29 has not had a material impact on our results of operations or disclosure to date.

In May 2011, the FASB issued ASU 2011-04, “Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in US GAAP and IFRSs” (“ASU 2011-04”). ASU 2011-04 amends the wording used to describe many of the requirements in US GAAP for measuring fair value and for disclosing information about fair value measures. ASU 2011-04 is effective for interim and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2011. The adoption of this amendment has not had a material impact on our results of operations or disclosure to date.

TRENDS / BUSINESS OUTLOOK

This section discusses our outlook for the remainder of fiscal 2012 and in general as of the date of this MD&A, and contains forward-looking statements.

Our business may be impacted from time to time by the general cyclical and seasonal nature of particular modes of transportation and the freight market in general, as well as the industries that such markets serve. Factors which may create cyclical fluctuations in such modes of transportation, or the freight market in general, include: legal and regulatory requirements; timing of contract renewals between our customers and their own customers; seasonal-based tariffs; vacation periods applicable to particular shipping or receiving nations; weather-related events or natural disasters that impact shipping in particular geographies; availability of credit to support shipping operations; economic downturns; and amendments to international trade agreements. As many of our services are sold on a “per shipment” basis, we anticipate that our business will continue to reflect the general cyclical and seasonal nature of shipment volumes with our third quarter being the strongest quarter for shipment volumes, compared to our first quarter being the weakest quarter for shipment volumes. Historically, in our second fiscal quarter, we have seen an increase in ocean services revenues as ocean carriers are in the midst of their customer contract negotiation period. In our second quarter ended July 31, 2010 we did not see, and going forward, we do not expect to see, as significant an increase in our second fiscal quarter revenues as we have seen historically in the second fiscal quarter, primarily due to recent departures of customers for our legacy ocean services.

In 2006, CBP launched its e-manifest initiative requiring vehicles entering the US, including planes, trucks and ocean liners, to file an electronic manifest, providing CBP with an advance electronic notice of the contents of the vehicle. A similar e-manifest advanced notification initiative, called Advanced Commercial Information (“ACI”), has been developed for Canadian land ports by CBSA with a phased implementation beginning in the fourth quarter of calendar 2010. Similar advanced notification manifest security filing requirements have been introduced in the European Union (“EU”), and import controls systems began being phased in at the different EU member states in January 2011 with export control systems to follow at a later date. We have various customs compliance services specifically designed to help with these advance notification filing requirements. The implementations in Canada and the EU are expected to span at least 18 months, and we anticipate that our revenues will be positively impacted in the remainder of fiscal 2012.

In the first quarter of 2012, our services revenues comprised 96% of our total revenues, with the balance being license revenues. We expect that our focus in the remainder of 2012 will remain on generating services revenues, primarily by promoting use of our GLN, including customs compliance services, and the migration of customers

using our legacy license-based products to our services-based architecture. We do, however, anticipate maintaining the flexibility to license our products to those customers who prefer to buy the products in that fashion and the composition of our revenues in any one quarter between services revenues and license revenues will be impacted by the buying preferences of our customers.

In the latter half of fiscal 2009 and through to the first quarter of 2012, we saw a global economic downturn that impacted all areas of the economy, including employment, the availability of credit, manufacturing and retail sales. With economic conditions impacting what is being built and sold, there has been and we anticipate that there will continue to be an impact on volumes that are shipped in fiscal 2012. Portions of our revenues are dependent on the amount of goods being shipped, the types of goods being shipped, the modes by which they are being shipped and/or the number of aggregate shipments. Accordingly, we expect our transaction revenues to continue to be adversely impacted until such time as the global economic environment returns to pre-fiscal 2009 levels.

We have significant contracts with our license customers for ongoing support and maintenance, as well as significant service contracts which provide us with recurring services revenues. In addition, our installed customer base has historically generated additional new license and services revenues for us. Service contracts are generally renewable at a customer's option, and there are generally no mandatory payment obligations or obligations to license additional software or subscribe for additional services. For fiscal 2012, our plans include the loss of \$3.0 million in recurring revenues that relate to customers using legacy services. In addition, based on our historical experience, we anticipate that over a one-year period we may lose approximately 3% to 5% of our aggregate revenues in the ordinary course. There can be no assurance that we will be able to replace such lost revenue with new revenue from new customer relationships or from existing customers.

We internally measure and manage our "baseline operating expenses," a non-GAAP financial measure, which we define as our total expenses less interest, taxes, depreciation and amortization (for which we include amortization of intangible assets, contingent acquisition consideration and deferred compensation), stock-based compensation, acquisition-related costs and restructuring charges. Baseline operating expenses are not a projection of anticipated total expenses for a period as they exclude any expenses associated to anticipated or expected new sales for a period beyond the date that the baseline expenses are measured. We currently intend to manage our business with the goal of having our baseline operating expenses for a period between 80% and 90% of our total anticipated revenues for that period. We also internally measure and monitor our visible, recurring and contracted revenues, which we refer to as our "baseline revenues," a non-GAAP financial measure. Baseline revenues are not a projection of anticipated total revenues for a period as they exclude any anticipated or expected new sales for a period beyond the date that the baseline revenues are measured. In fiscal 2012, we intend to continue to manage our business with our baseline operating expenses at a level below our baseline revenues. We refer to the difference between our baseline revenues and baseline operating expenses as our "baseline calibration," a non-GAAP financial measure. Our baseline calibration is not a projection of net income for a period as determined in accordance with GAAP, or adjusted earnings before interest, taxes, depreciation and amortization for a period as it excludes anticipated or expected new sales for a period beyond the date that the baseline calibration is measured, excludes any expenses associated with such new sales, and excludes the expenses identified as excluded in the definition of "baseline operating expenses," above. We calculate and disclose "baseline revenues," "baseline operating expenses" and "baseline calibration" because management uses these metrics in determining its planned levels of expenditures for a period. These metrics are estimates and not projections, nor actual financial results, and are not indicative of current or future performance. These metrics do not have a standardized meaning prescribed by GAAP and are unlikely to be comparable to similarly-titled metrics used by other companies and are not a replacement or proxy for any GAAP measure. At May 1, 2011, using foreign exchange rates of CAD 0.97 to \$1.00 and EUR 0.69 to \$1.00, we estimate that our baseline revenues for the second quarter of 2012 will be approximately \$26.3 million and our baseline operating expenses will be approximately \$20.0 million. We consider this to be our baseline calibration of approximately \$6.3 million for the second quarter of 2012, or approximately 24% of our baseline revenues as at May 1, 2011.

In the first quarter of 2012 we incurred less than \$0.1 million in restructuring charges as we continue to re-calibrate our business through the implementation of cost-reduction initiatives and further accelerate integration activity for acquired companies. We expect to incur up to \$0.2 million of additional charges pursuant to established restructuring and integration plans with these plans expected to be completed in fiscal 2012.

We anticipate that in fiscal 2012, the significant majority of our business will continue to be in the Americas regions, while our presence in the EMEA regions will continue to increase. We anticipate that revenues from the Asia Pacific region will continue to represent approximately 3% to 5% of our total revenues in fiscal 2012.

We estimate that amortization expense for existing intangible assets will be \$8.3 million for the remainder of 2012, \$9.3 million for 2013, \$8.7 million for 2014, \$6.6 million for 2015, \$3.7 million for 2016, \$2.5 million for 2017 and \$1.1 million thereafter, assuming that no impairment of existing intangible assets occurs in the interim and subject to fluctuations in foreign exchange rates.

We anticipate that stock-based compensation expense in the remainder of 2012 will be approximately \$0.7 million to \$0.8 million, subject to any necessary quarterly adjustments resulting from reconciling estimated stock option forfeitures to actual stock option forfeitures.

We performed our annual goodwill impairment tests in accordance with ASC Topic 350-20 “Intangibles – Goodwill and Other: Goodwill” on October 31, 2010 and determined that there was no evidence of impairment as of October 31, 2010. We are currently scheduled to perform our next annual impairment test on October 31, 2011. We will continue to perform quarterly analyses of whether any event has occurred that would more likely than not reduce our enterprise value below our carrying amounts and, if so, we will perform a goodwill impairment test between the annual dates. The likelihood of any future impairment increases if our public market capitalization is adversely impacted by global economic, capital market or other conditions for a sustained period of time. Any future impairment adjustment will be recognized as an expense in the period that the adjustment is identified.

In the first quarter of 2012, capital expenditures were \$1.3 million, or 5% of revenues, as we continue to invest in our network and build out our administrative infrastructure. While we are still advancing on these initiatives we anticipate that we will incur up to \$3.2 million in capital expenditures in the remainder of fiscal 2012.

We conduct business in a variety of foreign currencies and, as a result, our foreign operations are subject to foreign exchange fluctuations. Our operations operate in their local currency environment and generally use their local currency as their functional currency. Assets and liabilities of foreign operations are translated into US dollars at the exchange rate in effect at the balance sheet date. Revenues and expenses of foreign operations are translated using monthly average exchange rates. Translation adjustments resulting from this process are accumulated in other comprehensive income (loss) as a separate component of shareholders’ equity. Transactions incurred in currencies other than the functional currency are converted to the functional currency at the transaction date. All foreign currency transaction gains and losses are included in net income. Some of our cash is held in foreign currencies. We currently have no specific hedging strategy in place to address fluctuations in international currency exchange rates. We can make no accurate prediction of what will happen with international currency exchange rates in the remainder of 2012. However, if the US dollar is weak in comparison to foreign currencies, then we anticipate this will increase the expenses of our business and have a negative impact on our results of operations. In such cases we may need to undertake cost-reduction activities to maintain our calibration of baseline operating expenses. By way of illustration, 50% of our revenues in the first quarter of 2012 were in US dollars, 29% in euro, 16% in Canadian dollars, and the balance in mixed currencies, while 34% of our operating expenses are in Canadian dollars, 31% in euros, 30% in US dollars, and the balance in mixed currencies.

As at May 31, 2011, we had 112,562 outstanding deferred share units and 521,249 outstanding restricted share units. DSUs and RSUs are notional share units granted to directors, officers and employees that, when vested, are settled in cash by Descartes using the fair market value of Descartes’ common shares at the vesting date. DSUs, which have only been granted to directors, vest upon award but are only paid at the completion of the applicable director’s service to Descartes. RSUs generally vest and are paid over a period of three- to five-years. Our liability

to pay amounts for DSUs and RSUs is determined using the fair market value of Descartes' common shares at the applicable balance sheet date. Increases in the fair market value of Descartes' common shares between reporting periods will require us to record additional expense in a reporting period; while decreases in the fair market value of Descartes' common shares between reporting periods will require us to record an expense recovery. For DSUs, the amount of any expense or recovery is based on the entire number of DSUs outstanding as DSUs are fully vested upon award. For RSUs, the amount of any expense or recovery is based on the number of RSUs that were expensed in the applicable reporting period as employees performed services, but that have not yet vested or been paid pursuant to the terms of the RSU grant. Because the expense is subject to fluctuations in our stock price, we are not able to predict these expenses or expense recoveries and, accordingly, they are outside our calibration.

As of April 30, 2011, our gross amount of unrecognized tax benefits was \$4.4 million. We expect that the unrecognized tax benefits could increase within the next 12 months due to uncertain tax positions that may be taken, although at this time a reasonable estimate of the possible increase cannot be made.

In first quarter of 2012, we recorded a deferred income tax expense of \$1.0 million resulting primarily from applying net operating losses against otherwise taxable income. The amount of any tax expense or recovery in a period will depend on the amount of taxable income, if any, we generate in a jurisdiction, our then current effective tax rate in that jurisdiction, and estimations of our ability to utilize deferred tax asset balances in the future. We can provide no assurance as to the timing or amounts of any income tax expense or recovery, nor can we provide any assurance that our current valuation allowance for deferred tax assets will not need to be adjusted further.

Our tax expense for a period is difficult to predict as it depends on many factors, including the actual jurisdictions in which income is earned, the tax rates in those jurisdictions, the amount of deferred tax assets relating to the jurisdictions and the valuation allowances relating to those tax assets. At this time, we anticipate that our income tax expense (current and deferred) for fiscal 2012 will be 35% - 40% of taxable income, exclusive of any potential further changes to the valuation allowance for our deferred tax assets or other company events. We also anticipate the current income tax expense portion for fiscal 2012 will be approximately 10% - 15% of taxable income.

We intend to actively explore business combinations during fiscal 2012 to add complementary services, products and customers to our existing businesses. We intend to focus our acquisition activities on companies that are targeting the same customers as us and processing similar data and, to that end, will listen to our customers' suggestions as they relate to consolidation opportunities. Depending on the size and scope of any business combination, or series of business combinations, we may need to raise additional debt or equity capital. However, with rapid changes in the global economic environment and the corresponding impact on credit and capital markets, there can be no assurance that we will be able to undertake such a financing transaction.

Certain future commitments are set out above in the section of this MD&A called "Commitments, Contingencies and Guarantees". We believe that we have sufficient liquidity to fund our current operating and working capital requirements, including the payment of these commitments.

CERTAIN FACTORS THAT MAY AFFECT FUTURE RESULTS

Any investment in us will be subject to risks inherent to our business. Before making an investment decision, you should carefully consider the risks described below together with all other information included in this report. The risks and uncertainties described below are not the only ones facing us. Additional risks and uncertainties that we are not aware of or have not focused on, or that we currently deem immaterial, may also impair our business operations. This report is qualified in its entirety by these risk factors.

If any of the following risks actually occur, they could materially adversely affect our business, financial condition, liquidity or results of operations. In that case, the trading price of our securities could decline and you may lose all or part of your investment.

General economic conditions may affect our business, results of operations and financial condition.

Demand for our products depends in large part upon the level of capital and operating expenditures by many of our customers. Decreased capital and operational spending could have a material adverse effect on the demand for our products and our business, results of operations, cash flow and overall financial condition. Disruptions in the financial markets may adversely impact the availability of credit already arranged and the availability and cost of credit in the future, which could result in the delay or cancellation of projects or capital programs on which our business depends. In addition, disruptions in the financial markets may also have an adverse impact on regional economies or the world economy, which could negatively impact the capital and operating expenditures of our customers. These conditions may reduce the willingness or ability of our customers and prospective customers to commit funds to purchase our products and services, or their ability to pay for our products and services after purchase. We are unable to predict the likely duration and severity of the current disruptions in the financial markets and adverse economic conditions in the US and other countries.

Making and integrating acquisitions involves a number of risks that could harm our business.

We have in the past acquired, and in the future expect to seek to acquire, additional products, services, customers, technologies or businesses that we believe are complementary to ours. For example, in 2011, we acquired Porthus, one of our largest acquisitions in the past several years, as well as Imanet and Routing International. In addition, in 2010 we acquired two businesses, Oceanwide and Scancode, and from 2007 to 2009 we acquired ten businesses in total. However, we may not be able to identify appropriate products, technologies or businesses for acquisition or, if identified, conclude such acquisitions on terms acceptable to us. Acquisitions involve a number of risks, including: diversion of management's attention from current operations; disruption of our ongoing business; difficulties in integrating and retaining all or part of the acquired business, its customers and its personnel; assumption of disclosed and undisclosed liabilities; dealing with unfamiliar laws, customs and practices in foreign jurisdictions; and the effectiveness of the acquired company's internal controls and procedures. In particular, with our acquisition of Porthus, we are in the process of integrating a large foreign employee base and operating structure into our corporate group. In addition, we may not identify all risks or fully assess risks identified in connection with an acquisition. The individual or combined effect of these risks could have a material adverse effect on our business. As well, in paying for an acquisition, we may deplete our cash resources or dilute our shareholder base by issuing additional shares. Furthermore, there is a risk that our valuation assumptions, customer retention expectations and our models for an acquired product or business may be erroneous or inappropriate due to foreseen or unforeseen circumstances and thereby cause us to overvalue an acquisition target. There is also a risk that the contemplated benefits of an acquisition may not materialize as planned or may not materialize within the time period or to the extent anticipated.

We may have difficulties maintaining or growing our acquired businesses.

Businesses that we acquire may sell products or operate services that we have limited experience operating or managing. For example, Porthus offers media and technology services and Imanet provides technology solutions to customs brokers. We may experience unanticipated challenges or difficulties maintaining these businesses at

their current levels or growing these businesses. Factors that may impair our ability to maintain or grow acquired businesses may include, but are not limited to:

- Challenges in integrating acquired businesses with our business;
- Loss of customers of the acquired business;
- Loss of key personnel from the acquired business, such as former executive officers or key technical personnel;
- For regulatory compliance businesses, changes in government regulations impacting electronic regulatory filings or import/export compliance, including changes in which government agencies are responsible for gathering import and export information;
- Difficulties in gaining necessary approvals in international markets to expand acquired businesses as contemplated;
- Our inability to obtain or maintain necessary security clearances to provide international shipment management services; and
- Other risk factors identified in this report.

Our existing customers might cancel contracts with us, fail to renew contracts on their renewal dates, and/or fail to purchase additional services and products, or consolidate contracts with acquired companies.

We depend on our installed customer base for a significant portion of our revenues. We have significant contracts with our license customers for ongoing support and maintenance, as well as significant service contracts that provide recurring services revenues to us. An example would be our contract to operate the US Census Bureau's Automated Export System ("AESDirect"). In addition, our installed customer base has historically generated additional new license and services revenues for us. Service contracts are generally renewable at a customer's option, and there are generally no mandatory payment obligations or obligations to license additional software or subscribe for additional services. In 2010, for example, we lost \$3.0 million in annual recurring revenues compared to 2009 from departing services customers in addition to the normal 3% - 5% annual revenue attrition we plan for. We experienced similar revenue losses from customers using legacy services in fiscal 2011, and we are planning to lose \$3.0 million of such recurring revenues in fiscal 2012. There can be no assurance that we will be able to replace such lost revenue with new revenue from new customer relationships or from existing customers.

If our customers fail to renew their service contracts, fail to purchase additional services or products, or consolidate contracts with acquired companies, then our revenues could decrease and our operating results could be adversely affected. Factors influencing such contract terminations could include changes in the financial circumstances of our customers, dissatisfaction with our products or services, our retirement or lack of support for our legacy products and services, our customers selecting or building alternate technologies to replace us, and changes in our customers' business or in regulation impacting our customers' business that may no longer necessitate the use of our products or services, general economic or market conditions, or other reasons. Further, our customers could delay or terminate implementations or use of our services and products or be reluctant to migrate to new products. Such customers will not generate the revenues we may have anticipated within the timelines anticipated, if at all, and may be less likely to invest in additional services or products from us in the future. We may not be able to adjust our expense levels quickly enough to account for any such revenues losses. Our business may also be unfavorably affected by market trends impacting our customer base, such as consolidation activity.

Changes in government filing requirements for global trade may adversely impact our business.

Our regulatory compliance services help our customers comply with government filing requirements relating to global trade. The services that we offer may be impacted, from time to time, by changes in these requirements. Changes in requirements that impact electronic regulatory filings or import/export compliance, including changes adding or reducing filing requirements or changing the government agency responsible for the requirement could impact our business, perhaps adversely. For example, on February 25, 2011, the Federal Maritime Commission finalized rules that grant licensed non-vessel operating common carriers ("NVOCCs") in the United States an

exemption from the current requirements for publishing in tariffs the rates they charge for shipments. This change in regulation will reduce the revenues that we receive from NVOCC customers, perhaps materially.

Disruptions in the movement of freight could negatively affect our revenues.

Our business is highly dependent on the movement of freight from one point to another since we generate transaction revenues as freight is moved by, to or from our customers. If there are disruptions in the movement of freight, whether as a result of labour disputes, weather or natural disaster, or caused by terrorists, political instability, or security activities, contagious illness outbreaks, or otherwise, then our revenues will be adversely affected. As these types of freight disruptions are generally unpredictable, there can be no assurance that our revenues will not be adversely affected by such events.

Changes in the value of the US dollar, as compared to the currencies of other countries where we transact business, could harm our operating results and financial condition.

During the first quarter of 2012, 50% of our revenues were denominated in US dollars, and historically our revenues have been denominated primarily in US dollars. However, the majority of our international expenses, including the wages of our non-US employees and certain key supply agreements, have been denominated in Canadian dollars and euros. Therefore, changes in the value of the US dollar as compared to the Canadian dollar and the euro may materially affect our operating results. We generally have not implemented hedging strategies to mitigate our exposure to currency fluctuations affecting international accounts receivable, cash balances and inter-company accounts. We also have not hedged our exposure to currency fluctuations affecting future international revenues and expenses and other commitments. Accordingly, currency exchange rate fluctuations have caused, and may continue to cause, variability in our foreign currency denominated revenue streams, expenses, and our cost to settle foreign currency denominated liabilities. In particular, we incur a significant portion of our expenses in Canadian dollars and euros relative to the amount of revenue we receive in Canadian dollars and euros, so fluctuations in the Canadian-US dollar and euro-US dollar exchange rates, and in particular, the weakening of the US dollar, could have a material adverse effect on our business, results of operations and financial condition.

We may have exposure to greater than anticipated tax liabilities or expenses.

We are subject to income and non-income taxes in various jurisdictions and our tax structure is subject to review by both domestic and foreign taxation authorities. The determination of our worldwide provision for income taxes and other tax liabilities requires significant judgment. In the ordinary course of a global business, there are many transactions and calculations where the ultimate tax outcome is uncertain. Tax filings are subject to audits, which could materially change the amount of current and deferred income tax assets and liabilities. We have recorded a valuation allowance for all but \$38.9 million of our net deferred tax assets. If we achieve a consistent level of profitability, the likelihood of further reducing our deferred tax valuation allowance for some portion of the losses incurred in prior periods in one of our jurisdictions will increase. We calculate our current and deferred tax provision based on estimates and assumptions that could differ from the actual results reflected in income tax returns filed during subsequent years. Adjustments based on filed returns are generally recorded in the period when the tax returns are filed and the global tax implications are known. Our estimate of the potential outcome for any uncertain tax issue is highly judgmental. Any further changes to the valuation allowance for our deferred tax assets would also result in an income tax recovery or income tax expense, as applicable, on the consolidated statements of operations in the period in which the valuation allowance is changed. In addition, when we reduce our deferred tax valuation allowance, we will record income tax expense in any subsequent period where we use that deferred tax asset to offset any income tax payable in that period, reducing net income reported for that period, perhaps materially.

If we need additional capital in the future and are unable to obtain it as needed or can only obtain it on unfavorable terms, our operations may be adversely affected, and the market price for our securities could decline.

Historically, we have financed our operations primarily through cash flows from our operations and the sale of our equity securities. As at April 30, 2011, we had cash and cash equivalents of \$76.2 million and \$3.2 million in unutilized operating lines of credit.

We may need to raise additional debt or equity capital to fund expansion of our operations, to enhance our services and products, or to acquire or invest in complementary products, services, businesses or technologies. However, with the recent global economic downturn and its impact on credit and capital markets, there can be no assurance that we will be able to undertake such a financing transaction. If we raise additional funds through further issuances of convertible debt or equity securities, our existing shareholders could suffer significant dilution, and any new equity securities we issue could have rights, preferences, and privileges superior to those attaching to our common shares. Any debt financing secured by us in the future could involve restrictive covenants relating to our capital-raising activities and other financial and operational matters, which may make it more difficult for us to obtain additional capital and to pursue business opportunities, including potential acquisitions. In addition, we may not be able to obtain additional financing on terms favorable to us, if at all. If adequate funds are not available on terms favorable to us, our operations and growth strategy may be adversely affected and the market price for our common shares could decline.

We have a substantial accumulated deficit and a history of losses and may incur losses in the future.

As at April 30, 2011, our accumulated deficit was \$334.6 million. We had losses in 2005 and prior fiscal periods. Our profits in 2006 benefited from one-time gains on the disposition of an asset and a significant portion of our net income and earnings per share in the fourth quarter of each of 2011, 2010 and 2009 benefited from non-cash, net deferred income tax recoveries of \$4.4 million, \$10.9 million and \$13.1 million, respectively. There can be no assurance that we will not incur losses again in the future. We believe that the success of our business and our ability to remain profitable depends on our ability to keep our baseline operating expenses to a level at or below our baseline revenues. However, non-cash, non-operational charges, such as income tax expenses or impairment charges, may adversely impact our ability to be profitable in any particular period. There can be no assurance that we can generate further expense reductions or achieve revenue growth, or that any expense reductions or revenue growth achieved can be sustained, to enable us to do so. If we fail to maintain profitability, this would increase the possibility that the value of your investment will decline.

If we fail to attract and retain key personnel, it would adversely affect our ability to develop and effectively manage our business.

Our performance is substantially dependent on the performance of our key technical, sales and marketing, and senior management personnel. We do not maintain life insurance policies on any of our employees that list the company as a loss payee. Our success is highly dependent on our ability to identify, hire, train, motivate, promote, and retain highly qualified management, directors, technical, and sales and marketing personnel, including key technical and senior management personnel. Competition for such personnel is always strong. Our inability to attract or retain the necessary management, directors, technical, and sales and marketing personnel, or to attract such personnel on a timely basis, could have a material adverse effect on our business, results of operations, financial condition and the price of our securities.

We have in the past, and may in the future, make changes to our executive management team or board of directors. There can be no assurance that these changes and the resulting transition will not have a material adverse effect on our business, results of operations, financial condition and the price of our securities.

Increases in fuel prices and other transportation costs may have an adverse effect on the businesses of our customers resulting in them spending less money with us.

Our customers are all involved, directly or indirectly, in the delivery of goods from one point to another, particularly transportation providers and freight forwarders. As the costs of these deliveries become more expensive, whether as a result of increases in fuel costs or otherwise, our customers may have fewer funds available to spend on our products and services. While it is possible that the demand for our products and services will increase as companies look for ways to reduce fleet size and fuel use and recognize that our products and services are designed to make their deliveries more cost-efficient, there can be no assurance that these companies will be able to allocate sufficient funds to use our products and services. In addition, rising fuel costs may cause global or geographic-specific reductions in the number of shipments being made, thereby impacting the number of transactions being processed by our GLN and our corresponding network revenues.

We may not be able to compensate for downward pricing pressure on certain products and services by increased volumes of transactions or increased prices elsewhere in our business, ultimately resulting in lower revenues.

Some of our products and services are sold to industries where there is downward pricing pressure on the particular product or service due to competition, general industry conditions or other causes. We may attempt to deal with this pricing pressure by committing these customers to volumes of activity so that we may better control our costs. In addition, we may attempt to offset this pricing pressure by securing better margins on other products or services sold to these customers, or to customers of our other products and services. If we cannot offset any such downward pricing pressure, then the particular customer may generate less revenue for our business or we may have less aggregate revenue. This could have an adverse impact on our operating results.

Concerns about the environmental impacts of greenhouse gas emissions and global climate change may result in environmental taxes, charges, regulatory schemes, assessments or penalties, which could restrict or negatively impact our operations or reduce our profitability.

The impacts of human activity on global climate change have attracted considerable public and scientific attention, as well as the attention of the United States and other governments. Efforts are being made to reduce greenhouse gas emissions and energy consumption, including those from automobiles and other modes of transportation. The added cost of any environmental regulation, taxes, charges, assessments or penalties levied or imposed on our customers in light of these efforts could result in additional costs for our customers, which could lead them to reduce use of our services. There are also a number of legislative and environmental regulatory initiatives internationally that could restrict or negatively impact our operations or increase our costs. Additionally, environmental regulation, taxes, charges, assessments or penalties could be levied or imposed directly on us. Any enactment of laws or passage of regulations regarding greenhouse gas emissions by Canada, the United States, or any other jurisdiction we conduct our business in, could adversely affect our operations and financial results.

The general cyclical and seasonal nature of our business may have a material adverse effect on our business, results of operations and financial condition.

Our business may be impacted from time to time by the general cyclical and seasonal nature of particular modes of transportation and the freight market in general, as well as the cyclical and seasonal nature of the industries that such markets serve. Factors which may create cyclical fluctuations in such modes of transportation or the freight market in general include legal and regulatory requirements, timing of contract renewals between our customers and their own customers, seasonal-based tariffs, vacation periods applicable to particular shipping or receiving nations, weather-related events that impact shipping in particular geographies and amendments to international trade agreements. Since some of our revenues from particular products and services are tied to the volume of shipments being processed, adverse fluctuations in the volume of global shipments or shipments in any particular mode of transportation may adversely affect our revenues. Declines in shipment volumes in the US or internationally likely would have a material adverse effect on our business.

Changes to earnings resulting from past acquisitions may adversely affect our operating results.

Under ASC Topic 805, the accounting standard for business combinations, we allocate the total purchase price to an acquired company's net tangible assets, intangible assets and in-process research and development based on their values as of the date of the acquisition (including certain assets and liabilities that are recorded at fair value) and record the excess of the purchase price over those values as goodwill. Management's estimates of fair value are based upon assumptions believed to be reasonable but which are inherently uncertain. After we complete an acquisition, the following factors could result in material charges that would adversely affect our operating results and may adversely affect our cash flows:

- Impairment of goodwill or intangible assets;
- A reduction in the useful lives of intangible assets acquired;
- Identification of assumed contingent liabilities after we finalize the purchase price allocation period;

- Charges to our operating results to eliminate certain pre-merger activities that duplicate those of the acquired company or to reduce our cost structure; or
- Charges to our operating results resulting from revised estimates to restructure an acquired company's operations after we finalize the purchase price allocation period.

Routine charges to our operating results associated with acquisitions include amortization of intangible assets, in-process research and development as well as other acquisition related charges, restructuring and stock-based compensation associated with assumed stock awards. Charges to our operating results in any given period could differ substantially from other periods based on the timing and size of our future acquisitions and the extent of integration activities.

We expect to continue to incur additional costs associated with combining the operations of our acquired companies, which may be substantial. Additional costs may include costs of employee redeployment, relocation and retention, including salary increases or bonuses, accelerated stock-based compensation expenses and severance payments, reorganization or closure of facilities, taxes, and termination of contracts that provide redundant or conflicting services. These costs would be accounted for as expenses and would decrease our net income and earnings per share for the periods in which those adjustments are made.

If our common share price decreases to a level such that the fair value of our net assets is less than the carrying value of our net assets, we may be required to record additional significant non-cash charges associated with goodwill impairment.

We account for goodwill in accordance with ASC Topic 350, "Intangibles – Goodwill and Other" ("ASC Topic 350"). ASC Topic 350, among other things, requires that goodwill be tested for impairment at least annually. We have designated October 31st as the date for our annual impairment test. Although the results of our testing on October 31, 2010 indicated no evidence of impairment, should the fair value of our net assets, determined by our market capitalization, be less than the carrying value of our net assets at future annual impairment test dates, we may have to recognize goodwill impairment losses in our future results of operations. This could impair our ability to achieve or maintain profitability in the future.

System or network failures or breaches in connection with our services and products could reduce our sales, impair our reputation, increase costs or result in liability claims, and seriously harm our business.

Any disruption to our services and products, our own information systems or communications networks or those of third-party providers upon whom we rely as part of our own product offerings, including the Internet, could result in the inability of our customers to receive our products for an indeterminate period of time. Our services and products may not function properly for reasons, which may include, but are not limited to, the following:

- System or network failure;
- Interruption in the supply of power;
- Virus proliferation;
- Security breaches;
- Earthquake, fire, flood or other natural disaster; or
- An act of war or terrorism.

Back-up and redundant systems may be insufficient or may fail and result in a disruption of availability of our products or services to our customers. Any disruption to our services could impair our reputation and cause us to lose customers or revenue, or face litigation, necessitate customer service or repair work that would involve substantial costs and distract management from operating our business.

Fair value assessments of our intangible assets required by GAAP may require us to record significant non-cash charges associated with intangible asset impairment.

Significant portions of our assets, which include customer agreements and relationships, non-compete covenants, existing technologies and trade names, are intangible. We amortize intangible assets on a straight-line basis over their estimated useful lives, which are generally three to five years. We review the carrying value of these assets

at least annually for evidence of impairment. In accordance with ASC Topic 360-10-35, “Property, Plant, and Equipment: Overview: Subsequent Measurement” an impairment loss is recognized when the estimate of undiscounted future cash flows generated by such assets is less than the carrying amount. Measurement of the impairment loss is based on the present value of the expected future cash flows. Future fair value assessments of intangible assets may require impairment charges to be recorded in the results of operations for future periods. This could impair our ability to achieve or maintain profitability in the future.

From time to time, we may be subject to litigation or dispute resolution that could result in significant costs to us and damage to our reputation.

From time to time, we may be subject to litigation or dispute resolution relating to any number or type of claims, including claims for damages related to undetected errors or malfunctions of our services and products or their deployment, claims related to previously-completed acquisition transactions or claims relating to applicable securities laws. A product liability, patent infringement, acquisition-related or securities class action claim could seriously harm our business because of the costs of defending the lawsuit, diversion of employees’ time and attention, and potential damage to our reputation.

Further, our services and products are complex and often implemented by our customers to interact with third-party technology or networks. Claims may be made against us for damages properly attributable to those third-party technologies or networks, regardless of our lack of responsibility for any failure resulting in a loss - even if our services and products perform in accordance with their functional specifications. We may also have disputes with key suppliers for damages incurred which, depending on resolution of the disputes, could impact the ongoing quality, price or availability of the services or products we procure from the supplier. Limitation of liability provisions in certain third-party contracts may not be enforceable under the laws of some jurisdictions. As a result, we could be required to pay substantial amounts of damages in settlement or upon the determination of any of these types of claims, and incur damage to the reputation of Descartes and our products. The likelihood of such claims and the amount of damages we may be required to pay may increase as our customers increasingly use our services and products for critical business functions, or rely on our services and products as the systems of record to store data for use by other customer applications. Our insurance may not cover potential claims, or may not be adequate to cover all costs incurred in defense of potential claims or to indemnify us for all liability that may be imposed.

We could be exposed to business risks in our international operations that could cause our operating results to suffer.

While our headquarters are in North America, we currently have direct operations in both Europe and the Asia Pacific region. We anticipate that these international operations will continue to require significant management attention and financial resources to localize our services and products for delivery in these markets, to develop compliance expertise relating to international regulatory agencies, and to develop direct and indirect sales and support channels in those markets. We face a number of risks associated with conducting our business internationally that could negatively impact our operating results. These risks include, but are not limited to:

- Longer collection time from foreign clients, particularly in the EMEA and Asia Pacific regions;
- Difficulty in repatriating cash from certain foreign jurisdictions;
- Language barriers, conflicting international business practices, and other difficulties related to the management and administration of a global business;
- Difficulties and costs of staffing and managing geographically disparate direct and indirect operations;
- Volatility or fluctuations in foreign currency and tariff rates;
- Multiple, and possibly overlapping, tax structures;
- Complying with complicated and widely differing global laws and regulations;
- Trade restrictions;
- The need to consider characteristics unique to technology systems used internationally;
- Economic or political instability in some markets; and
- Other risk factors set out in this report.

We may not remain competitive. Increased competition could seriously harm our business.

The market for supply chain technology is highly competitive and subject to rapid technological change. We expect that competition will increase in the future. To maintain and improve our competitive position, we must continue to develop and introduce in a timely and cost effective manner new products, product features and network services to keep pace with our competitors. We currently face competition from a large number of specific entrants, some of which are focused on specific industries, geographic regions or other components of markets we operate in.

Current and potential competitors include supply chain application software vendors, customers that undertake internal software development efforts, value-added networks and business document exchanges, enterprise resource planning software vendors, regulatory filing companies, and general business application software vendors. Many of our current and potential competitors may have one or more of the following relative advantages:

- Longer operating history;
- Greater financial, technical, marketing, sales, distribution and other resources;
- Lower cost structure and more profitable operations;
- Superior product functionality and industry-specific expertise;
- Greater name recognition;
- Broader range of products to offer;
- Better performance;
- Larger installed base of customers;
- Established relationships with existing customers or prospects that we are targeting; and/or
- Greater worldwide presence.

Further, current and potential competitors have established, or may establish, cooperative relationships and business combinations among themselves or with third parties to enhance their products, which may result in increased competition. In addition, we expect to experience increasing price competition and competition surrounding other commercial terms as we compete for market share. In particular, larger competitors or competitors with a broader range of services and products may bundle their products, rendering our products more expensive and/or less functional. As a result of these and other factors, we may be unable to compete successfully with our existing or new competitors.

If we are unable to generate broad market acceptance of our services, products and pricing, serious harm could result to our business.

We currently derive substantially all of our revenues from our federated network and global logistics technology solutions and expect to do so in the future. Broad market acceptance of these types of services and products, and their related pricing, is therefore critical to our future success. The demand for, and market acceptance of, our services and products is subject to a high level of uncertainty. Some of our services and products are often considered complex and may involve a new approach to the conduct of business by our customers. The market for our services and products may weaken, competitors may develop superior services and products, or we may fail to develop acceptable services and products to address new market conditions. Any one of these events could have a material adverse effect on our business, results of operations and financial condition.

Our success and ability to compete depends upon our ability to secure and protect patents, trademarks and other proprietary rights.

We consider certain aspects of our internal operations, our products, services and related documentation to be proprietary, and we primarily rely on a combination of patent, copyright, trademark and trade secret laws and other measures to protect our proprietary rights. Patent applications or issued patents, as well as trademark, copyright, and trade secret rights, may not provide adequate protection or competitive advantage and may require significant resources to obtain and defend. We also rely on contractual restrictions in our agreements with customers, employees, outsourced developers and others to protect our intellectual property rights. There can be no assurance that these agreements will not be breached, that we have adequate remedies for any breach, or that

our patents, copyrights, trademarks or trade secrets will not otherwise become known. Moreover, the laws of some countries do not protect proprietary intellectual property rights as effectively as do the laws of the US and Canada. Protecting and defending our intellectual property rights could be costly regardless of venue. Through an escrow arrangement, we have granted some of our customers a contingent future right to use our source code for software products solely for their internal maintenance services. If our source code is accessed through an escrow, the likelihood of misappropriation or other misuse of our intellectual property may increase.

Claims that we infringe third-party proprietary rights could trigger indemnification obligations and result in significant expenses or restrictions on our ability to provide our products or services.

Competitors and other third-parties have claimed, and in the future may claim, that our current or future services or products infringe their proprietary rights or assert other claims against us. Many of our competitors have obtained patents covering products and services generally related to our products and services, and they may assert these patents against us. Such claims, whether with or without merit, could be time consuming and expensive to litigate or settle and could divert management attention from focusing on our core business.

As a result of such a dispute, we may have to pay damages, incur substantial legal fees, suspend the sale or deployment of our services and products, develop costly non-infringing technology, if possible, or enter into license agreements, which may not be available on terms acceptable to us, if at all. Any of these results would increase our expenses and could decrease the functionality of our services and products, which would make our services and products less attractive to our current and/or potential customers. We have agreed in some of our agreements, and may agree in the future, to indemnify other parties for any expenses or liabilities resulting from claimed infringements of the proprietary rights of third parties. If we are required to make payments pursuant to these indemnification agreements, it could have a material adverse effect on our business, results of operations and financial condition.

Our results of operations may vary significantly from quarter to quarter and therefore may be difficult to predict or may fail to meet investment community expectations.

Our results of operations may vary from quarter to quarter in the future due to a variety of factors, many of which are outside of our control. Such factors include, but are not limited to:

- Volatility or fluctuations in foreign currency exchange rates;
- Timing of acquisitions and related costs;
- Timing of restructuring activities;
- The termination of any key customer contracts, whether by the customer or by us;
- Recognition and expensing of deferred tax assets;
- Legal costs incurred in bringing or defending any litigation with customers or third-party providers, and any corresponding judgments or awards;
- Legal and compliance costs incurred to comply with regulatory requirements;
- Fluctuations in the demand for our services and products;
- The impact of stock-based compensation expense;
- Price and functionality competition in our industry;
- Changes in legislation and accounting standards;
- Our ability to satisfy contractual obligations in customer contracts and deliver services and products to the satisfaction of our customers; and
- Other risk factors discussed in this report.

Although our revenues may fluctuate from quarter to quarter, significant portions of our expenses are not variable in the short term, and we may not be able to reduce them quickly to respond to decreases in revenues. If revenues are below expectations, this shortfall is likely to adversely and/or disproportionately affect our operating results.

Our common share price has in the past been volatile and may also be volatile in the future.

The trading price of our common shares has in the past been subject to wide fluctuations and may also be subject to fluctuation in the future. This may make it more difficult for you to resell your common shares when you want

at prices that you find attractive. Increases in our common share price may also increase our compensation expense pursuant to our existing director, officer and employee compensation arrangements. Fluctuations in our common share price may be caused by events unrelated to our operating performance and beyond our control. Factors that may contribute to fluctuations include, but are not limited to:

- Revenue or results of operations in any quarter failing to meet the expectations, published or otherwise, of the investment community;
- Changes in recommendations or financial estimates by industry or investment analysts;
- Changes in management or the composition of our board of directors;
- Outcomes of litigation or arbitration proceedings;
- Announcements of technological innovations or acquisitions by us or by our competitors;
- Introduction of new products or significant customer wins or losses by us or by our competitors;
- Developments with respect to our intellectual property rights or those of our competitors;
- Fluctuations in the share prices of other companies in the technology and emerging growth sectors;
- General market conditions; and
- Other risk factors set out in this report.

If the market price of our common shares drops significantly, shareholders could institute securities class action lawsuits against us, regardless of the merits of such claims. Such a lawsuit could cause us to incur substantial costs and could divert the time and attention of our management and other resources from our business.

THE DESCARTES SYSTEMS GROUP INC.
CONDENSED CONSOLIDATED BALANCE SHEETS
(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

| | April 30, 2011 | January 31, 2011 |
|--|---------------------------|-----------------------------|
| ASSETS | | |
| CURRENT ASSETS | | |
| Cash and cash equivalents (Note 4) | 76,187 | 69,644 |
| Accounts receivable (net) | | |
| Trade (Note 5) | 16,022 | 14,417 |
| Other | 4,520 | 3,967 |
| Prepaid expenses and other | 2,153 | 1,968 |
| Deferred income taxes | 11,494 | 11,457 |
| Deferred tax charge | 197 | 197 |
| | 110,573 | 101,650 |
| CAPITAL ASSETS (Note 6) | 7,767 | 7,309 |
| GOODWILL (Note 7) | 59,153 | 56,742 |
| INTANGIBLE ASSETS (Note 8) | 40,219 | 40,703 |
| DEFERRED INCOME TAXES | 36,394 | 34,667 |
| DEFERRED TAX CHARGE | 149 | 198 |
| | 254,255 | 241,269 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| CURRENT LIABILITIES | | |
| Accounts payable | 4,585 | 4,992 |
| Accrued liabilities (Note 9) | 11,161 | 11,342 |
| Income taxes payable (Note 14) | 618 | 471 |
| Deferred revenue | 5,892 | 6,310 |
| Other liabilities | 75 | 67 |
| | 22,331 | 23,182 |
| DEFERRED REVENUE | 2,615 | 1,665 |
| INCOME TAX LIABILITY | 2,842 | 2,468 |
| DEFERRED INCOME TAXES | 9,017 | 8,267 |
| OTHER LIABILITIES | 168 | 172 |
| | 36,973 | 35,754 |
| COMMITMENTS, CONTINGENCIES AND GUARANTEES (Note 10) | | |
| SHAREHOLDERS' EQUITY | | |
| Common shares – unlimited shares authorized; Shares issued and outstanding totaled 62,182,877 at April 30, 2011 (January 31, 2011 – 61,741,702) (Note 11) | 89,912 | 88,148 |
| Additional paid-in capital | 451,955 | 452,300 |
| Accumulated other comprehensive income | 10,018 | 1,822 |
| Accumulated deficit | (334,603) | (336,755) |
| | 217,282 | 205,515 |
| | 254,255 | 241,269 |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

THE DESCARTES SYSTEMS GROUP INC.**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**

(US DOLLARS IN THOUSANDS, EXCEPT PER SHARE AND WEIGHTED AVERAGE SHARE AMOUNTS; US GAAP; UNAUDITED)

| | Three Months Ended | |
|--|---------------------------|-----------|
| | April 30, | April 30, |
| | 2011 | 2010 |
| REVENUES | 27,076 | 21,286 |
| COST OF REVENUES | 8,914 | 7,387 |
| GROSS MARGIN | 18,162 | 13,899 |
| EXPENSES | | |
| Sales and marketing | 3,282 | 2,590 |
| Research and development | 4,518 | 3,559 |
| General and administrative | 3,439 | 3,268 |
| Other charges (Note 15) | 331 | 1,427 |
| Amortization of intangible assets | 3,137 | 2,232 |
| | 14,707 | 13,076 |
| INCOME FROM OPERATIONS | 3,455 | 823 |
| INTEREST EXPENSE | (3) | - |
| INVESTMENT INCOME | 44 | 82 |
| INCOME BEFORE INCOME TAXES | 3,496 | 905 |
| INCOME TAX EXPENSE (Note 14) | | |
| Current | 375 | 536 |
| Deferred | 969 | 177 |
| | 1,344 | 713 |
| NET INCOME | 2,152 | 192 |
| EARNINGS PER SHARE (Note 12) | | |
| Basic | 0.03 | - |
| Diluted | 0.03 | - |
| WEIGHTED AVERAGE SHARES OUTSTANDING (thousands) | | |
| Basic | 61,881 | 61,432 |
| Diluted | 63,194 | 62,681 |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

THE DESCARTES SYSTEMS GROUP INC.
CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY AND COMPREHENSIVE INCOME

(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

| | Three Months Ended | |
|--|---------------------------|---------------------------|
| | April 30, 2011 | April 30, 2010 |
| Common shares | | |
| Balance, beginning of period | 88,148 | 86,609 |
| Shares issued: | | |
| Stock options exercised | 1,764 | 268 |
| Balance, end of period | 89,912 | 86,877 |
| Additional paid-in capital | | |
| Balance, beginning of period | 452,300 | 451,591 |
| Unearned compensation related to issuance of stock options | 11 | 5 |
| Stock-based compensation expense | 275 | 286 |
| Stock options exercised | (631) | (63) |
| Purchase of non-controlling interest | - | 29 |
| Balance, end of period | 451,955 | 451,848 |
| Accumulated other comprehensive income (loss) | | |
| Balance, beginning of period | 1,822 | (2,034) |
| Foreign currency translation adjustments | 8,196 | 1,069 |
| Balance, end of period | 10,018 | (965) |
| Accumulated deficit | | |
| Balance, beginning of period | (336,755) | (348,294) |
| Net income | 2,152 | 192 |
| Balance, end of period | (334,603) | (348,102) |
| Total Shareholders' Equity | 217,282 | 189,658 |
| Comprehensive income | | |
| Net income | 2,152 | 192 |
| Other comprehensive income: | | |
| Foreign currency translation adjustment, net of income tax recovery of \$534 for the period ended April 30, 2011 | 8,196 | 1,069 |
| Total other comprehensive income | 8,196 | 1,069 |
| Comprehensive income | 10,348 | 1,261 |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

THE DESCARTES SYSTEMS GROUP INC.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

| | Three Months Ended | |
|---|---------------------------|-----------|
| | April 30, | April 30, |
| | 2011 | 2010 |
| OPERATING ACTIVITIES | | |
| Net income | 2,152 | 192 |
| Adjustments to reconcile net income to cash provided by operating activities: | | |
| Depreciation | 550 | 489 |
| Amortization of intangible assets | 3,137 | 2,232 |
| Amortization of deferred compensation | 11 | 5 |
| Stock-based compensation expense (Note 13) | 275 | 286 |
| Income from investment in affiliate | - | (6) |
| Deferred tax expense | 969 | 177 |
| Deferred tax charge | 49 | 49 |
| Changes in operating assets and liabilities: | | |
| Accounts receivable | | |
| Trade | (943) | (321) |
| Other | (298) | 611 |
| Prepaid expenses and other | (72) | (207) |
| Accounts payable | 29 | 677 |
| Accrued liabilities | (832) | (2,401) |
| Income taxes payable | 121 | 166 |
| Deferred revenue | 165 | 109 |
| Cash provided by operating activities | 5,313 | 2,058 |
| INVESTING ACTIVITIES | | |
| Maturities of short-term investments | - | 5,071 |
| Additions to capital assets | (1,301) | (395) |
| Acquisition of subsidiaries, net of cash acquired and bank indebtedness assumed | - | (40,550) |
| Cash used in investing activities | (1,301) | (35,874) |
| FINANCING ACTIVITIES | | |
| Issuance of common shares for cash | 1,133 | 204 |
| Repayment of other liabilities | (17) | (78) |
| Cash provided by financing activities | 1,116 | 126 |
| Effect of foreign exchange rate changes on cash and cash equivalents | 1,415 | 219 |
| Increase (decrease) in cash and cash equivalents | 6,543 | (33,471) |
| Cash and cash equivalents, beginning of period | 69,644 | 89,554 |
| Cash and cash equivalents, end of period | 76,187 | 56,083 |
| Supplemental disclosure of cash flow information: | | |
| Cash paid during the period for interest | 3 | - |
| Cash paid during the period for income taxes | 35 | 276 |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

THE DESCARTES SYSTEMS GROUP INC.
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(TABULAR AMOUNTS IN THOUSANDS OF US DOLLARS, EXCEPT PER SHARE
AMOUNTS; US GAAP; UNAUDITED)

Note 1 - Description of the Business

The Descartes Systems Group Inc. (“Descartes”, “Company”, “our” or “we”) is a global provider of federated network and global logistics technology solutions that help our customers make and receive shipments and manage related resources. Our network-based solutions, which primarily consist of services and software, connect people to their trading partners and enable business document exchange (bookings, bills of lading, status messages); regulatory compliance and customs filing; route and resource planning, execution and monitoring; inventory and asset visibility; rate and transportation management; and warehouse operations.

Note 2 – Basis of Presentation

The accompanying unaudited condensed consolidated financial statements are presented in United States (“US”) dollars and are prepared in accordance with generally accepted accounting principles in the US (“GAAP”) and the rules and regulations of the Canadian Securities Administrators and US Securities and Exchange Commission (“SEC”) for the preparation of condensed financial statements. Accordingly, these unaudited condensed consolidated financial statements do not include all of the information and notes required for compliance with GAAP for annual financial statements. These statements should be read in conjunction with our GAAP audited annual consolidated financial statements prepared for the fiscal year ended January 31, 2011.

The unaudited condensed consolidated financial statements reflect all adjustments, which are, in the opinion of management, necessary for a fair presentation of results for the interim periods presented. The preparation of these unaudited condensed consolidated financial statements requires management to make estimates and assumptions that affect the amounts reported in the unaudited condensed consolidated financial statements and the accompanying notes. Actual results could differ from these estimates and the results of operations for the interim period should not be considered indicative of results to be expected for the full year ending January 31, 2012.

Our fiscal year commences on February 1st of each year and ends on January 31st of the following year. Our fiscal year, which ends on January 31, 2012, is referred to as the “current fiscal year,” “fiscal 2012,” “2012” or using similar words. Our previous fiscal year, which ended on January 31, 2011, is referred to as the “previous fiscal year,” “fiscal 2011,” “2011” or using similar words. Other fiscal years are referenced by the applicable year during which the fiscal year ends. For example, “2013” refers to the annual period ending January 31, 2013 and the “fourth quarter of 2013” refers to the quarter ending January 31, 2013.

Certain immaterial reclassifications have been made to the unaudited condensed consolidated financial statements and the notes to conform to the current quarter presentation of other charges. Specifically, for the three month period ended April 30, 2010, we reclassified \$1.4 million from general and administrative expenses to other charges.

Recently adopted accounting pronouncements

In October 2009, the FASB issued ASU 2009-13, “Multiple Deliverable Revenue Arrangements a consensus of the FASB Emerging Issues Task Force” (“ASU 2009-13”). ASU 2009-13 amends ASC Subtopic 605-25 “Revenue Recognition: Multiple-Element Arrangements”. Specifically ASU 2009-13 amends the criteria for separating consideration in multiple-deliverable arrangements and establishes a selling price hierarchy for determining the selling price of a deliverable. The selling price used for each deliverable will be based on vendor-specific objective evidence if available, third-party evidence if vendor-specific objective evidence is not available, or estimated selling price if neither vendor-specific objective evidence nor third-party evidence is available. The guidance eliminates the use of the residual method, requires entities to allocate revenue using the relative-selling-

price method, and significantly expands the disclosure requirements for multiple-deliverable revenue arrangements. ASU 2009-13 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. ASU 2009-13 has been adopted prospectively and the adoption of this amendment has not had a material impact on our results of operations to date.

In October 2009, the FASB issued ASU 2009-14, "Certain Revenue Arrangements That Include Software Elements" ("ASU 2009-14"). ASU 2009-14 changes the accounting model for revenue arrangements that include both tangible products and software elements. Tangible products containing both software and non-software components that function together to deliver the product's essential functionality will no longer be within the scope of ASC Subtopic 985-605, "Software Revenue Recognition". The entire product, including the software and non-software deliverables, will therefore be accounted for under ASC Topic 605, "Revenue Recognition". ASU 2009-14 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. ASU 2009-14 has been adopted prospectively and the adoption of this amendment has not had a material impact on our results of operations to date.

In January 2010, the FASB issued Accounting Standards Update ("ASU") 2010-06, "Improving Disclosures about Fair Value Measurements" ("ASU 2010-06"). ASU 2010-06 amends ASC Topic 820, "Fair Value Measurements and Disclosures" ("ASC Topic 820") to add new requirements for disclosures about transfers into and out of Level 1 and 2 and separate disclosures about purchases, sales, issuances and settlements relating to Level 3 measurements. The ASU also clarifies existing fair value disclosures about the level of disaggregation and about inputs and valuation techniques used to measure fair value. ASU 2010-06 is effective for the first reporting period beginning after December 15, 2009, which was our reporting period ended April 30, 2010, except for the requirement to provide the Level 3 activity of purchases, sales issuances, and settlements on a gross basis, which is effective for fiscal years beginning after December 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of ASU 2010-06, including the requirements adopted in the current period, has not had a material impact on our results of operations or disclosure to date.

In April 2010, the FASB issued ASU 2010-17, "Revenue Recognition – Milestone Method" ("ASU 2010-17"). ASU 2010-17 establishes a revenue recognition model for contingent consideration that is payable upon achievement of an uncertain future milestone. ASU 2010-17 applies to research and development arrangements and requires a milestone payment be recorded in the period received if the milestone meets all the necessary criteria to be considered substantive. However, entities will not be precluded from making an accounting policy decision to apply another appropriate accounting policy that results in the deferral of some portion of the milestone payment. ASU 2010-17 is effective for fiscal years beginning on or after June 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of this amendment has not had a material impact on our results of operations to date.

In December 2010, the FASB issued ASU 2010-29, "Disclosure of Supplementary Pro Forma Information for Business Combinations" ("ASU 2010-29"). ASU 2010-29 clarifies that a public entity presenting comparative financial statements, should disclose revenue and earnings of the combined entity as though any business combinations that occurred during the current fiscal year had occurred as of the beginning of the comparative period. In addition ASU 2010-29 also expands the supplemental pro forma disclosures under ASC Topic 805 to include a description of the nature and amount of material, non-recurring pro forma adjustments directly attributable to the business combination included in the reported pro forma revenue and earnings. ASU 2010-29 is effective prospectively for business combinations for acquisitions taking place in fiscal periods beginning on or after December 15, 2010, which is our fiscal year beginning February 1, 2011. The adoption of ASU 2010-29 has not had a material impact on our results of operations or disclosure to date.

In May 2011, the FASB issued ASU 2011-04, "Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in US GAAP and IFRSs" ("ASU 2011-04"). ASU 2011-04 amends the wording used to describe many of the requirements in US GAAP for measuring fair value and for disclosing information about fair value measures. ASU 2011-04 is effective for interim and annual periods beginning after December 15, 2011,

which is our fiscal year beginning February 1, 2011. The adoption of this amendment has not had a material impact on our results of operations or disclosure to date.

Note 3 – Acquisitions

On March 19, 2010, we acquired 96.17% of the outstanding shares of Zemblaz NV (NYSE Alternext Brussels: ALPTH) (formerly denominated Porthus NV, “Porthus”), a leading provider of global trade management solutions, at EUR 12.50 per share. The purchase price for the acquisition was \$39.1 million in cash. We also incurred acquisition-related costs, primarily for brokerage and advisory services, during the first quarter of 2011 of \$0.7 million, which are included in general and administrative expense in our condensed consolidated statements of operations. The gross contractual amount of trade accounts receivable acquired was \$6.9 million with a fair value of \$6.6 million at the date of acquisition. Our acquisition date estimate of the contractual cash flows not expected to be collected is \$0.3 million.

On April 16, 2010, we purchased the remaining 3.83% of the Porthus shares at EUR 12.50 per share, and all outstanding warrants at a price of EUR 12.33 per warrant issued pursuant to the 2000 warrant plan and a price of EUR 20.76 per warrant issued pursuant to the 2001 warrant plan. The purchase price for the remaining shares and warrants was \$1.8 million in cash.

The fair value of the non-controlling interest in Porthus was determined based on active market prices for the 3.83% shares not acquired as part of the March 19, 2010 acquisition. The excess of the \$1.8 million purchase-price consideration when this non-controlling interest was acquired on April 16, 2010 and the fair value of the non-controlling interest in Porthus was recorded to additional paid-in capital.

On April 19, 2010, we purchased all of the shares of privately-held 882976 Ontario Inc., doing business as Imanet (“Imanet”), a provider of enterprise and on-demand technology solutions to customs brokers, freight forwarders, exporters and self-clearing importers. Imanet’s solutions focus on enabling members of the international trade community to communicate with Canada Border Services Agency (“CBSA”). Leading customs brokers, freight forwarders and Canadian importers manage their shipments and interactions with CBSA using Imanet’s solutions. The purchase price for the acquisition was \$5.9 million in cash. We also incurred acquisition-related costs, primarily for advisory services, during the first quarter of 2011 of \$0.2 million, which are included in general and administrative expense in our condensed consolidated statements of operations. The gross contractual amount of trade accounts receivable acquired was \$0.6 million with a fair value of \$0.5 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected is \$0.1 million.

On June 16, 2010, we acquired privately-held Belgian-based Routing International NV (“Routing International”), a developer and distributor of optimized route planning solutions. Routing International’s solutions join Descartes’ MRM 2.0 solution suite, which combines optimized real-time planning with wireless mobile technology to manage resources in motion. The purchase price for the acquisition was \$3.9 million in cash. We also incurred acquisition-related costs, primarily for advisory services included in other charges in 2011, of \$0.2 million. The gross contractual amount of trade accounts receivable acquired was \$1.4 million with a fair value of \$1.0 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected is \$0.4 million.

As required by GAAP, the financial information in the table below summarizes selected results of operations on a pro forma basis as if we had acquired Porthus as of the period presented. The pro forma results of operations for the Imanet and Routing International transactions have not been included in the table below as they are not material to our unaudited condensed consolidated financial statements. This *pro forma* information is for information purposes only and does not purport to represent what our results of operations for the periods presented would have been had the acquisition of Porthus occurred at the beginning of the period indicated, or to project our results of operations for any future period.

Pro forma results of operations

| | Three Months Ended |
|--------------------|-------------------------------|
| | April 30, 2010 |
| Revenues | 24,630 |
| Net income | 883 |
| Earnings per share | |
| Basic | 0.01 |
| Diluted | 0.01 |

Note 4 – Cash and Cash Equivalents

| | April 30, 2011 | January 31, 2011 |
|---------------------------------|---------------------------|-----------------------------|
| Cash and cash equivalents | | |
| Cash on deposit with banks | 76,187 | 69,644 |
| Total cash and cash equivalents | 76,187 | 69,644 |

We have operating lines of credit in Canada aggregating \$3.2 million (CAD 3.0 million) as at April 30, 2011, of which none was utilized (nil at January 31, 2011). Borrowings under these facilities bear interest at prime based on the borrowed currency (3.0% on Canadian dollar borrowings and 3.25% on US dollar borrowings at April 30, 2011), are due on demand, and are secured by our investment portfolio and a general assignment of inventory and accounts receivable.

As at April 30, 2011 we have outstanding letters of credit of approximately \$0.1 million (EUR 0.1 million) related to three of our leased premises (\$0.1 million at January 31, 2011).

Note 5 - Trade Receivables

| | April 30, 2011 | January 31, 2011 |
|---------------------------------------|---------------------------|-----------------------------|
| Trade receivables | 17,262 | 15,634 |
| Less: Allowance for doubtful accounts | (1,240) | (1,217) |
| | 16,022 | 14,417 |

Bad debt expense was \$0.1 million for both of the three month periods ended and April 30, 2011 and April 30, 2010.

Note 6 - Capital Assets

| | April 30, 2011 | January 31, 2011 |
|---------------------------------|---------------------------|---------------------|
| Cost | | |
| Computer equipment and software | 26,011 | 24,257 |
| Furniture and fixtures | 1,956 | 1,895 |
| Leasehold improvements | 3,114 | 2,914 |
| | 31,081 | 29,066 |
| Accumulated amortization | | |
| Computer equipment and software | 19,118 | 17,822 |
| Furniture and fixtures | 1,697 | 1,630 |
| Leasehold improvements | 2,499 | 2,305 |
| | 23,314 | 21,757 |
| | 7,767 | 7,309 |

Computer equipment and software cost includes \$0.3 million of assets recorded under capital leases as of April 30, 2011 (\$0.3 million as of January 31, 2011). Amortization expense related to assets under capital leases was less than \$0.1 million for both of the three month periods ended April 30, 2011 and April 30, 2010. Amortization expense related to assets under capital leases is included within depreciation expense in our unaudited condensed consolidated statements of operations.

Note 7 - Goodwill

| | |
|--|---------------|
| Balance at January 31, 2011 | 56,742 |
| Adjustments on account of prior acquisitions | 50 |
| Adjustments on account of foreign exchange | 2,361 |
| Balance at April 30, 2011 | <u>59,153</u> |

Note 8 - Intangible Assets

| | April 30, 2011 | January 31, 2011 |
|---------------------------------------|---------------------------|---------------------|
| Cost | | |
| Customer agreements and relationships | 40,154 | 38,264 |
| Non-compete covenants | 1,430 | 1,349 |
| Existing technology | 25,217 | 23,583 |
| Trade names | 4,056 | 3,849 |
| | 70,857 | 67,045 |
| Accumulated amortization | | |
| Customer agreements and relationships | 17,688 | 15,636 |
| Non-compete covenants | 1,033 | 951 |
| Existing technology | 9,200 | 7,415 |
| Trade names | 2,717 | 2,340 |
| | 30,638 | 26,342 |
| | 40,219 | 40,703 |

Intangible assets related to our acquisitions are recorded at their fair value at the acquisition date. The change in intangible assets during the three months ended April 30, 2011 is due to foreign currency translation and amortization.

Intangible assets with a finite life are amortized into income over their useful lives. Amortization expense for existing intangible assets is expected to be \$40.2 million over the following periods: \$8.3 million for the remainder of 2012, \$9.3 million for 2013, \$8.7 million for 2014, \$6.6 million for 2015, \$3.7 million for 2016, \$2.5 million for 2017 and \$1.1 million thereafter. Expected future amortization expense is subject to fluctuations in foreign exchange rates.

We write down intangible assets with a finite life to fair value when the related undiscounted cash flows are not expected to allow for recovery of the carrying value. Fair value of intangibles is determined by discounting the expected related future cash flows. No finite life intangible asset impairment has been identified or recorded in our unaudited condensed consolidated statements of operations for any of the periods presented.

Note 9 - Accrued Liabilities

| | April 30, 2011 | January 31, 2011 |
|---|---------------------------|---------------------|
| Accrued compensation and benefits | 6,227 | 5,949 |
| Amounts payable to former Scancode shareholders | 412 | 391 |
| Other accrued liabilities | 4,522 | 5,002 |
| | 11,161 | 11,342 |

Note 10 - Commitments, Contingencies and Guarantees

Commitments

To facilitate a better understanding of our commitments, the following information is provided in respect of our operating and capital lease obligations:

| | Operating Leases | Capital Leases | Total |
|-------------------------|-----------------------------|---------------------------|---------------|
| Years Ended January 31, | | | |
| Remainder of 2012 | 2,720 | 53 | 2,773 |
| 2013 | 2,844 | 70 | 2,914 |
| 2014 | 2,233 | 70 | 2,303 |
| 2015 | 1,848 | 35 | 1,883 |
| 2016 | 1,479 | - | 1,479 |
| 2017 | 844 | - | 844 |
| Thereafter | 1,104 | - | 1,104 |
| | 13,072 | 228 | 13,300 |

Lease Obligations

We are committed under non-cancelable operating leases for business premises, computer equipment and vehicles with terms expiring at various dates through 2020. We are also committed under non-cancelable capital leases for computer equipment expiring at various dates through 2015. The future minimum amounts payable under these lease agreements are outlined in the chart above. Rental expense from operating leases was \$0.8 million and \$0.6 million for the three month periods ended April 30, 2011 and April 30, 2010, respectively.

Other Obligations

Income Taxes

We have a commitment for income taxes incurred to various taxing authorities related to unrecognized tax benefits in the amount of \$4.4 million as at April 30, 2011. At this time, we are unable to make reasonably reliable estimates of the period of settlement with the respective taxing authority due to the possibility of the respective statutes of limitations expiring without examination by the applicable taxing authority.

Deferred Share Unit and Restricted Share Unit Plans

As described in Note 12 to these unaudited condensed consolidated financial statements, we maintain deferred share unit (“DSU”) and restricted share unit (“RSU”) plans for our directors and employees. Any payments made pursuant to these plans are settled in cash. As DSUs are fully vested upon issuance, the DSU liability recorded on our unaudited condensed consolidated balance sheets is calculated as the total number of DSUs outstanding at the balance sheet date multiplied by the closing price of our common shares on the Toronto Stock Exchange (“TSX”) at the balance sheet date. For RSUs, the units vest over time and the liability recognized at any given consolidated balance sheet date reflects only those units vested at that date that have not yet been settled in cash. As such, we had an unrecognized aggregate liability for the unvested RSUs of \$2.2 million for which no liability was recorded on our consolidated balance sheet at April 30, 2011, in accordance with ASC Topic 718 “Compensation – Stock Compensation”. The ultimate liability for any payment of DSUs and RSUs is dependent on the trading price of our common shares.

Contingencies

We are subject to a variety of other claims and suits that arise from time to time in the ordinary course of our business. The consequences of these matters are not presently determinable but, in the opinion of management after consulting with legal counsel, the ultimate aggregate liability is not currently expected to have a material effect on our results of operations or financial position.

Business combination agreements

In respect of our August 17, 2007 acquisition of 100% of the outstanding shares of Global Freight Exchange Limited (“GF-X”), up to \$5.2 million in cash was potentially payable if certain performance targets, primarily relating to revenues, were met by GF-X over the four years subsequent to the date of acquisition. No amount was payable in respect of the three year post-acquisition period ended August 17, 2010. Up to \$1.3 million in cash remains eligible to be paid to the former owners in respect of performance targets to be achieved over the period ending August 17, 2011.

Product Warranties

In the normal course of operations, we provide our customers with product warranties relating to the performance of our software and network services. To date, we have not encountered material costs as a result of such obligations and have not accrued any liabilities related to such obligations on our unaudited condensed consolidated financial statements.

Guarantees

In the normal course of business we enter into a variety of agreements that may contain features that meet the definition of a guarantee under ASC Topic 460, “Guarantees” (“ASC Topic 460”). The following lists our significant guarantees:

Intellectual property indemnification obligations

We provide indemnifications of varying scope to our customers against claims of intellectual property infringement made by third parties arising from the use of our products. In the event of such a claim, we are generally obligated to defend our customers against the claim and we are liable to pay damages and costs assessed against our customers that are payable as part of a final judgment or settlement. These intellectual property infringement indemnification clauses are not generally subject to any dollar limits and remain in force for the term of our license agreement with our customer, which license terms are typically perpetual. To date, we have not encountered material costs as a result of such indemnifications.

Other indemnification agreements

In the normal course of operations, we enter into various agreements that provide general indemnifications. These indemnifications typically occur in connection with purchases and sales of assets, securities offerings or buy-backs, service contracts, administration of employee benefit plans, retention of officers and directors, membership agreements and leasing transactions. These indemnifications that we provide require us, in certain circumstances,

to compensate the counterparties for various costs resulting from breaches of representations or obligations under such arrangements, or as a result of third party claims that may be suffered by the counterparty as a consequence of the transaction. We believe that the likelihood that we could incur significant liability under these obligations is remote. Historically, we have not made any significant payments under such indemnifications.

In evaluating estimated losses for the guarantees or indemnities described above, we consider such factors as the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We are unable to make a reasonable estimate of the maximum potential amount payable under such guarantees or indemnities as many of these arrangements do not specify a maximum potential dollar exposure or time limitation. The amount also depends on the outcome of future events and conditions, which cannot be predicted. Given the foregoing, to date, we have not accrued any liability in our financial statements for the guarantees or indemnities described above.

Note 11 - Share Capital

On December 21, 2010, we announced that the TSX had approved the purchase by Descartes of up to an aggregate of 4,997,322 common shares of Descartes pursuant to a normal course issuer bid. The purchases can occur from time to time until December 22, 2011, through the facilities of the TSX and/or the NASDAQ Stock Market ("NASDAQ"), if and when we consider advisable. As of April 30, 2011 there were no purchases made pursuant to this normal course issuer bid.

Note 12 - Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share ("EPS") (number of shares in thousands):

| | Three Months Ended | |
|---|---------------------------|-------------------|
| | April 30, 2011 | April 30, 2010 |
| Net income for purposes of calculating basic and diluted earnings per share | 2,152 | 192 |
| Weighted average shares outstanding | 61,881 | 61,432 |
| Dilutive effect of employee stock options | 1,313 | 1,249 |
| Weighted average common and common equivalent shares outstanding | 63,194 | 62,681 |
| Earnings per share | | |
| Basic | 0.03 | - |
| Diluted | 0.03 | - |

For the three months ended April 30, 2011 and April 30, 2010, respectively, 60,516 and 159,118 options were excluded from the calculation of diluted EPS as those options had an exercise price greater than or equal to the average market value of our common shares during the applicable periods and their inclusion would have been anti-dilutive. Additionally, for the three months ended April 30, 2011 and April 30, 2010, respectively, the application of the treasury stock method excluded 557,034 and 403,700 options from the calculation of diluted EPS as the assumed proceeds from the unrecognized stock-based compensation expense of such options that are attributed to future service periods made such options anti-dilutive.

Note 13 - Stock-Based Compensation Plans

We maintain stock option plans for directors, officers, employees and other service providers. Options to purchase our common shares are granted at an exercise price equal to the fair market value of our common shares on the day of the grant. This fair market value is determined using the closing price of our common shares on the TSX on the day immediately preceding the date of the grant.

Employee stock options generally vest over a five-year period starting from the grant date and expire seven years from the grant date. Directors' and officers' stock options generally have quarterly vesting over a three- to five-year period. We issue new shares from treasury upon the exercise of a stock option.

As of April 30, 2011, we had 3,287,405 stock options granted and outstanding under our shareholder-approved stock option plan and 139,914 remained available for grant. In addition, we had three outstanding stock option grants totaling 108,000 stock options not approved by shareholders and 59,516 stock options outstanding in connection with option plans assumed or adopted pursuant to various previously completed acquisitions.

Total estimated stock-based compensation expense recognized under ASC Topic 718 related to all of our stock options was included in our unaudited condensed consolidated statement of operations as follows:

| | Three Months Ended | |
|----------------------------|---------------------------|---------------------------|
| | April 30, 2011 | April 30, 2010 |
| Cost of revenues | 21 | 15 |
| Sales and marketing | 65 | 64 |
| Research and development | 48 | 30 |
| General and administrative | 141 | 177 |
| Effect on net income | 275 | 286 |

Differences between how GAAP and applicable income tax laws treat the amount and timing of recognition of stock-based compensation expense may result in a deferred tax asset. At April 30, 2011 we have recorded a valuation allowance against any such deferred tax asset except for \$0.3 million (\$0.3 million at January 31, 2011) recognized in the United States. We realized a nominal tax benefit in connection with stock options exercised during the three month period ended April 30, 2011.

As of April 30, 2011, \$2.0 million of total unrecognized compensation costs, net of forfeitures, related to unvested awards is expected to be recognized over a weighted average period of 1.4 years. The total fair value of stock options vested during the three months ended April 30, 2011 was \$0.3 million.

The fair value of stock option grants is estimated using the Black-Scholes option-pricing model. Expected volatility is based on historical volatility of our common stock and other factors. The risk-free interest rates are based on the Government of Canada average bond yields for a period consistent with the expected life of the option in effect at the time of the grant. The expected option life is based on the historical life of our granted options and other factors.

Assumptions used in the Black-Scholes model were as follows:

Three Months Ended

| | April 30, 2011 | | April 30, 2010 | |
|------------------------------|------------------|-------|------------------|--------------|
| | Weighted-Average | Range | Weighted-Average | Range |
| Expected dividend yield (%) | - | - | - | - |
| Expected volatility (%) | 33.6 | 33.6 | 37.9 | 37.8 to 37.9 |
| Risk-free rate (%) | 2.4 | 2.4 | 2.6 | 2.3 to 2.6 |
| Expected option life (years) | 5 | 5 | 5 | 5 |

A summary of option activity under all of our plans is presented as follows:

| | Number of Stock Options Outstanding | Weighted- Average Exercise Price | Weighted- Average Remaining Contractual Life (years) | Aggregate Intrinsic Value (in millions) |
|--|---|---|--|--|
| Balance at January 31, 2011 | 3,760,153 | \$4.06 | | |
| Granted | 284,534 | \$6.49 | | |
| Exercised | (441,175) | \$2.52 | | |
| Forfeited | (30,000) | \$3.55 | | |
| Expired | (118,591) | \$15.75 | | |
| Balance at April 30, 2011 | 3,454,921 | \$4.20 | 3.6 | 8.0 |
| Vested or expected to vest at April 30, 2011 | 3,258,531 | \$4.16 | 3.6 | 7.6 |
| Exercisable at April 30, 2011 | 2,235,258 | \$3.77 | 2.8 | 6.1 |

The weighted average grant-date fair value of options granted during the three month periods ended April 30, 2011 and April 30, 2010 was \$2.18 and \$2.28 per share, respectively. The total intrinsic value of options exercised during the three month periods ended April 30, 2011 and April 30, 2010 was approximately \$1.3 million and \$0.2 million, respectively.

Deferred Share Unit Plan

Our board of directors adopted a deferred share unit plan effective as of June 28, 2004 pursuant to which non-employee directors are eligible to receive grants of deferred share units (“DSUs”), each of which has an initial value equal to the weighted-average closing price of our common shares for the five trading days preceding the grant date. The plan allows each director to choose to receive, in the form of DSUs, all, none or a percentage of the eligible director’s fees which would otherwise be payable in cash. If a director has invested less than the minimum amount of equity in Descartes, as prescribed from time to time by the board of directors (currently \$80,000), then the director must take at least 50% of the base annual fee for serving as a director (currently \$30,000) in the form of DSUs. Each DSU fully vests upon award but is distributed only when the director ceases to be a member of the board of directors. Vested units are settled in cash based on our common share price when conversion takes place.

A summary of activity under our DSU plan is as follows:

| | Number of DSUs Outstanding |
|-----------------------------|----------------------------------|
| Balance at January 31, 2011 | 106,383 |
| Granted | 6,179 |
| Settled in cash | - |
| Balance at April 30, 2011 | 112,562 |

As at April 30, 2011, the total number of DSUs held by participating directors was 112,562, representing an aggregate accrued liability of \$0.7 million (\$0.7 million at January 31, 2011). The fair value of the DSU liability is based on the closing price of our common shares at the balance sheet date. The total compensation cost related to DSUs recognized in our unaudited condensed consolidated statements of operations during both of the three month periods ended April 30, 2011 and April 30, 2010 was a recovery of less than \$0.1 million.

Restricted Share Unit Plan

Our board of directors adopted a restricted share unit plan effective as of May 23, 2007 pursuant to which certain of our employees and outside directors are eligible to receive grants of restricted share units ("RSUs"), each of which has an initial value equal to the weighted-average closing price of our common shares for the five trading days preceding the date of the grant. The RSUs generally vest based on continued employment and have annual vesting over three- to five-year periods. Vested units are settled in cash based on our common share price when conversion takes place, which is within 30 days following a vesting date and in any event prior to December 31st of the calendar year of a vesting date.

A summary of activity under our RSU plan is as follows:

| | Number of RSUs Outstanding | Weighted- Average Remaining Contractual Life (years) |
|------------------------------|----------------------------------|--|
| Balance at January 31, 2011 | 413,235 | |
| Granted | 226,964 | |
| Vested and settled in cash | (79,631) | |
| Forfeited | - | |
| Balance at April 30, 2011 | 560,568 | 2.1 |
| Vested at April 30, 2011 | 22,889 | - |
| Non-vested at April 30, 2011 | 537,679 | 2.1 |

We have recognized the compensation cost of the RSUs ratably over the service/vesting period relating to the grant and have recorded an aggregate accrued liability of \$1.5 million at April 30, 2011 (\$1.1 million at January 31, 2011). As at April 30, 2011, the unrecognized aggregate liability for the unvested RSUs was \$2.2 million (\$1.7 million at January 31, 2011). The fair value of the RSU liability is based on the closing price of our common shares at the balance sheet date. The total compensation cost related to RSUs recognized in our unaudited condensed consolidated statements of operations during the three months ended April 30, 2011 and April 30, 2010 was \$0.3 million and \$0.4 million, respectively.

Note 14 - Income Taxes

Our effective tax rates were 38% and 79% of net income before income taxes for the three month periods ended April 30, 2011 and 2010, respectively. In the three month period ended April 30, 2010, the effective tax rate was affected by (i) the release of valuation allowance in the Netherlands, which reduced the effective tax rate by 186%; (ii) amendments to be made to prior-period US tax returns, which increased the effective tax rate by 214%; and (iii) a reduction of deferred tax liabilities that were incurred in relation to the Porthus and Imanet acquisitions, which decreased the effective tax rate by 22%. In addition, there were a number of other immaterial one-time adjustments which increased the effective tax rate for the three month period ended April 30, 2010. None of these three items had comparable impacts on the three month period ended April 30, 2011.

We expect that our unrecognized tax benefits may increase within the next 12 months due to uncertain tax positions expected to be taken, although at this time a reasonable estimate of the possible increase cannot be made. Of the \$4.4 million of unrecognized tax benefits at April 30, 2011, \$3.0 million would impact the effective tax rate if recognized.

Note 15 - Other Charges

Other charges are primarily comprised of charges related to certain restructuring initiatives which have been undertaken from time to time under various restructuring plans. Other charges also include acquisition-related costs with respect to completed and prospective acquisitions. Acquisition-related costs primarily include advisory services, brokerage services and administrative costs.

Other charges included in our unaudited condensed consolidated statements of operations are as follows:

| | Three Months Ended | |
|---|---------------------------|---------------------------|
| | April 30, 2011 | April 30, 2010 |
| Restructuring related to fiscal 2011 acquisitions | (6) | 141 |
| Fiscal 2011 restructuring plan | 27 | 278 |
| Fiscal 2010 restructuring plan | - | 122 |
| Acquisition-related costs | 310 | 886 |
| | 331 | 1,427 |

Restructuring Plans Related to Fiscal 2011 Acquisitions

As described in Note 3 to these unaudited condensed consolidated financial statements, we completed three acquisitions during the year ended January 31, 2011. As these acquisitions were completed, management approved and began to implement restructuring plans to integrate and streamline operations. The total costs to be incurred in conjunction with these restructuring plans were expected to be approximately \$1.0 million, of which \$1.0 million has been recorded within other charges to date. These charges are comprised of workforce reduction charges and network consolidation costs. These plans are expected to be completed in fiscal 2012 with the expected remaining costs to be primarily related to workforce reductions.

The following table shows the changes in the restructuring provision for restructuring plans related to fiscal 2011 acquisitions.

| | Workforce Reduction | Network Consolidation Costs | Total |
|-----------------------------|------------------------|-----------------------------------|-------|
| Balance at January 31, 2011 | 58 | 4 | 62 |
| Accruals and adjustments | (13) | 7 | (6) |
| Cash draw downs | (45) | (11) | (56) |
| Balance at April 30, 2011 | - | - | - |

Fiscal 2011 Restructuring Plan

In the first quarter of 2011, management approved and began to implement the fiscal 2011 restructuring plan to reduce operating expenses and increase operating margins. The total cost to be incurred in conjunction with this restructuring plan was expected to be approximately \$0.9 million to \$1.1 million, of which \$0.9 million has been recorded within other charges to date. These charges were comprised of workforce reduction charges, office closure costs and network consolidation costs. This plan is expected to be completed by July 31, 2011 with the expected remaining costs to be primarily related to network consolidations.

The following table shows the changes in the restructuring provision for the fiscal 2011 restructuring plan.

| | Workforce Reduction | Office Closure Costs | Network Consolidation Costs | Total |
|-----------------------------|------------------------|-------------------------|-----------------------------------|-------|
| Balance at January 31, 2011 | 310 | 19 | - | 329 |
| Accruals and adjustments | (9) | 2 | 34 | 27 |
| Cash draw downs | (301) | (16) | (34) | (351) |
| Balance at April 30, 2011 | - | 5 | - | 5 |

Fiscal 2010 Restructuring Plan

In the first quarter of 2010, management approved and began to implement the fiscal 2010 restructuring plan to reduce operating expenses and increase operating margins. The total cost to be incurred in conjunction with this restructuring plan was expected to be approximately \$0.9 million, of which \$0.9 million total has been recorded within other charges to date. These charges are comprised of workforce reduction charges, office closure costs and network consolidation costs. This plan is complete with only the remaining provision below as payable.

The following table shows the changes in the restructuring provision for the fiscal 2010 restructuring plan.

| | Workforce Reduction | Office Closure Costs | Network Consolidation Costs | Total |
|--|------------------------|-------------------------|-----------------------------------|-------|
| Balance at January 31, 2011 | 29 | - | - | 29 |
| Noncash draw downs and foreign exchange | 1 | - | - | 1 |
| Balance at April 30, 2011 | 30 | - | - | 30 |

Note 16 - Segmented Information

We review our operating results, assess our performance, make decisions about resources, and generate discrete financial information at the single enterprise level. Accordingly, we have determined that we operate in one business segment providing logistics technology solutions. The following tables provide our segmented revenue information by geographic location of customer and revenue type:

| | Three Months Ended | |
|--|---------------------------|---------------------------|
| | April 30, 2011 | April 30, 2010 |
| Revenues | | |
| United States | 11,471 | 11,153 |
| Canada | 3,794 | 2,588 |
| Americas, excluding Canada and United States | 167 | 366 |
| Belgium | 5,192 | 2,393 |
| EMEA, excluding Belgium | 5,451 | 4,091 |
| Asia Pacific | 1,001 | 695 |
| | 27,076 | 21,286 |
| | Three Months Ended | |
| | April 30, 2011 | April 30, 2010 |
| Revenues | | |
| Services | 25,920 | 20,181 |
| Licenses | 1,156 | 1,105 |
| | 27,076 | 21,286 |

Services revenues are composed of the following: (i) ongoing transactional and/or subscription fees for use of our services and products by our customers; (ii) professional services revenues from consulting, implementation and training services related to our services and products; and (iii) maintenance and other related revenues, which include revenues associated with maintenance and support of our services and products. License revenues are derived from licenses granted to our customers to use our software products.

The following table provides our segmented information by geographic area of operation for our long-lived assets. Long-lived assets represent capital assets, goodwill and intangibles that are attributed to individual geographic segments.

| | April 30, 2011 | January 31, 2011 |
|-------------------------|---------------------------|-----------------------------|
| Total long-lived assets | | |
| United States | 30,859 | 31,666 |
| Canada | 26,634 | 25,908 |
| Belgium | 45,494 | 43,055 |
| EMEA, excluding Belgium | 4,146 | 4,120 |
| Asia Pacific | 6 | 5 |
| | 107,139 | 104,754 |

CORPORATE INFORMATION

Stock Exchange Information

Our common stock trades on the Toronto Stock Exchange under the symbol DSG and on The Nasdaq Stock Market under the symbol DSGX.

Transfer Agents

Computershare Investor Services Inc.
100 University Avenue
Toronto, Ontario M5J 2Y1
North America: (800) 663-9097
International: (416) 263-9200

Computershare Trust Company
12039 West Alameda Parkway
Suite Z-2 Lakewood, Colorado
80228 USA
International: (303) 262-0600

Independent Registered Chartered Accountants

Deloitte & Touche LLP
5140 Yonge Street
Suite 1700
North York, Ontario M2N 6L7
(416) 601-6150

Investor Inquiries

Investor Relations
The Descartes Systems Group Inc.
120 Randall Drive
Waterloo, Ontario N2V 1C6
(519) 746-8110 ext. 2358
(800) 419-8495
E-mail: investor@descartes.com
www.descartes.com

The Descartes Systems Group Inc.
Corporate Headquarters

120 Randall Drive
Waterloo, Ontario N2V 1C6
Canada

Phone: (519) 746-8110
(800) 419-8495
Fax: (519) 747-0082

info@descartes.com
www.descartes.com

