

THE DESCARTES SYSTEMS GROUP INC.

QUARTERLY REPORT TO SHAREHOLDERS

US GAAP FINANCIAL RESULTS FOR THE SECOND QUARTER OF FISCAL 2013

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# MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Our Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") contains references to Descartes using the words "we," "us," "our" and similar words and the reader is referred to using the words "you," "your," and similar words.

This MD&A also refers to our fiscal years. Our fiscal year commences on February 1<sup>st</sup> of each year and ends on January 31<sup>st</sup> of the following year. Our fiscal year, which will end on January 31, 2013, is referred to as the "current fiscal year," "fiscal 2013," "2013" or using similar words. Our fiscal year, which ended on January 31, 2012, is referred to as the "previous fiscal year," "fiscal 2012," "2012" or using similar words. Other fiscal years are referenced by the applicable year during which the fiscal year ends. For example, 2014 refers to the annual period ending January 31, 2014 and the "fourth quarter of 2014" refers to the quarter ending January 31, 2014.

This MD&A, which is prepared as of September 5, 2012, covers our quarter ended July 31, 2012, as compared to our quarter ended July 31, 2011. You should read the MD&A in conjunction with our unaudited consolidated condensed financial statements for our second quarter of fiscal 2013 that appear elsewhere in this Quarterly Report to Shareholders. You should also read the MD&A in conjunction with our audited annual consolidated financial statements, related notes thereto and the related MD&A for fiscal 2012 that are included in our most recent annual report to shareholders (the "2012 Annual Report"), as filed on March 9, 2012.

We prepare and file our consolidated financial statements and MD&A in United States ("US") dollars and in accordance with US generally accepted accounting principles ("GAAP"). All dollar amounts we use in the MD&A are in US currency, unless we indicate otherwise.

We have prepared the MD&A with reference to the Form 51-102F1 MD&A disclosure requirements established under National Instrument 51-102 "Continuous Disclosure Obligations" ("NI 51-102") of the Canadian Securities Administrators. As it relates to our financial condition and results of operations for the interim period ended July 31, 2012, pursuant to NI 51-102, this MD&A updates the MD&A included in the 2012 Annual Report.

Additional information about us, including copies of our continuous disclosure materials such as our annual information form, is available on our website at <a href="http://www.descartes.com">http://www.descartes.com</a>, through the EDGAR website at <a href="http://www.sec.gov">http://www.sec.gov</a> and through the SEDAR website at <a href="http://www.sedar.com">http://www.sedar.com</a>.

Certain statements made in this Quarterly Report to Shareholders, including, but not limited to, statements in the "Trends / Business Outlook" section and statements regarding our expectations concerning future revenues and earnings, including potential variances from period to period; our expectations regarding the cyclical nature of our business, including an expectation that our third quarter will be strongest for shipping volumes and our first quarter will be the weakest; the impact of our customs compliance business on our revenues; mix of revenues between services revenues and license revenues and potential variances from period to period; our plans to continue to allow customers to elect to license technology in lieu of subscribing to services; our baseline calibration; our ability to keep our operating expenses at a level below our baseline revenues; our future business plans and business planning process; allocation of purchase price for completed acquisitions; our expectations regarding future restructuring charges and cost-reduction activities; expenses, including amortization of intangibles and stock-based compensation; goodwill impairment tests and the possibility of future impairment adjustments; capital expenditures; income tax provision and expense; effective tax rates applicable to future fiscal periods; anticipated tax benefits; acquisition-related costs; our liability with respect to various claims and suits arising in the ordinary course; any commitments referred to in the "Commitments, Contingencies and Guarantees" section of this MD&A; our intention to actively explore future business combinations and other strategic transactions; our liability under indemnification obligations; our reinvestment of earnings of subsidiaries back into such subsidiaries; the sufficiency of

capital to meet working capital and capital expenditure requirements and our anticipated growth strategy; our ability to raise capital; and other matters related thereto constitute forward-looking information for the purposes of applicable securities laws ("forward-looking statements"). When used in this document, the words "believe," "plan," "expect," "anticipate," "intend," "continue," "may," "will," "should" or the negative of such terms and similar expressions are intended to identify forward-looking statements. These forward-looking statements are subject to risks, uncertainties and assumptions that may cause future results to differ materially from those expected. Factors that may cause such differences include, but are not limited to, the factors discussed under the heading "Certain Factors That May Affect Future Results" appearing in the MD&A. If any of such risks actually occur, they could materially adversely affect our business, financial condition or results of operations. In that case, the trading price of our common shares could decline, perhaps materially. Readers are cautioned not to place undue reliance upon any such forward-looking statements, which speak only as of the date made. Forward-looking statements are provided for the purpose of providing information about management's current expectations and plans relating to the future. Readers are cautioned that such information may not be appropriate for other purposes. Except as required by applicable law, we do not undertake or accept any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements to reflect any change in our expectations or any change in events, conditions, assumptions or circumstances on which any such statements are based.

## **OVERVIEW**

We are a global provider of on-demand, softwareas-a-service solutions focused on improving the productivity, performance and security logistics-intensive businesses. Descartes' network, the Global Logistics Network, integrates more than 35,000 trading partners to our cloudbased Logistics Technology Platform to unite their businesses in commerce. Customers use our modular, software-as-a-service solutions to route, schedule, track and measure delivery resources; plan, allocate and execute shipments; rate, audit and pay transportation invoices; file customs and security documents for imports and exports; and complete numerous other logistics processes by participating in the world's largest, collaborative multi-modal logistics community. Our pricing model provides our customers with flexibility in purchasing our solutions either on a perpetual license, subscription or transactional basis. Our primary focus is on serving transportation providers (air, ocean and truck modes), logistics service providers (including third-party logistics providers, freight forwarders and brokers) and distribution-intensive companies where delivery is either a key or a defining part of their own product or service offering, or where there is an opportunity to reduce costs and improve service levels by optimizing the use of their assets.

### The Market

Supply chain management has been evolving over the past several years as companies are increasingly seeking automation and real-time control of their supply chain activities. We believe companies are looking for integrated resources in motion management solutions (or RiMMS) for managing inventory in transit, conveyance units, people and business documents. RiMMS systems integrate mobile resource management applications (MRM) with end-to-end supply chain (SCE) applications, execution such transportation management, routing and scheduling, inventory visibility, and global trade and compliance systems (GT&C), such as customs filing.

We believe logistics-intensive organizations are seeking new ways to reduce operating costs, differentiate themselves, and improve margins that are trending downward. Existing global trade

and transportation processes are often manual and complex to manage. This is a consequence of the growing number of business partners participating in companies' global supply chains and a lack of standardized business processes.

Additionally, global sourcing, logistics outsourcing and changes in day-to-day requirements are adding to the overall complexities that companies face in planning and executing their supply chains. Whether a shipment is delayed at the border, a customer changes an order or a breakdown occurs on the road, there are more and more issues that can significantly impact the status of fulfillment schedules and associated costs.

These challenges are heightened for suppliers that have end customers frequently demanding narrower order-to-fulfillment periods, lower prices and greater flexibility in scheduling and rescheduling deliveries. End customers also want real-time updates on delivery status, adding considerable burden to supply chain management as process efficiency is balanced with affordable service.

In this market, manual, fragmented distributed logistics solutions are often proving inadequate to address the needs of operators. Connecting manufacturers and suppliers carriers on an individual, one-off basis is too costly, complex and risky for organizations dealing with many trading partners. Further, many of these solutions don't provide the flexibility required to efficiently accommodate processes for organizations to remain competitive. We believe this presents an opportunity for logistics technology providers to unite the highly fragmented community and help customers improve efficiencies in their operations.

As the market continues to change, we have been evolving to meet our customers' needs. The rate adoption of newer RiMMS-like logistics technology is evolving, but a disproportionate number of organizations still have manual business processes. We have been educating our prospects and customers on the value of connecting to trading partners through our federated global logistics network and automating, as well as standardizing, multi-party We believe that business processes. customers are increasingly looking for a single source, network-based solution provider who can help them manage the end-to-end shipment

process – from the booking of the move of a shipment, to the tracking of that shipment as it moves, to the regulatory compliance filings to be made during the move and, finally, the settlement and audit of the invoice relating to that move.

Additionally, regulatory initiatives mandating electronic filing of shipment information with authorities require companies customs automate their processes to remain compliant and competitive. Our customs compliance technology helps shippers, transportation providers, freight forwarders and other logistics intermediaries securely and electronically file shipment information with customs authorities and selfaudit their own efforts. Our technology also helps carriers and freight forwarders efficiently coordinate with customs brokers and agencies to expedite cross-border shipments. While many compliance initiatives started in the compliance is quickly becoming a global issue with international shipments crossing several borders on the way to their final destinations.

### **Solutions**

To help deliver the advantages of RiMMS solutions to customers, Descartes developed the Logistics Technology Platform. Descartes' Logistics Technology Platform is the simple, elegant synthesis of a network, applications and a community.

The Logistics Technology Platform fuses Descartes' Global Logistics Network (GLN), one of the world's most extensive logistics networks, covering multiple transportation modes, with a broad array of modular, interoperable web and wireless logistics management applications. The Logistics Technology Platform leverages one of the world's largest multimodal logistics communities to enable companies to quickly and costeffectively connect and collaborate. It's a new paradigm in logistics technology, designed to help accelerate time-to-value and increase productivity and performance for businesses of all sizes.

Descartes' GLN, as the foundation of the Logistics Technology Platform, manages the flow of data and documents that track and control inventory, assets and people in motion. Designed expressly for logistics operations, it is native to the particularities of different transportation modes and country borders. As a state-of-the-art messaging network with wireless capabilities, the GLN helps manage business processes in real-time and in-motion. Its capabilities go beyond

logistics, supporting common commercial transactions, emerging regulatory compliance documents, and customer specific needs.

The GLN extends its reach using interconnect agreements with other general and logisticsspecific networks, to offer access to a wide array of a company's trading partners. With the flexibility to connect and collaborate in unique companies can effectively transform data to and from partners and leverage new and existing Descartes solutions on the network. We believe the GLN allows "low tech" partners to act and respond with "high tech" capabilities and connect to the transient partners that exist in many logistics operations. We believe inherent adaptability that this creates opportunities to develop logistics processes that can help customers differentiate from the competition.

Descartes' Logistics Application Suite offers the industry's widest array of modular, cloud-based, wireless interoperable web and logistics These management applications. solutions embody Descartes' deep domain expertise, not merely "check box" functionality. We believe these solutions deliver value for a broad range of logistics intensive organizations whether they purchase transportation, run their own fleet, operate globally or locally, or work across air, ocean and ground transportation. Descartes' comprehensive suite of solutions includes:

- Routing, Mobile and Telematics
- Transportation Management
- Customs & Regulatory Compliance
- Global Logistics Network (GLN)
- Broker & Forwarder Enterprise Systems

Powered by the Logistics Technology Platform, Descartes' applications are modular interoperable to allow organizations the flexibility to deploy them quickly within an existing portfolio solutions. Implementation is streamlined because these solutions use web-native or wireless user interfaces and are pre-integrated with the GLN. With interoperable and multi-party solutions, Descartes delivers functionality with the "1+1=3" effect that can revolutionize a logistics operation's performance and productivity both within the organization and across a complex network of partners.

Descartes' Global Logistics Community members enjoy extended command of operations and

accelerated time-to-value. Given the interenterprise nature of logistics, we believe that quickly gaining access to partners is paramount. For this reason, Descartes has focused on growing a community that strategically attracts and retains relevant logistics parties. Descartes' Global Logistics Community comprises over 35,000 organizations collaborating in more than 160 countries. With that reach, many companies find their trading partners are already members, preconnected to the GLN. This helps to minimize the time required to integrate Descartes' logistics management applications and to begin realizing results. Descartes is committed to continuing to expand community membership. Companies that join the Global Logistics Community or extend their participation find a single place where their entire logistics network can exist regardless of the range of transportation modes, the number of trading partners or the variety of regulatory agencies.

By uniting the reach of the GLN with the power of these applications, our federated network creates an ecosystem that supports and streamlines the key functional areas facing today's logistics managers.

## Sales and Distribution

Our sales efforts are primarily directed towards two specific customer markets: (a) transportation companies and logistics service providers (LSPs); and (b) manufacturer, retailer, distributor and mobile service providers (MRDMs). Our sales staff is regionally based and trained to sell across our solutions to specific customer markets. In North America and Europe, we promote our products primarily through direct sales efforts aimed at existing and potential users of our products. In the Asia Pacific, Indian subcontinent, Ibero-America and African regions, we focus on making our channel partners successful. Channel partners for our other international operations include distributors, alliance partners and value-added resellers.

## United by Design

Descartes' 'United By Design' strategic alliance program is intended to ensure complementary hardware, software and network offerings are interoperable with Descartes' solutions and work together seamlessly to solve multi-party business problems.

'United By Design' is intended to create a global ecosystem of logistics-intensive organizations

working together to standardize and automate business processes and manage resources in motion. The program centers on Descartes' Open Standard Collaborative Interfaces (Open SCIs), which provide a wide variety of connectivity mechanisms to integrate a broad spectrum of applications and services.

### Marketing

Marketing materials are delivered through targeted programs designed to reach our core customer groups. These programs include trade shows and user group conferences, partner-focused marketing programs, and direct corporate marketing efforts.

## Recent Updates

On June 1, 2012 we acquired privately-held Infodis B.V. ("Infodis"), a leading Netherlands-based provider of software-as-a-service (SaaS) transportation management solutions. Infodis' solutions enable clients to manage both inbound and outbound purchased transportation for more than 5 million shipments per year to and from Europe, with particular strength in Europe/Asia Pacific shipping.

On June 15, 2012 we acquired substantially all of the assets of Integrated Export Systems, Ltd. and IES Asia Limited (collectively referred to as "IES"). IES provides software-as-a-service solutions that help freight forwarders, non-vessel operating common carriers and custom brokers manage their business and improve profitability. The company is also a leader in regulatory compliance solutions, where its collaborative security filing solutions connect thousands of logistics service providers who are processing shipments that primarily originate from the Asia Pacific region.

## **CONSOLIDATED OPERATIONS**

The following table shows, for the periods indicated, our results of operations in millions of dollars (except per share and weighted average share amounts):

	Second Quarter of		Eir	irst Half of	
	2013				
		2012	2013	2012	
Total revenues	30.5	28.8	60.4	55.9	
Cost of revenues	10.6	9.8	21.2	18.7	
Gross margin	19.9	19.0	39.2	37.2	
Operating expenses	11.6	11.6	23.0	22.8	
Other charges	1.1	0.4	1.5	0.6	
Amortization of intangible assets	3.4	2.9	6.5	6.1	
Income from operations	3.8	4.1	8.2	7.7	
Investment income	-	0.1	-	0.1	
Income before income taxes	3.8	4.2	8.2	7.8	
Income tax expense	1.3	1.6	3.1	3.0	
Net income	2.5	2.6	5.1	4.8	
EARNINGS PER SHARE					
BASIC	0.04	0.04	0.08	0.08	
DILUTED	0.04	0.04	0.08	0.08	
WEIGHTED AVERAGE SHARES OUTSTANDING (thousands)					
BASIC	62,535	62,221	62,495	62,054	
DILUTED	63,869	63,358	63,858	63,275	
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**Total revenues** consist of **services revenues** and **license revenues**. Services revenues are principally comprised of the following: (i) ongoing transactional fees for use of our services and products by our customers, which are recognized as the transactions occur; (ii) professional services revenues from consulting, implementation and training services related to our services and products, which are recognized as the services are performed; (iii) maintenance, subscription and other related revenues, which include revenues associated with maintenance and support of our services and products, which are recognized ratably over the subscription period; and (iv) hardware revenues, which are recognized when units are shipped. License revenues are derived from perpetual licenses granted to our customers to use our software products.

The following table provides additional analysis of our services and license revenues (in millions of dollars and as a proportion of total revenues) generated over each of the periods indicated:

	Second Quarter of		First Half o		
	2013	2012	2013	2012	
Services revenues	29.3	26.7	57.0	52.6	
Percentage of total revenues	96%	93%	94%	94%	
License revenues	1.2	2.1	3.4	3.3	
Percentage of total revenues	4%	7%	6%	6%	
Total revenues	30.5	28.8	60.4	55.9	

Our *services revenues* for the first half of 2013 were \$57.0 million, an 8% increase from the same period in 2012. For the second quarter of 2013, our service revenues were \$29.3 million, a 10% increase from the same period in 2012. The increase in services revenues is primarily due to the inclusion of two full quarters of services revenues from the June 10, 2011 acquisition of Telargo Inc. ("Telargo"), as well as service revenues from the November 2, 2011 acquisition of InterCommIT BV ("InterCommIT"), and the January 20, 2012 acquisition of GeoMicro, Inc. ("GeoMicro"). In addition, the second quarter of 2013 also includes services revenues from the June 1, 2012 acquisition of Infodis and the June 15, 2012 acquisition of substantially all of the assets of IES. The increase was partially offset by unfavourable foreign exchange rates for the translation of euro denominated revenues as compared to the same period of 2012 as well as the decrease in professional services and managed services of non-core services revenues in Belgium.

Our *license revenues* for the first half of 2013 were \$3.4 million, a 3% increase from the same period in 2012. For the second quarter of 2013, our license revenues were \$1.2 million, compared to \$2.1 million for the same period in 2012. While our sales focus has been on generating services revenues in our on-demand, SaaS business model, we have continued to see a market for licensing the products in our Routing, Mobile and Telematics suite to MRDM enterprises. The amount of license revenue in a period is dependent on our customers' preference to license our solutions instead of purchasing our solutions as a service and we anticipate variances from period to period.

As a **percentage of total revenues**, our services revenues were 94% for both the first half of 2013 and 2012, and 96% and 93% for the second quarter of 2013 and 2012, respectively. Our high percentage of services revenues reflects our continued success in selling to new customers under our services-based business model rather than our former model that emphasized perpetual license sales.

We operate in one business segment providing logistics technology solutions. The following table provides additional analysis of our **segmented revenues by geographic location of customer** (in millions of dollars):

	Second Quarter of		First Half o		
	2013	2012	2013	2012	
United States	14.2	12.4	27.5	23.9	
Percentage of total revenues	46%	43%	46%	43%	
Europe, Middle-East and Africa ("EMEA"), excluding					
Belgium	7.3	6.5	13.8	11.9	
Percentage of total revenues	24%	23%	23%	21%	
Belgium	3.8	4.9	8.1	10.1	
Percentage of total revenues	12%	17%	13%	18%	
Canada	3.6	3.8	7.2	7.6	
Percentage of total revenues	12%	13%	12%	14%	
Asia Pacific	1.4	1.0	3.3	2.0	
Percentage of total revenues	5%	3%	5%	3%	
Americas, excluding Canada and United States	0.2	0.2	0.5	0.4	
Percentage of total revenues	1%	1%	1%	1%	
Total revenues	30.5	28.8	60.4	55.9	

**Revenues from the United States** for the first half of 2013 were \$27.5 million, a 15% increase from the same period in 2012. For the second quarter of 2013, our revenues from the United States were \$14.2 million, a 15% increase from the same period in 2012. The increase in the first half and second quarter of 2013 as compared to the same periods in 2012 was primarily attributable to the inclusion of a full period of United States-based revenue from our acquisitions of Telargo and GeoMicro, acquired in the second and fourth quarter of fiscal 2012, respectively. Also contributing to the increase in revenues in the first half and second quarter of 2013 is the acquisition of IES. We have also seen growth in our routing, mobile and telematics product offerings.

**Revenues from the EMEA region, excluding Belgium** for the first half of 2013 was \$13.8 million, a 16% increase from the same period in 2012. For the second quarter of 2013, our revenues from the EMEA region, excluding Belgium were \$7.3 million, a 12% increase from the same period in 2012. The increase in the first half of 2013 was principally due to the inclusion of a full period of revenues from our acquisition of European-based InterCommIT and Telargo, acquired in the fourth and second quarter of 2012, respectively. Also contributing to the increase in revenues in the first half and second quarter of 2013 was the acquisition of Infodis. Revenues from the EMEA region, excluding Belgium in the first half and second quarter of 2013 were also impacted by unfavourable foreign exchange rates for the translation of euro denominated revenues as compared to the same period of 2012.

**Revenues from Belgium** for the first half of 2013 were \$8.1 million compared to \$10.1 million for the same period in 2012. For the second quarter of 2013, our revenues from Belgium were \$3.8 million compared with \$4.9 million for the same period in 2012. The decrease in the first half and second quarter of 2013 was principally due to unfavourable foreign exchange rates from the translation of euro denominated revenues as compared to the same periods of 2012 as well as a decline in professional services and managed services of non-core services revenues in the region.

**Revenues from Canada** for the first half of 2013 were \$7.2 million compared to \$7.6 million for the same period in 2012. For the second quarter of 2013, our revenues from Canada were \$3.6 million compared to \$3.8 million for the same period in 2012. The decrease in the first half and second quarter of 2013 was principally due to decreased professional services revenues in the region. Revenues from Canada in the first half and second quarter of 2013 were also impacted by unfavourable foreign exchange rates for the translation of Canadian dollar revenues as compared to the same periods of 2012.

**Revenues from the Asia Pacific region** for the first half of 2013 were \$3.3 million, a 65% increase from the same period in 2012. For the second quarter of 2013, our revenues from the Asia Pacific region were \$1.4 million, a 40% increase from the same period in 2012. The increase in the first half and second quarter of 2013 was primarily due to the inclusion of a full period of Asia-Pacific based revenues from Telargo as well as increased license revenues.

**Revenues from the Americas region, excluding Canada and the United States** for the first half of 2013 were \$0.5 million, a 25% increase from the same period in 2012. For both the second quarter of 2013 and 2012, revenues from the Americas region, excluding Canada and the United States were \$0.2 million. The increase in the first half of 2013 compared to the same period in 2012 was principally due to increased license revenues in the region.

The following table provides analysis of **cost of revenues** (in millions of dollars) and the related gross margins for the periods indicated:

	Second Qu	Second Quarter of		: Half of
	2013	2012	2013	2012
<u>Services</u>	-			-
Services revenues	29.3	26.7	57.0	52.6
Cost of services revenues	10.4	9.2	20.7	17.8
Gross margin	18.9	17.5	36.3	34.8
Gross margin percentage	65%	66%	64%	66%
<u>License</u>				
License revenues	1.2	2.1	3.4	3.3
Cost of license revenues	0.2	0.6	0.5	0.9
Gross margin	1.0	1.5	2.9	2.4
Gross margin percentage	83%	71%	85%	73%
Total				
Revenues	30.5	28.8	60.4	55.9
Cost of revenues	10.6	9.8	21.2	18.7
Gross margin	19.9	19.0	39.2	37.2
Gross margin percentage	65%	66%	65%	67%

**Cost of services revenues** consists of internal costs of running our systems and applications, as well as salaries and other personnel-related expenses incurred in providing professional service and maintenance work, including consulting and customer support.

**Gross margin percentage for services revenues** was 64% and 66% in the first half of 2013 and 2012, respectively, and 65% and 66% in the second quarter of 2013 and 2012, respectively. The decrease in the first half and second quarter of 2013 compared to the same periods in 2012 was primarily due to the acquisition of Telargo which operates at lower margins than our other service revenue streams.

**Cost of license revenues** consists of costs related to our sale of third-party technology, such as third-party map license fees, referral fees and/or royalties.

**Gross margin percentage for license revenues** was 85% and 73% in the first half of 2013 and 2012, respectively, and 83% and 71% in the second quarter of 2013 and 2012, respectively. Our gross margin on license revenues is dependent on the proportion of our license revenues that involve third-party technology. Consequently, our gross margin percentage for license revenues is higher when a lower proportion of our license revenues attracts third-party technology costs, and vice versa. This was the primary contributor to the changes in license margins in the first half and second quarter of 2013 compared to the same periods in 2012.

**Operating expenses** (consisting of sales and marketing, research and development and general and administrative expenses) were \$23.0 million and \$22.8 million for the first half of 2013 and 2012, respectively. Operating expenses were \$11.6 million for both the second quarter of 2013 and 2012. In the first half of 2013 the increase in operating expenses arose primarily from the inclusion of a full period of operating expenses from our acquisitions of Telargo, acquired in the second quarter of 2012, InterCommIT and GeoMicro, both acquired in the fourth quarter of 2012 and to a lesser extent IES and Infodis, both acquired during the second quarter of 2013. The increase in the first half of 2013 was partially offset by the favourable foreign exchange impact from our Canadian dollar and euro denominated operating expenses compared to the same periods in 2012 as well as cost savings from previously announced restructuring plans.

The following table provides additional analysis of operating expenses (in millions of dollars) for the periods indicated:

	Second Qu	Second Quarter of		Half of
	2013	2012	2013	2012
Total revenues	30.5	28.8	60.4	55.9
Sales and marketing expenses	3.1	3.3	6.3	6.6
Percentage of total revenues	10%	11%	10%	12%
Research and development expenses	5.1	4.7	10.1	9.2
Percentage of total revenues	17%	16%	17%	16%
General and administrative expenses	3.4	3.6	6.6	7.0
Percentage of total revenues	11%	13%	11%	13%
Total operating expenses	11.6	11.6	23.0	22.8
Percentage of total revenues	<i>38</i> %	40%	<i>38%</i>	41%

**Sales and marketing expenses** include salaries, commissions, stock-based compensation and other personnel-related costs, bad debt expenses, travel expenses, advertising programs and services, and other promotional activities associated with selling and marketing our services and products. Sales and marketing expenses were \$6.3 million and \$6.6 million for the first half of 2013 and 2012, respectively, and \$3.1 million and \$3.3 million for the second quarter of 2013 and 2012, respectively. Sales and marketing expenses as a percentage of total revenues were 10% and 12% for the first half of 2013 and 2012, respectively, and 10% and 11% for the second quarter of 2013 and 2012, respectively. The decrease in sales and marketing expenses in the first half and second quarter of 2013 was primarily due to a change in certain employee compensation arrangements that resulted in the release of an accrual as well as the favourable foreign exchange impact from our Canadian dollar and euro denominated sales and marketing expenses, as compared to the same period in 2012.

**Research and development expenses** consist primarily of salaries, stock-based compensation and other personnel-related costs of technical and engineering personnel associated with our research and product development activities, as well as costs for third-party outsourced development providers. We expensed all costs related to research and development in 2013 and 2012, as applicable. Research and development expenses were \$10.1 million and \$9.2 million for the first half of 2013 and 2012, respectively, and \$5.1 million and \$4.7 million for the second quarter of 2013 and 2012, respectively.

Research and development expenses as a percentage of total revenues were 17% and 16% for the first half and second quarter of both 2013 and 2012, respectively. The increase in research and development expenses in the first half of 2013 as compared to the same period in 2012 was primarily attributable to increased payroll and related costs from the inclusion of a full period of research and development expenses from our acquisitions of Telargo, InterCommIT and GeoMicro. The increase in research and development expenses in the second quarter of 2013, compared to the same period in 2012, was due to the acquisitions of IES and Infodis. The increase in both the first half and the second quarter of 2013 is partially offset by a favourable foreign exchange impact from our Canadian dollar and euro denominated research and development expenses.

**General and administrative expenses** consist primarily of salaries, stock-based compensation and other personnel-related costs of administrative personnel, as well as professional fees and other administrative expenses. General and administrative costs were \$6.6 million and \$7.0 million in the first half of 2013 and 2012, respectively, and \$3.4 million and \$3.6 million in the second quarter of 2013 and 2012, respectively. General and administrative expenses as a percentage of total revenues were 11% and 13% for both the first half and second quarter of 2013 and 2012, respectively. The decrease in general and administrative expenses in the first half and second quarter of 2013 as compared to the same periods in 2012 was primarily attributable to a change in certain employee compensation arrangements that resulted in the release of an accrual. The favourable foreign exchange impact from our Canadian dollar and euro denominated general and administrative expenses also resulted in lower expenses in the first half and second quarter of 2013, compared to the same periods in 2012.

**Other charges** consist primarily of acquisition-related costs with respect to completed and prospective acquisitions and restructuring charges. Other charges were \$1.5 million and \$0.6 million in the first half of 2013 and 2012, respectively, and \$1.1 million and \$0.4 million in the second quarter of 2013 and 2012, respectively. The increases in the first half and second quarter of 2013 compared to the same periods in 2012 were primarily due to the inclusion of \$1.1 million and \$0.7 million of acquisition-related costs in the first half and second quarter of 2013, respectively, compared to \$0.5 million and \$0.3 million of such costs in the first half and second quarter of 2012, respectively. The 2013 acquisition-related costs were primarily professional fees related to our acquisitions of IES and Infodis, while the 2012 acquisition-related costs were primarily related to our acquisition of Telargo and InterCommIT. The increase in other charges is also due to restructuring costs of \$0.5 million and \$0.1 million related to the integration of previously completed acquisitions and other cost-reduction activities in the first half and second quarter of 2013, respectively. Comparatively, the first half and second quarter of 2012 each included \$0.1 million of such restructuring charges.

Amortization of intangible assets is the amortization of the value attributable to intangible assets, including customer agreements and relationships, non-compete covenants, existing technologies and trade names associated with acquisitions completed by us as of July 31, 2012. Intangible assets with a finite life are amortized to income over their useful life. The amount of amortization expense in a fiscal period is dependent on our acquisition activities, as well as our asset impairment tests. Amortization of intangible assets for the first half and second quarter of 2013 was \$6.5 million and \$3.4 million, respectively, compared to \$6.1 million and \$2.9 million, respectively, for the same periods in 2012. Amortization expense increased in 2013 compared to 2012, primarily as a result of including amortization from the acquisitions of IES and Infodis in the second quarter of 2013 and InterCommIT and GeoMicro in the fourth quarter of 2012, as well as a complete period of amortization from the acquisition of Telargo. As at July 31, 2012, the unamortized portion of all intangible assets amounted to \$63.3 million.

We test the fair value of our finite life intangible assets for recoverability when events or changes in circumstances indicate that there may be evidence of impairment. We write down intangible assets with a finite life to fair value when the related undiscounted cash flows are not expected to allow for recovery of the carrying value. Fair value of intangible assets is determined by discounting the expected related cash flows. No finite life intangible asset impairment has been identified or recorded for any of the fiscal periods reported.

**Investment income** was nil in both the first half and second quarter of 2013 and \$0.1 million in both the first half and second quarter of 2012. Investment income is consistent period over period and reflective of current market rates.

**Income tax expense** is comprised of current and deferred income tax expense. Income tax expense for the first half of 2013 and 2012 was 38.5% and 38.1% of income before income taxes, respectively, with current income tax expense being 15.2% and 7.7% of income before income taxes, respectively. Income tax expense for the second quarter of 2013 and 2012 was 35.3% and 37.8% of income before income taxes, respectively, with current income tax expense being 17.6% and 5.2% of income before income taxes, respectively. In the first half of 2013, the effective tax was primarily affected by increases in the uncertain tax position liability, unrecognized losses in entities with valuation allowances, and a change in the Ontario income tax rate.

**Income tax expense – current** was \$1.2 million and \$0.7 million in the first half and second quarter of 2013, respectively, compared to \$0.6 million and \$0.2 million, respectively, for the comparable period in 2012. Current income taxes arise primarily from US income that is subject to federal alternative minimum tax and that is not fully sheltered by loss carryforwards in certain US states, and income in France, the Netherlands, Slovakia and Slovenia which is not sheltered by loss carryforwards. The increases in current income taxes in the first half and second quarter of 2013, relative to the comparable periods in 2012, resulted from increased income earned in jurisdictions without loss carryforwards.

**Income tax expense (recovery) – deferred** was \$1.9 million and \$0.7 million in the first half and second quarter of 2013, respectively, compared to \$2.4 million and \$1.4 million for the same periods in 2012. The deferred income tax expense decreased in the first half of 2013 relative to 2012 primarily as a result of the decrease in taxable income in 2013 in entities with net operating losses, and as a result of an increase in the income tax rate in Ontario.

**Net Income** was \$5.1 million and \$4.8 million in the first half of 2013 and 2012, respectively. The \$0.3 million increase in the first half of 2013 from the first half of 2012 was primarily a result of a \$2.0 million increase in gross margin. Partially offsetting the increase was an increase in other charges of \$0.9 million, a \$0.4 million increase in amortization of intangible assets, an increase in operating expenses of \$0.2 million, an increase in income tax expense of \$0.1 million and a decrease in investment income of \$0.1 million.

For the second quarter of 2013, net income was \$2.5 million compared to \$2.6 million in the same period in 2012. The \$0.1 million decrease in the second quarter of 2013 from the second quarter of 2012 was primarily a result of a \$0.7 million increase in other charges, a \$0.5 million increase in amortization of intangible assets, and a \$0.1 million decrease in investment income. Partially offsetting these decreases was an increase in gross margin of \$0.9 million and a \$0.3 million decrease in income tax expense.

## **QUARTERLY OPERATING RESULTS**

The following table provides an analysis of our unaudited operating results (in thousands of dollars, except per share and weighted average number of share amounts) for each of the quarters ended on the date indicated.

	April 30,	July 31,	October 31,	January 31,	Total
	2012	2012	2012	2013	
<u>2013</u>					
Revenues	29,862	30,537			60,399
Gross margin	19,276	19,957			39,233
Operating expenses	11,357	11,569			22,926
Net income	2,606	2,487			5,093
Basic earnings per share	0.04	0.04			0.08
Diluted earnings per share	0.04	0.04			0.08
Weighted average shares outstanding					
(thousands):	62.454	62 525			62.405
Basic	62,454	62,535			62,495
Diluted	63,836	63,869			63,858
	April 30,	July 31,	October 31,	January 31,	Total
	2011	2011	2011	2012	
<u>2012</u>	-				
Revenues	27,076	28,841	28,502	29,571	113,990
Gross margin	18,162	19,058	19,007	19,450	75,677
Operating expenses	11,239	11,618	11,403	12,065	46,325
Net income	2,152	2,640	2,724	4,510	12,026
Basic earnings per share	0.03	0.04	0.04	0.07	0.19
Diluted earnings per share	0.03	0.04	0.04	0.07	0.19
Weighted average shares outstanding					
(thousands):					
Basic	61,881	62,221	62,350	62,410	62,218
Diluted	63,194	63,358	63,408	63,629	63,400
	April 30,	July 31.	October 31,	January 31.	Total
	2010	2010	2010	2011	
<u>2011</u>	-				
Revenues	21,286	25,249	25,787	26,853	99,175
Gross margin	13,899	16,696	17,208	17,497	65,300
Operating expenses	9,417	10,951	10,968	10,760	42,096
Net income	192	2,023	1,616	7,708	11,539
Basic earnings per share	-	0.03	0.03	0.13	0.19
Diluted earnings per share	-	0.03	0.03	0.12	0.18
Weighted average shares outstanding					
(thousands):	_				
Basic	61,432	61,481	61,526	61,651	61,523
Diluted	62,681	62,718	62,849	63,181	62,888

Our services revenues continue to have seasonal trends. In our first fiscal quarter, we historically have seen lower shipment volumes by air and truck which impact the aggregate number of transactions flowing through our GLN business document exchange. In our second fiscal quarter, we historically have seen an increase in ocean services revenues as ocean carriers are in the midst of their customer contract negotiation period. In the third quarter, we have historically seen shipment and transactional volumes at their highest. In the fourth quarter, the various international holidays impact the aggregate number of shipping days in the quarter, and historically we have seen this adversely impact the number of transactions our network processes and, consequently, the amount of services revenues we receive.

Revenues have been positively impacted by the eight acquisitions that we have completed since the beginning of 2011. In addition, over the past three fiscal years we have seen increased transactions processed over our GLN business document exchange as we help our customers comply with electronic filing requirements of US, Canadian and European Union customs regulations. These increases have been tempered by the general economic downturn that started impacting our business and global shipping volumes in 2009.

In 2011, net income was positively impacted by the acquisitions of Porthus, Imanet and Routing International. Net income was also impacted by \$0.6 million, \$0.3 million, \$0.6 million and \$0.9 million of restructuring charges related to integration of previously completed acquisitions and other cost-reduction activities expensed in the first, second, third and fourth quarters of 2011, respectively. As well, \$0.9 million, \$0.5 million and \$0.2 million of acquisition-related costs were incurred in the first, second and fourth quarters of 2011, respectively. Net income in the third quarter of 2011 was negatively impacted by \$0.4 million related to the write-off of certain computer software assets acquired as part of the Porthus acquisition. These assets were made redundant during the period as we continued to integrate Porthus into our operations. An income tax recovery of \$5.2 million also contributed to net income in the fourth quarter of 2011. The income tax recovery resulted primarily from a \$6.9 million reduction in the valuation allowance for deferred tax assets in our Netherlands and United Kingdom operations, partially offset by the recognition of additional valuation allowance for deferred tax assets in our Dexx and Australian operations.

In 2012, net income was positively impacted by the acquisitions of InterCommIT and GeoMicro. Net income was also impacted by \$0.1 million and \$0.4 million of restructuring charges related to integration of previously completed acquisitions and other cost-reduction activities expensed in the second and fourth quarters of 2012, respectively. As well, \$0.3 million, \$0.3 million, \$0.3 million and \$0.7 million of acquisition-related costs were incurred in the first, second, third and fourth quarters of 2012, respectively. An income tax recovery of \$1.3 million also contributed to net income in the fourth quarter of 2012. The income tax recovery resulted primarily from a change in valuation allowance and other tax estimates in the United States which reduced our deferred income tax expense.

In the first quarter of 2013, net income was positively impacted by the inclusion of a full quarter of operations from our acquisitions of InterCommIT and GeoMicro, acquired in the fourth quarter of fiscal 2012. Net income was negatively impacted by \$0.4 million of acquisition-related costs with respect to completed and prospective acquisitions.

In the second quarter of 2013, our revenues and expenses increased as a result of including a partial quarter of revenues and expenses from the acquisitions of Infodis and IES, as well as the inclusion of a full quarter of operations from our acquisitions of InterCommIT and GeoMicro, acquired in the fourth quarter of fiscal 2012. Net income was negatively impacted by \$0.7 million of acquisition-related costs and \$0.4 million of restructuring charges.

Our weighted average shares outstanding have increased since the first quarter of 2011 due to periodic employee stock option exercises.

## LIQUIDITY AND CAPITAL RESOURCES

Historically, we have financed our operations and met our capital expenditure requirements primarily through cash flows provided from operations and sales of debt and equity securities. As at July 31, 2012, we had \$35.5 million in cash and cash equivalents and no long term debt or available lines of credit. As at January 31, 2012, we had \$65.5 million in cash and cash equivalents and \$3.1 million in available lines of credit.

We believe that, considering the above, we have sufficient liquidity to fund our current operating and working capital requirements, including the payment of current operating leases. We also believe that we have the ability to generate sufficient amounts of cash and cash equivalents in the long-term to meet planned growth targets and fund strategic transactions. Should additional future financing be undertaken, the proceeds from any such transaction could be utilized to fund strategic transactions or for general corporate purposes. We expect, from time to time, to continue to consider select strategic transactions to create value and improve performance, which may include acquisitions, dispositions, restructurings, joint ventures and partnerships, and we may undertake a financing transaction in connection with any such potential strategic transaction.

If any of our non-Canadian subsidiaries have earnings, our intention is that these earnings be reinvested in the subsidiary indefinitely. Accordingly, to date we have not encountered legal or practical restrictions on the abilities of our subsidiaries to repatriate money to Canada, even if such restrictions may exist in respect of certain foreign jurisdictions where we have subsidiaries. To the extent there are restrictions, they have not had a material effect on the ability of our Canadian parent to meet its financial obligations.

The table set forth below provides a summary of cash flows for the periods indicated in millions of dollars:

	Second Qua	Second Quarter of		Half of
	2013	2012	2013	2012
Cash provided by operating activities	6.6	4.6	10.9	9.9
Additions to capital assets	(0.9)	(0.7)	(1.7)	(2.0)
Settlement of acquisition earn-out	(0.2)	-	(0.6)	-
Business acquisitions, net of cash acquired	(37.6)	(5.0)	(37.6)	(5.0)
Issuance of common shares	0.1	0.3	0.4	1.5
Settlement of stock options	(1.5)	-	(1.5)	-
Repayment of financial liabilities	-	(4.3)	-	(4.3)
Effect of foreign exchange rate on cash and cash				
equivalents	(0.5)	(0.3)	0.1	1.1
Net change in cash and cash equivalents	(34.0)	(5.4)	(30.0)	1.2
Cash and cash equivalents, beginning of period	69.5	76.2	65.5	69.6
Cash and cash equivalents, end of period	35.5	70.8	35.5	70.8
	·			

Cash provided by operating activities was \$10.9 million and \$9.9 million for the first half of 2013 and 2012, respectively, and \$6.6 million and \$4.6 million for the second quarter of 2013 and 2012, respectively. For the first half of 2013, the \$10.9 million of cash provided by operating activities resulted from \$5.1 million of net income, plus \$9.9 million of adjustments for non-cash expenses included in net income and less \$4.1 million of cash used in changes in our operating assets and liabilities. For the first half of 2012, the \$9.9 million of cash provided by operating activities resulted from \$4.8 million of net income, plus \$10.2 million of adjustments for non-cash expenses included in net income and less \$5.1 million of cash used in changes in our operating assets and liabilities. Cash provided by operating activities increased in the first half of 2013 compared to 2012 primarily due to cash used in changes in our operating assets and liabilities which decreased \$1.0 million in the first half of 2013 and a \$0.3

million increase in net income. These increases were partially offset by a decrease in adjustments for non-cash items included in net income of \$0.3 million in the first half of 2013 compared to 2012.

For the second quarter of 2013, the \$6.6 million of cash provided by operating activities resulted from \$2.5 million of net income, plus \$4.8 million of adjustments for non-cash expenses included in net income and less \$0.7 million of cash used in changes in our operating assets and liabilities. For the second quarter of 2012, the \$4.6 million of cash provided by operating activities resulted from \$2.6 million of net income, plus \$5.2 million of adjustments for non-cash expenses included in net income and less \$3.2 million of cash used in changes in our operating assets and liabilities. Cash provided by operating activities increased in the second quarter of 2013 compared to the same period in 2012, primarily due to the cash used in changes in our operating assets and liabilities which decreased \$2.5 million. This increase is partially offset by a decrease in adjustments for non-cash items included in net income of \$0.4 million and a \$0.1 million decrease in net income in the second quarter of 2013 compared to the same period in 2012.

**Additions to capital assets** were \$1.7 million and \$0.9 million in the first half and second quarter of 2013, respectively, and \$2.0 million and \$0.7 million in the same periods in 2012, respectively. We continue to invest in computing equipment as well as software related to the implementation of a new ERP system.

**Settlement of acquisition earn-out** of \$0.6 million and \$0.2 million for the first half and second quarter of 2013 was composed of a partial payout of the earn-out adjustment in respect of the August 17, 2007 acquisition of Global Freight Exchange Limited. Specific performance targets were met during the period ending August 17, 2011, resulting in an additional amount payable to the former owners.

**Business acquisitions, net of cash acquired** of \$37.6 million in the first half and second quarter of 2013 is related to the acquisitions of IES and Infodis. In the first half and second quarter of 2012, the \$5.0 million of cash used in business acquisitions, net of cash acquired, was related to the acquisition of Telargo.

**Issuance of common shares** of \$0.4 million and \$1.5 million in the first half of 2013 and 2012, respectively and \$0.1 million and \$0.3 million in the second quarter of 2013 and 2012, respectively is a result of the exercise of employee stock options.

**Settlement of stock options** of \$1.5 million in the first half and second quarter of 2013 is a result of the settlement of surrendered stock options.

**Repayment of financial liabilities** of \$4.3 million in the first half and second quarter of 2012 is primarily due to repayment of debt obligations acquired as part of the Telargo acquisition.

**Working capital.** As at July 31, 2012, our working capital (current assets less current liabilities) was \$48.8 million. Current assets primarily include \$35.5 million of cash and cash equivalents, \$17.6 million in current trade receivables and a \$10.3 million deferred tax asset. Current liabilities primarily include \$9.7 million of accrued liabilities and \$8.2 million of deferred revenue. Our working capital has decreased since January 31, 2012 by \$29.3 million, primarily as a result of decreases in cash used for business acquisitions, offset by an increase in cash from operating activities.

**Cash and cash equivalents.** As at July 31, 2012, all funds were held in interest-bearing bank accounts or certificates of deposit, primarily with major Canadian, US and European banks. Cash and cash equivalents include short-term deposits and debt securities with original maturities of three months or less.

## **COMMITMENTS, CONTINGENCIES AND GUARANTEES**

### **Commitments**

To facilitate a better understanding of our commitments, the following information is provided (in millions of dollars) in respect of our operating and capital lease obligations:

	Less than 1 year	1-3 years	4-5 years	More than 5 years	Total
Operating lease obligations	3.3	5.0	1.9	0.8	11.0
Capital lease obligations	0.1	-	-	-	0.1
Total	3.4	5.0	1.9	0.8	11.1

### Lease Obligations

We are committed under non-cancelable operating leases for business premises, computer equipment and vehicles with terms expiring at various dates through 2020. We are also committed under non-cancelable capital leases for computer equipment expiring at various dates through 2015. The future minimum amounts payable under these lease agreements are described in the chart above.

## Other Obligations

### Deferred Share Unit and Cash-Settled Restricted Share Unit Plans

As described in Note 13 to the unaudited condensed consolidated financial statements, we maintain deferred share unit ("DSU") and cash-settled restricted share unit ("CRSU") plans for our directors and employees. Any payments made pursuant to these plans are settled in cash. As DSUs are fully vested upon issuance, the DSU liability recorded on our consolidated balance sheets is calculated as the total number of DSUs outstanding at the consolidated balance sheet date multiplied by the closing price of our common shares on the Toronto Stock Exchange ("TSX") at the consolidated balance sheet date. For CRSUs, the units vest over time and the liability recognized at any given balance sheet date reflects only those units vested at that date that have not yet been settled in cash. As such, we had an unrecognized aggregate liability for the unvested CRSUs of \$1.7 million for which no liability was recorded on our consolidated balance sheet at July 31, 2012, in accordance with Financial Accounting Standards Board ("FASB") Accounting Standard Codification ("ASC") Topic 718 "Compensation – Stock Compensation" ("ASC Topic 718"). The ultimate liability for any payment of DSUs and CRSUs is dependent on the trading price of our common shares.

## **Contingencies**

We are subject to a variety of other claims and suits that arise from time to time in the ordinary course of our business. The consequences of these matters are not presently determinable but, in the opinion of management after consulting with legal counsel, the ultimate aggregate liability is not currently expected to have a material effect on our annual results of operations or financial position.

### **Product Warranties**

In the normal course of operations, we provide our customers with product warranties relating to the performance of our hardware, software and network services. To date, we have not encountered material costs as a result of such obligations and have not accrued any liabilities related to such obligations in our unaudited condensed consolidated financial statements.

## Guarantees

In the normal course of business we enter into a variety of agreements that may contain features that meet the definition of a guarantee under FASB ASC Topic 460, "Guarantees". The following lists our significant guarantees:

## Intellectual property indemnification obligations

We provide indemnifications of varying scope to our customers against claims of intellectual property infringement made by third parties arising from the use of our products. In the event of such a claim, we are generally obligated to defend our customers against the claim and we are liable to pay damages and costs assessed against our customers that are payable as part of a final judgment or settlement. These intellectual property infringement indemnification clauses are not generally subject to any dollar limits and remain in force for the term of our license and services agreement with our customers, where license terms are typically perpetual. To date, we have not encountered material costs as a result of such indemnifications.

## Other indemnification agreements

In the normal course of operations, we enter into various agreements that provide general indemnifications. These indemnifications typically occur in connection with purchases and sales of assets, securities offerings or buy-backs, service contracts, administration of employee benefit plans, retention of officers and directors, membership agreements, customer financing transactions, and leasing transactions. In addition, our corporate by-laws provide for the indemnification of our directors and officers. Each of these indemnifications requires us, in certain circumstances, to compensate the counterparties for various costs resulting from breaches of representations or obligations under such arrangements, or as a result of third party claims that may be suffered by the counterparties as a consequence of the transaction. We believe that the likelihood that we could incur significant liability under these obligations is remote. Historically, we have not made any significant payments under such indemnifications.

In evaluating estimated losses for the guarantees or indemnities described above, we consider such factors as the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We are unable to make a reasonable estimate of the maximum potential amount payable under such guarantees or indemnities as many of these arrangements do not specify a maximum potential dollar exposure or time limitation. The amount also depends on the outcome of future events and conditions, which cannot be predicted. Given the foregoing, to date, we have not accrued any liability on our financial statements for the guarantees or indemnities described above.

## **OUTSTANDING SHARE DATA**

We have an unlimited number of common shares authorized for issuance. As of September 5, 2012, we had 62,592,734 common shares issued and outstanding.

As of September 5, 2012, there were 2,575,211 options issued and outstanding, and 181,918 remaining available for grant under all stock option plans. As of September 5, 2012, there were 139,071 performance share units ("PSUs") and 119,799 restricted share units ("RSUs") issued and outstanding, and 689,559 remaining available for grant under the Performance and Restricted Share Unit Plan (the "PRSU Plan").

On December 21, 2010, we announced that the TSX had approved the purchase by us of up to an aggregate of 4,997,322 common shares of Descartes pursuant to a normal course issuer bid. The purchases could occur from time to time until December 22, 2011, through the facilities of the TSX and/or the NASDAQ, if and when we consider advisable. There were no purchases made pursuant to this normal course issuer bid and we did not renew the normal course issuer bid in fiscal 2012.

On November 30, 2004, we announced that our board of directors had adopted a shareholder rights plan (the "Rights Plan") to ensure the fair treatment of shareholders in connection with any take-over offer, and to provide our board of directors and shareholders with additional time to fully consider any unsolicited take-over bid. We did not adopt the Rights Plan in response to any specific proposal to acquire control of the company. The Rights Plan was approved by the TSX and was originally approved by our shareholders on May 18, 2005. The Rights Plan took effect as of November 29, 2004. On May 29, 2008, our shareholders approved certain amendments to the Rights Plan and approved the Rights Plan continuing in effect. At the annual shareholders meeting held on June 2, 2011, our shareholders approved certain amendments to the Rights Plan and approved the Rights Plan continuing in effect. We understand that the Rights Plan is similar to plans adopted by other Canadian companies and approved by their shareholders.

## **APPLICATION OF CRITICAL ACCOUNTING POLICIES**

Our unaudited condensed consolidated financial statements included herein and accompanying notes are prepared in accordance with GAAP. Preparing financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses. These estimates and assumptions are affected by management's application of accounting policies. Estimates are deemed critical when a different estimate could have reasonably been used or where changes in the estimates are reasonably likely to occur from period to period and would materially impact our financial condition or results of operations. Our significant accounting policies are discussed in Note 2 to the audited consolidated financial statements for 2012 (the "2012 Consolidated Financial Statements").

Our management has discussed the development, selection and application of our critical accounting policies with the audit committee of the board of directors. In addition, the board of directors has reviewed the accounting policy disclosures in this MD&A.

The following discusses the critical accounting estimates and assumptions that management has made under these policies and how they affect the amounts reported in the unaudited condensed consolidated financial statements for the period ended July 31, 2012:

## Revenue recognition

We recognize revenue when it is realized or realizable and earned. We consider revenue realized or realizable and earned when there exists persuasive evidence of an arrangement, the product has been delivered or the services have been provided to the customer, the sales price is fixed or determinable and collectability is reasonably assured.

In recognizing revenue, we make estimates and assumptions on factors such as the probability of collection of the receivable from the customer, the amount of revenue to allocate to individual elements in a multiple element arrangement, the selling price and other matters. We make these estimates and assumptions using our past experience, taking into account any other current information that may be relevant. These estimates and assumptions may differ from the actual outcome for a given customer which could impact operating results in a future period.

## **Government Grants**

Government grants relating to costs are deferred and recognized in the statements of operations as a reduction of expense over the period necessary to match them with the costs that they are intended to compensate.

## Long-Lived Assets

We test long-lived assets for recoverability when events or changes in circumstances indicate evidence of impairment.

Intangible assets are amortized on a straight-line basis over their estimated useful lives. An impairment loss is recognized when the estimate of undiscounted future cash flows generated by such assets is less than the carrying amount. Measurement of the impairment loss is based on the present value of the expected future cash flows. Our impairment analysis contains estimates due to the inherently speculative nature of forecasting long-term estimated cash flows and determining the ultimate useful lives of assets. Actual results will differ, which could materially impact our impairment assessment.

In the case of goodwill, we test for impairment at least annually at October 31<sup>st</sup> of each year and at any other time if any event occurs or circumstances change that would more likely than not reduce our enterprise value below our carrying amount. Application of the goodwill impairment test requires judgment, including the identification of reporting units, assigning assets and liabilities to reporting units, assigning goodwill to reporting units, assessing qualitative factors and determining the fair value of each reporting unit. Significant judgments are required to estimate the fair value of reporting units and include estimating future cash flows, determining appropriate discount rates and other assumptions. Changes in these estimates and assumptions could materially affect the determination of fair value and/or goodwill impairment for each reporting unit.

## Stock-based compensation

We adopted ASC Topic 718, effective February 1, 2006 using the modified prospective application method. Accordingly, the fair value of that portion of employee stock options that is ultimately expected to vest has been amortized to expense in our consolidated statement of operations since February 1, 2006 based on the straight-line attribution method.

The fair value of stock option grants is calculated using the Black-Scholes Merton option-pricing model. Expected volatility is based on historical volatility of our common stock and other factors. The risk-free interest rates are based on the Government of Canada average bond yields for a period consistent with the expected life of the option in effect at the time of the grant. The expected option life is based on the historical life of our granted options and other factors.

### Income Taxes

We have provided for income taxes based on information that is currently available to us. Tax filings are subject to audits, which could materially change the amount of current and deferred income tax assets and liabilities. We record deferred tax assets on our consolidated balance sheet for tax benefits that we currently expect to realize in future periods. Over recent years, we have determined that there was sufficient positive evidence such that it was more likely than not that we would utilize all or a portion of deferred tax assets in certain jurisdictions, to offset taxable income in future periods. This positive evidence included that we have earned cumulative income, after permanent differences, in each of these jurisdictions in at least the current and two preceding tax years. As such, over recent years, we have reduced our valuation allowances by amounts which represent the amount of tax loss carry forwards that we project will be used to offset taxable income in these jurisdictions over the foreseeable future. In making the projection for the period, we made certain assumptions, including the following: (i) that there will be continued customer migration from technology platforms owned by our US entity and our Swedish entity to a technology platform owned by another entity in our corporate group, further reducing taxable income in the US and Sweden; and (ii) that tax rates in these jurisdictions will be consistent over the period of projection, except in Canada where rates are expected to decrease through 2015 and then remain consistent thereafter. Any further change to increase or decrease the valuation allowance for the deferred tax assets would result in an income tax expense or income tax recovery, respectively, on the consolidated statements of operations.

### **Business Combinations**

In connection with business acquisitions that we have completed, we identify and estimate the fair value of net assets acquired, including certain identifiable intangible assets (other than goodwill) and liabilities assumed in the acquisitions. Any excess of the purchase price over the estimated fair value of the net assets acquired is assigned to goodwill. Intangible assets include customer agreements and relationships, non-compete covenants, existing technologies and trade names. Our initial allocation of purchase price is generally preliminary in nature and may not be final for up to one year from the date of acquisition. Changes to the estimate and assumptions used in determining our purchase price allocation may result in material differences depending on the size of the acquisition completed.

## Inventory

Finished goods inventories are stated at the lower of cost and market value. Market value is the current replacement cost of the inventory. The cost of finished goods is determined on the basis of average cost of units.

## CHANGE IN / INITIAL ADOPTION OF ACCOUNTING POLICIES

## Recently adopted accounting pronouncements

In May 2011, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2011-04, "Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in US GAAP and IFRSs" ("ASU 2011-04"). ASU 2011-04 amends the wording used to describe many of the requirements in US GAAP for measuring fair value and for disclosing information about fair value measures. ASU 2011-04 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment has not had a material impact on our results of operations or disclosures.

In June 2011, the FASB issued ASU 2011-05, "Presentation of Comprehensive Income" ("ASU 2011-05"). ASU 2011-05 eliminates the option to present the components of other comprehensive income as part of the statement of changes in shareholders' equity and requires the presentation of the statement of income and other comprehensive income consecutively. ASU 2011-05 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment is reflected in the separate statement of comprehensive income in our unaudited condensed consolidated financial statements.

In December 2011, the FASB issued ASU 2011-12 "Deferral of the Effective Date for Amendments to the Presentation of Reclassifications of Items Out of Accumulated Other Comprehensive Income in Accounting Standards Update No. 2011-05" ("ASU 2011-12"). ASU 2011-12 amends certain pending paragraphs in Update 2011-05 to allow the FASB time to redeliberate whether to present on the face of the financial statements the effects of reclassifications out of accumulated other comprehensive income on the components of net income and other comprehensive income for all periods presented. All other requirements in Update 2011-05 are not affected by this update. ASU 2011-12 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment has not had a material impact on our results of operations or disclosures.

## TRENDS / BUSINESS OUTLOOK

This section discusses our outlook for fiscal 2013 and in general as of the date of this MD&A, and contains forward-looking statements.

Our business may be impacted from time to time by the general cyclical and seasonal nature of particular modes of transportation and the freight market in general, as well as the industries that such

markets serve. Factors which may create cyclical fluctuations in such modes of transportation, or the freight market in general, include: legal and regulatory requirements; timing of contract renewals between our customers and their own customers; seasonal-based tariffs; vacation periods applicable to particular shipping or receiving nations; weather-related events or natural disasters that impact shipping in particular geographies; availability of credit to support shipping operations; economic downturns; and amendments to international trade agreements. As many of our services are sold on a "per shipment" basis, we anticipate that our business will continue to reflect the general cyclical and seasonal nature of shipment volumes with our third quarter being the strongest quarter for shipment volumes, compared to our first quarter being the weakest quarter for shipment volumes. Historically, in our second fiscal quarter, we have seen an increase in ocean services revenues as ocean carriers are in the midst of their customer contract negotiation period.

Customs and Boarder Protection ("CBP") enforces e-manifest initiatives requiring vehicles entering the US, including planes, trucks and ocean liners, to file an electronic manifest providing CBP with an advance electronic notice of the contents of the vehicle. A similar e-manifest advanced notification initiative, called Advanced Commercial Information ("ACI"), has been developed for Canadian land ports by Canadian Border Service Agency with a phased implementation which began in the fourth quarter of calendar 2010. Similar advanced notification manifest security filing requirements have been introduced in the European Union ("EU"), and import controls systems have began being phased in at different EU member states with export control systems and enforcement penalties to follow at a later date. We have various customs compliance services specifically designed to help with these advance notification filing requirements. The implementations in Canada and the EU are expected to span at least 18 months, and we anticipate that our revenues will continue to be positively impacted by these initiatives in fiscal 2013.

In the second quarter of 2013, our services revenues comprised 96% of our total revenues, with the balance being license revenues. We expect that our focus in the remainder of fiscal 2013 will remain on generating services revenues, primarily by promoting use of our GLN (including customs compliance services) and the migration of customers using our legacy license-based products to our services-based architecture. We anticipate maintaining the flexibility to license our products to those customers who prefer to buy the products in that fashion and the composition of our revenues in any one quarter between services revenues and license revenues will be impacted by the buying preferences of our customers.

We have significant contracts with our license customers for ongoing support and maintenance, as well as significant service contracts which provide us with recurring services revenues. In addition, our installed customer base has historically generated additional new license and services revenues for us. Service contracts are generally renewable at a customer's option, and there are generally no mandatory payment obligations or obligations to license additional software or subscribe for additional services. For fiscal 2013, based on our historic experience, we anticipate that over a one-year period we may lose approximately 3% to 5% of our aggregate revenues in the ordinary course. There can be no assurance that we will be able to replace such lost revenue with new revenue from new customer relationships or from existing customers.

We internally measure and manage our "baseline calibration," a non-GAAP financial measure, which we define as the difference between our "baseline revenues" and "baseline operating expenses". We define our "baseline revenues," a non-GAAP financial measure, as our visible, recurring and contracted revenues. Baseline revenues are not a projection of anticipated total revenues for a period as they exclude any anticipated or expected new sales for a period beyond the date that the baseline revenues are measured. We define our "baseline operating expenses," a non-GAAP financial measure, as our total expenses less interest, taxes, depreciation and amortization (for which we include amortization of intangible assets and deferred compensation), stock-based compensation, acquisition-related costs and restructuring charges. Baseline operating expenses are not a projection of anticipated total expenses for a period as they exclude any expenses associated with anticipated or expected new sales for a period beyond the date that the baseline expenses are measured. Our baseline calibration is not a projection of net income for a period as determined in accordance with GAAP, or adjusted earnings before interest, taxes, depreciation and amortization for a period as it excludes anticipated or expected new sales for a period beyond the date that the baseline calibration is measured, excludes any costs of goods sold or other expenses associated with such new sales, and excludes the expenses identified as excluded in the

definition of "baseline operating expenses," above. We calculate and disclose "baseline revenues," "baseline operating expenses" and "baseline calibration" because management uses these metrics in determining its planned levels of expenditures for a period. These metrics are estimates and not projections, nor actual financial results, and are not indicative of current or future performance. These metrics do not have a standardized meaning prescribed by GAAP and are unlikely to be comparable to similarly-titled metrics used by other companies and are not a replacement or proxy for any GAAP measure. At August 1, 2012, using foreign exchange rates of CDN \$1.00 to \$1.00 and the euro 1.23 to \$1.00, we estimated that our baseline revenues for the third quarter of 2013 were approximately \$30.8 million and our baseline operating expenses were approximately \$23.4 million. We consider this to be our baseline calibration of approximately \$7.4 million for the third quarter of 2013, or approximately 24% of our baseline revenues as at August 1, 2012.

Periodically we incur restructuring charges as we continue to re-calibrate our business through the implementation of cost-reduction initiatives and further accelerate integration activity for acquired companies. We expect to incur \$0.2 million to \$0.3 million in additional charges pursuant to established restructuring and integration plans in fiscal 2013.

We estimate that amortization expense for existing intangible assets will be \$7.2 million for the remainder of 2013, \$14.2 million for 2014, \$12.1 million for 2015, \$9.6 million for 2016, \$8.1 million for 2017, \$4.3 million for 2018 and \$7.8 million thereafter, assuming that no impairment of existing intangible assets occurs in the interim and subject to fluctuations in foreign exchange rates.

We anticipate that stock-based compensation expense in the remainder of 2013 will be approximately \$0.8 million to \$0.9 million, subject to any necessary quarterly adjustments resulting from reconciling estimated stock option forfeitures to actual stock option forfeitures.

We performed our annual goodwill impairment tests in accordance with ASC Topic 350 on October 31, 2011 and determined that there was no evidence of impairment as of that date. We are currently scheduled to perform our next annual impairment test on October 31, 2012. We will continue to perform quarterly analyses of whether any event has occurred that would more likely than not reduce our enterprise value below our carrying amounts and, if so, we will perform a goodwill impairment test between the annual dates. The likelihood of any future impairment increases if our public market capitalization is adversely impacted by global economic, capital market or other conditions for a sustained period of time. Any future impairment adjustment will be recognized as an expense in the period that the adjustment is identified.

In the first half of 2013, capital expenditures were \$1.7 million or 3% of revenues, as we continue to invest in our network and build out our administrative infrastructure, including the implementation of a new ERP system. While we are still advancing on these initiatives we anticipate that we will incur up to \$1.5 million in capital expenditures in the remainder of fiscal 2013.

We conduct business in a variety of foreign currencies and, as a result, our foreign operations are subject to foreign exchange fluctuations. Our operations operate in their local currency environment and use their local currency as their functional currency. Assets and liabilities of foreign operations are translated into US dollars at the exchange rate in effect at the balance sheet date. Revenues and expenses of foreign operations are translated using monthly average exchange rates. Translation adjustments resulting from this process are accumulated in other comprehensive income (loss) as a separate component of shareholders' equity. Transactions incurred in currencies other than the functional currency are converted to the functional currency at the transaction date. All foreign currency transaction gains and losses are included in net income. Some of our cash is held in foreign currencies. We currently have no specific hedging program in place to address fluctuations in international currency exchange rates. We can make no accurate prediction of what will happen with international currency exchange rates in fiscal 2013, going forward. However, if the US dollar is weak in comparison to foreign currencies, then we anticipate this will increase the expenses of our business and have a negative impact on our results of operations. In such cases we may need to undertake cost-reduction activities to maintain our calibration. By way of illustration, 57% of our revenues in the second guarter of 2013 were in US dollars, 28% in euro, 11% in Canadian dollars, and the balance in mixed currencies, while 35% of our operating expenses were in US dollars, 30% in Canadian dollars, 30% in euro, and the balance in mixed currencies.

As at September 5, 2012, we had 93,621 outstanding DSUs and 282,683 outstanding CRSUs. DSUs and CRSUs are notional share units granted to directors, officers and employees that, when vested, are settled in cash by Descartes using the fair market value of Descartes' common shares at the vesting date. DSUs, which have only been granted to directors, vest upon award but are only paid at the completion of the applicable director's service to Descartes. CRSUs generally vest and are paid over a period of three- to five-years. Our liability to pay amounts for DSUs and CRSUs is determined using the fair market value of Descartes' common shares at the applicable balance sheet date. Increases in the fair market value of Descartes' common shares between reporting periods will require us to record additional expense in a reporting period; while decreases in the fair market value of Descartes' common shares between reporting periods will require us to record an expense recovery. For DSUs, the amount of any expense or recovery is based on the entire number of DSUs outstanding as DSUs are fully vested upon award. For CRSUs, the amount of any expense or recovery is based on the number of CRSUs that were expensed in the applicable reporting period as employees performed services, but that have not yet vested or been paid pursuant to the terms of the CRSU grant. Because the expense is subject to fluctuations in our stock price, we are not able to predict these expenses or expense recoveries and, accordingly, they are outside our calibration.

On April 30, 2012, our Board of Directors adopted a new PRSU Plan, a copy of which is available on our website at www.descartes.com/investors. The PRSU Plan was approved by Descartes' shareholders at our annual general meeting of shareholders on May 31, 2012.

We believe that it is possible that the gross uncertain tax positions as of July 31, 2012 could increase our tax expense in the next 12 months by \$0.9 million.

We have identified \$5.6 million of uncertain tax positions at July 31, 2012. To the extent that the uncertain tax positions do not materialize, up to \$3.8 million of the uncertain tax positions would decrease the effective tax rate.

In the second quarter of 2013, we recorded a deferred income tax expense of \$0.7 million resulting primarily from income that is sheltered by loss carryforwards. The amount of any tax expense or recovery in a period will depend on the amount of taxable income, if any, we generate in a jurisdiction, our then current effective tax rate in that jurisdiction, and estimations of our ability to utilize deferred tax asset balances in the future. We can provide no assurance as to the timing or amounts of any income tax expense or recovery, nor can we provide any assurance that our current valuation allowance for deferred tax assets will not need to be adjusted further.

Our tax expense for a period is difficult to predict as it depends on many factors, including the actual jurisdictions in which income is earned, the tax rates in those jurisdictions, the amount of deferred tax assets relating to the jurisdictions and the valuation allowances relating to those tax assets. At this time, we anticipate that our income tax expense (current and deferred) for 2013 will be 35% - 39% of income before income taxes, exclusive of any potential further changes to the valuation allowance for our deferred tax assets or other company events. We also anticipate the current income tax expense portion for 2013 will be approximately 13% - 16% of income before income taxes.

We intend to continue to actively explore business combinations during fiscal 2013 to add complementary services, products and customers to our existing businesses. We also intend to continue to focus our acquisition activities on companies that are targeting the same customers as us and processing similar data and, to that end, we listen to our customers' suggestions as they relate to acquisition opportunities. Depending on the size and scope of any business combination, or series of business combinations, we may need to raise additional debt or equity capital. However, there can be no assurance that we will be able to undertake such a financing transaction.

Certain future commitments are set out above in the section of this MD&A called "Commitments, Contingencies and Guarantees". We believe that we have sufficient liquidity to fund our current operating and working capital requirements, including the payment of these commitments.

**CERTAIN FACTORS THAT MAY AFFECT FUTURE RESULTS** 

Any investment in us will be subject to risks inherent to our business. Before making an investment decision, you should carefully consider the risks described below together with all other information included in this report. The risks and uncertainties described below are not the only ones facing us. Additional risks and uncertainties that we are not aware of or have not focused on, or that we currently deem immaterial, may also impair our business operations. This report is qualified in its entirety by these risk factors.

If any of the following risks actually occur, they could materially adversely affect our business, financial condition, liquidity or results of operations. In that case, the trading price of our securities could decline and you may lose all or part of your investment.

## General economic conditions may affect our results of operations and financial condition.

Demand for our products depends in large part upon the level of capital and operating expenditures by many of our customers. Decreased capital and operational spending could have a material adverse effect on the demand for our products and our business, results of operations, cash flow and overall financial condition. Disruptions in the financial markets, the downgrade in US debt and debt concerns in Europe may adversely impact the availability of credit already arranged and the availability and cost of credit in the future, which could result in the delay or cancellation of projects or capital programs on which our business depends. In addition, disruptions in the financial markets may also have an adverse impact on regional economies or the world economy, which could negatively impact the capital and operating expenditures of our customers. These conditions may reduce the willingness or ability of our customers and prospective customers to commit funds to purchase our products and services, or their ability to pay for our products and services after purchase. We are unable to predict the likely duration and severity of the current disruptions in the financial markets and adverse economic conditions in the US and Europe and in other regions.

## Investments in acquisitions and other business initiatives involve a number of risks that could harm our business.

We have in the past acquired, and in the future expect to seek to acquire, additional products, services, customers, technologies and businesses that we believe are complementary to ours. For example, in 2013 we acquired IES and Infodis. In 2012 we acquired Telargo, InterCommIT and GeoMicro. In 2011 we acquired Porthus, Imanet and Routing International. In 2010 we acquired two businesses, Oceanwide and Scancode, and from 2007 to 2009 we acquired ten businesses in total. However, we may not be able to identify appropriate products, technologies or businesses for acquisition or, if identified, conclude such acquisitions on terms acceptable to us. We also, from time to time, take on investments in other business initiatives, such as the implementation of a new enterprise resource planning system. Acquisitions and other business initiatives involve a number of risks, including: diversion of management's attention from current operations; additional demands on resources, systems, procedures and controls; and disruption of our ongoing business. Acquisitions specifically involve risks, including: difficulties in integrating and retaining all or part of the acquired business, its customers and its personnel; assumption of disclosed and undisclosed liabilities; dealing with unfamiliar laws, customs and practices in foreign jurisdictions; and the effectiveness of the acquired company's internal controls and procedures. In particular, with our acquisition of Telargo, we are in the process of integrating a business with inventory, which we have not had as part of our business previously. In addition, we may not identify all risks or fully assess risks identified in connection with an investment. As well, by investing in such initiatives, we may deplete our cash resources or dilute our shareholder base by issuing additional shares. Furthermore, for acquisitions, there is a risk that our valuation assumptions, customer retention expectations and our models for an acquired product or business may be erroneous or inappropriate due to foreseen or unforeseen circumstances and thereby cause us to overvalue an

acquisition target. There is also a risk that the contemplated benefits of an acquisition or other investment may not materialize as planned or may not materialize within the time period or to the extent anticipated. The individual or combined effect of these risks could have a material adverse effect on our business.

## We may have difficulties maintaining or growing our acquired businesses.

Businesses that we acquire may sell products or operate services that we have limited experience operating or managing. For example, InterCommIT provides messaging services to insurance and financial institutions, Telargo manages inventory, and Porthus offers media and technology services. We may experience unanticipated challenges or difficulties maintaining these businesses at their current levels or growing these businesses. Factors that may impair our ability to maintain or grow acquired businesses may include, but are not limited to:

- Challenges in integrating acquired businesses with our business;
- Loss of customers of the acquired business;
- Loss of key personnel from the acquired business, such as former executive officers or key technical personnel;
- For regulatory compliance businesses, changes in government regulations impacting electronic regulatory filings or import/export compliance, including changes in which government agencies are responsible for gathering import and export information;
- Difficulties in gaining necessary approvals in international markets to expand acquired businesses as contemplated;
- Our inability to obtain or maintain necessary security clearances to provide international shipment management services; and
- Other risk factors identified in this report.

# Our existing customers might cancel contracts with us, fail to renew contracts on their renewal dates, and/or fail to purchase additional services and products, or consolidate contracts with acquired companies.

We depend on our installed customer base for a significant portion of our revenues. We have significant contracts with our license customers for ongoing support and maintenance, as well as significant service contracts that provide recurring services revenues to us. An example would be our contract to operate the US Census Bureau's Automated Export System, AESDirect. In addition, our installed customer base has historically generated additional new license and services revenues for us. Service contracts are generally renewable at a customer's option, and there are generally no mandatory payment obligations or obligations to license additional software or subscribe for additional services.

If our customers fail to renew their service contracts, fail to purchase additional services or products, or consolidate contracts with acquired companies, then our revenues could decrease and our operating results could be adversely affected. Factors influencing such contract terminations could include changes in the financial circumstances of our customers, dissatisfaction with our products or services, our retirement or lack of support for our legacy products and services, our customers selecting or building alternate technologies to replace us, and changes in our customers' business or in regulation impacting our customers' business that may no longer necessitate the use of our products or services, general economic or market conditions, or other reasons. Further, our customers could delay or terminate implementations or use of our services and products or be reluctant to migrate to new products. Such customers will not generate the revenues we may have anticipated within the timelines anticipated, if at all, and may be less likely to invest in additional services or products from us in the future. We may not be able to adjust our expense levels quickly enough to account for any such revenues losses. Our business may also be unfavorably affected by market trends impacting our customer base, such as consolidation activity.

## Changes in government filing requirements for global trade may adversely impact our business.

Our regulatory compliance services help our customers comply with government filing requirements relating to global trade. The services that we offer may be impacted, from time to time, by changes in these requirements. Changes in requirements that impact electronic regulatory filings or import/export compliance, including changes adding or reducing filing requirements, changes in enforcement practices or changing the government agency responsible for the requirement could impact our business, perhaps adversely.

## Disruptions in the movement of freight could negatively affect our revenues.

Our business is highly dependent on the movement of freight from one point to another since we generate transaction revenues as freight is moved by, to or from our customers. If there are disruptions in the movement of freight, whether as a result of labour disputes, weather or natural disaster, or caused by terrorists, political instability, or security activities, contagious illness outbreaks, or otherwise, then our revenues will be adversely affected. As these types of freight disruptions are generally unpredictable, there can be no assurance that our revenues will not be adversely affected by such events.

## If we fail to attract and retain key personnel, it would adversely affect our ability to develop and effectively manage our business.

Our performance is substantially dependent on the performance of our key technical, sales and marketing, and senior management personnel. We do not maintain life insurance policies on any of our employees that list the Company as a loss payee. Our success is highly dependent on our ability to identify, hire, train, motivate, promote, and retain highly qualified management, directors, technical, and sales and marketing personnel, including key technical and senior management personnel. Competition for such personnel is always strong. Our inability to attract or retain the necessary management, directors, technical, and sales and marketing personnel, or to attract such personnel on a timely basis, could have a material adverse effect on our business, results of operations, financial condition and the price of our securities.

We have in the past, and may in the future, make changes to our executive management team or board of directors. There can be no assurance that these changes and the resulting transition will not have a material adverse effect on our business, results of operations, financial condition and the price of our securities.

# System or network failures or information security breaches in connection with our services and products could reduce our sales, impair our reputation, increase costs or result in liability claims, and seriously harm our business.

Any disruption to our services and products, our own information systems or communications networks or those of third-party providers upon whom we rely as part of our own product offerings, including the Internet, could result in the inability of our customers to receive our products for an indeterminate period of time. In addition, any disruption to the availability of customer information, or any compromise to the integrity or confidentiality of customer information in our systems or networks, or the systems or networks of third parties on which we rely, could result in our customers being unable to effectively use our products or services or forced to take mitigating actions to protect their information. Our services and products may not function properly for reasons, which may include, but are not limited to, the following:

- System or network failure;
- Interruption in the supply of power;
- Virus proliferation;
- Information or infrastructure security breaches;
- Earthquake, fire, flood or other natural disaster; or
- An act of war or terrorism.

Back-up and redundant systems may be insufficient or may fail and result in a disruption of availability of our products or services to our customers or the integrity or availability of our customers' information. Any disruption to our services or compromise of customer information could impair our reputation and cause us to lose customers or revenue, or face litigation, necessitate customer service or repair work that would involve substantial costs and distract management from operating our business.

# As we continue to increase our international operations, most recently with the acquisition of IES, we increase our exposure to international business risks that could cause our operating results to suffer.

While our headquarters are in North America, we currently have direct operations in both Europe and the Asia Pacific region. We anticipate that these international operations will continue to require significant management attention and financial resources to localize our services and products for delivery in these markets, to develop compliance expertise relating to international regulatory agencies, and to develop direct and indirect sales and support channels in those markets. We face a number of risks associated with conducting our business internationally that could negatively impact our operating results. These risks include, but are not limited to:

- Longer collection time from foreign clients, particularly in the EMEA and Asia Pacific regions;
- Difficulty in repatriating cash from certain foreign jurisdictions;
- Language barriers, conflicting international business practices, and other difficulties related to the management and administration of a global business;
- Difficulties and costs of staffing and managing geographically disparate direct and indirect operations;
- Volatility or fluctuations in foreign currency and tariff rates;
- Multiple, and possibly overlapping, tax structures;
- Complying with complicated and widely differing global laws and regulations;
- Trade restrictions:
- The need to consider characteristics unique to technology systems used internationally;
- Economic or political instability in some markets; and
- Other risk factors set out in this report.

## Changes in the value of the US dollar, as compared to the currencies of other countries where we transact business, could harm our operating results and financial condition.

During the second quarter of 2013, 57% of our revenues were denominated in US dollars, and historically the majority of our revenues have been denominated in US dollars. However, the majority of our international expenses, including the wages of our non-US employees and certain key supply agreements, have been denominated in Canadian dollars and euros. Therefore, changes in the value of the US dollar as compared to the Canadian dollar and the euro may materially affect our operating results. We generally have not implemented hedging programs to mitigate our exposure to currency fluctuations affecting international accounts receivable, cash balances and inter-company accounts. We also have not hedged our exposure to currency fluctuations affecting future international revenues and expenses and other commitments. Accordingly, currency exchange rate fluctuations have caused, and may continue to cause, variability in our foreign currency denominated revenue streams, expenses, and our cost to settle foreign currency denominated liabilities.

## We are dependent on certain key vendors for our inventory of mobile asset units, which could impede our development and expansion.

We currently have relationships with a small number of mobile asset unit vendors over which we have no operational or financial control and no influence in how these vendors conduct their business. Suppliers of mobile asset units could among other things, extend delivery times, raise prices and limit supply due to their own shortages and business requirements. Interruption in the supply of equipment from these vendors could delay our ability to maintain, grow and expand our telematic solutions business.

## We may have exposure to greater than anticipated tax liabilities or expenses.

We are subject to income and non-income taxes in various jurisdictions and our tax structure is subject to review by both domestic and foreign taxation authorities. The determination of our worldwide provision for income taxes and other tax liabilities requires significant judgment. In the ordinary course

of a global business, there are many transactions and calculations where the ultimate tax outcome is uncertain. Tax filings are subject to audits, which could materially change the amount of current and deferred income tax assets and liabilities. We have recorded a valuation allowance against a portion of our net deferred tax assets. If we achieve a consistent level of profitability, the likelihood of further reducing our deferred tax valuation allowance for some portion of the losses incurred in prior periods in one of our jurisdictions will increase. We calculate our current and deferred tax provision based on estimates and assumptions that could differ from the actual results reflected in income tax returns filed during subsequent years. Adjustments based on filed returns are generally recorded in the period when the tax returns are filed and the global tax implications are known. Our estimate of the potential outcome for any uncertain tax issue is highly judgmental. Any further changes to the valuation allowance for our deferred tax assets would also result in an income tax recovery or income tax expense, as applicable, on the consolidated statements of operations in the period in which the valuation allowance is changed. In addition, when we reduce our deferred tax valuation allowance, we will record income tax expense in any subsequent period where we use that deferred tax asset to offset any income tax payable in that period, reducing net income reported for that period, perhaps materially.

## Increases in fuel prices and other transportation costs may have an adverse effect on the businesses of our customers resulting in them spending less money with us.

Our customers are all involved, directly or indirectly, in the delivery of goods from one point to another, particularly transportation providers and freight forwarders. As the costs of these deliveries become more expensive, whether as a result of increases in fuel costs or otherwise, our customers may have fewer funds available to spend on our products and services. There can be no assurance that these companies will be able to allocate sufficient funds to use our products and services. In addition, rising fuel costs may cause global or geographic-specific reductions in the number of shipments being made, thereby impacting the number of transactions being processed by our GLN and our corresponding network revenues.

# If we need additional capital in the future and are unable to obtain it as needed or can only obtain it on unfavorable terms, our operations may be adversely affected, and the market price for our securities could decline.

Historically, we have financed our operations primarily through cash flows from our operations and the sale of our equity securities. As at July 31, 2012, we had cash and cash equivalents of \$35.5 million and no operating lines of credit.

We may need to raise additional debt or equity capital to fund expansion of our operations, to enhance our services and products, or to acquire or invest in complementary products, services, businesses or technologies. However, with the global economic downturn and its impact on credit and capital markets, there can be no assurance that we will be able to undertake such a financing transaction. If we raise additional funds through further issuances of convertible debt or equity securities, our existing shareholders could suffer significant dilution, and any new equity securities we issue could have rights, preferences, and privileges superior to those attaching to our common shares. Any debt financing secured by us in the future could involve restrictive covenants relating to our capital-raising activities and other financial and operational matters, which may make it more difficult for us to obtain additional capital and to pursue business opportunities, including potential acquisitions. In addition, we may not be able to obtain additional financing on terms favorable to us, if at all. If adequate funds are not available on terms favorable to us, our operations and growth strategy may be adversely affected and the market price for our common shares could decline.

# We may not be able to compensate for downward pricing pressure on certain products and services by increased volumes of transactions or increased prices elsewhere in our business, ultimately resulting in lower revenues.

Some of our products and services are sold to industries where there is downward pricing pressure on the particular product or service due to competition, general industry conditions or other causes. If we cannot offset any such downward pricing pressure, then the particular customer may generate less revenue for our business or we may have less aggregate revenue. This could have an adverse impact on our operating results.

# Concerns about the environmental impacts of greenhouse gas emissions and global climate change may result in environmental taxes, charges, regulatory schemes, assessments or penalties, which could restrict or negatively impact our operations or reduce our profitability.

The impacts of human activity on global climate change have attracted considerable public and scientific attention, as well as the attention of the United States and other governments. Efforts are being made to reduce greenhouse gas emissions and energy consumption, including those from automobiles and other modes of transportation. The added cost of any environmental regulation, taxes, charges, assessments or penalties levied or imposed on our customers in light of these efforts could result in additional costs for our customers, which could lead them to reduce use of our services. There are also a number of legislative and environmental regulatory initiatives internationally that could restrict or negatively impact our operations or increase our costs. Additionally, environmental regulation, taxes, charges, assessments or penalties could be levied or imposed directly on us. Any enactment of laws or passage of regulations regarding greenhouse gas emissions by Canada, the United States, or any other jurisdiction we conduct our business in, could adversely affect our operations and financial results.

## The general cyclical and seasonal nature of our business may have a material adverse effect on our business, results of operations and financial condition.

Our business may be impacted from time to time by the general cyclical and seasonal nature of particular modes of transportation and the freight market in general, as well as the cyclical and seasonal nature of the industries that such markets serve. Factors which may create cyclical fluctuations in such modes of transportation or the freight market in general include legal and regulatory requirements, timing of contract renewals between our customers and their own customers, seasonal-based tariffs, vacation periods applicable to particular shipping or receiving nations, weather-related events that impact shipping in particular geographies and amendments to international trade agreements. Since some of our revenues from particular products and services are tied to the volume of shipments being processed, adverse fluctuations in the volume of global shipments or shipments in any particular mode of transportation may adversely affect our revenues. Declines in shipment volumes in the US or internationally likely would have a material adverse effect on our business.

## From time to time, we may be subject to litigation or dispute resolution that could result in significant costs to us and damage to our reputation.

From time to time, we may be subject to litigation or dispute resolution relating to any number or type of claims, including claims for damages related to undetected errors or malfunctions of our services and products or their deployment, claims related to previously-completed acquisition transactions or claims relating to applicable securities laws. A product liability, patent infringement, acquisition-related or securities class action claim could seriously harm our business because of the costs of defending the lawsuit, diversion of employees' time and attention, and potential damage to our reputation.

Further, our services and products are complex and often implemented by our customers to interact with third-party technology or networks. Claims may be made against us for damages properly attributable to those third-party technologies or networks, regardless of our lack of responsibility for any failure resulting in a loss - even if our services and products perform in accordance with their functional specifications. We may also have disputes with key suppliers for damages incurred which, depending on resolution of the disputes, could impact the ongoing quality, price or availability of the services or products we procure from the supplier. Limitation of liability provisions in certain third-party contracts may not be enforceable under the laws of some jurisdictions. As a result, we could be required to pay substantial amounts of damages in settlement or upon the determination of any of these types of claims, and incur damage to the reputation of Descartes and our products. The likelihood of such claims and the amount of damages we may be required to pay may increase as our customers increasingly use our services and products for critical business functions, or rely on our services and products as the systems of record to store data for use by other customer applications. Our insurance may not cover potential claims, or may not be adequate to cover all costs incurred in defense of potential claims or to indemnify us for all liability that may be imposed.

## We have a substantial accumulated deficit and a history of losses and may incur losses in the future.

As at July 31, 2012, our accumulated deficit was \$319.6 million. We had losses in 2005 and prior fiscal periods. Our profits in 2006 benefited from one-time gains on the disposition of an asset and a significant portion of our net income and earnings per share in the fourth quarter of each of 2011 and 2010 benefited from non-cash, net deferred income tax recoveries of \$4.4 million and \$10.9 million, respectively. There can be no assurance that we will not incur losses again in the future. We believe that the success of our business and our ability to remain profitable depends on our ability to keep our baseline operating expenses to a level at or below our baseline revenues. However, non-cash, non-operational charges, such as income tax expenses or impairment charges, may adversely impact our ability to be profitable in any particular period. There can be no assurance that we can generate further expense reductions or achieve revenue growth, or that any expense reductions or revenue growth achieved can be sustained, to enable us to do so. If we fail to maintain profitability, this would increase the possibility that the value of your investment will decline.

## We may not remain competitive. Increased competition could seriously harm our business.

The market for supply chain technology is highly competitive and subject to rapid technological change. We expect that competition will increase in the future. To maintain and improve our competitive position, we must continue to develop and introduce in a timely and cost effective manner new products, product features and network services to keep pace with our competitors. We currently face competition from a large number of specific entrants, some of which are focused on specific industries, geographic regions or other components of markets we operate in.

Current and potential competitors include supply chain application software vendors, customers that undertake internal software development efforts, value-added networks and business document exchanges, enterprise resource planning software vendors, regulatory filing companies, and general business application software vendors. Many of our current and potential competitors may have one or more of the following relative advantages:

- Longer operating history;
- Greater financial, technical, marketing, sales, distribution and other resources;
- Lower cost structure and more profitable operations;
- Superior product functionality and industry-specific expertise;
- Greater name recognition;
- Broader range of products to offer;
- Better performance;
- Larger installed base of customers;
- Established relationships with existing customers or prospects that we are targeting; and/or
- Greater worldwide presence.

Further, current and potential competitors have established, or may establish, cooperative relationships and business combinations among themselves or with third parties to enhance their products, which may result in increased competition. In addition, we expect to experience increasing price competition and competition surrounding other commercial terms as we compete for market share. In particular, larger competitors or competitors with a broader range of services and products may bundle their products, rendering our products more expensive and/or less functional. As a result of these and other factors, we may be unable to compete successfully with our existing or new competitors.

## If we are unable to generate broad market acceptance of our services, products and pricing, serious harm could result to our business.

We currently derive substantially all of our revenues from our federated network and global logistics technology solutions and expect to do so in the future. Broad market acceptance of these types of services and products, and their related pricing, is therefore critical to our future success. The demand for, and market acceptance of, our services and products is subject to a high level of uncertainty. Some of our services and products are often considered complex and may involve a new approach to the conduct of business by our customers. The market for our services and products may weaken, competitors may develop superior services and products, or we may fail to develop acceptable services and products to address new market conditions. Any one of these events could have a material adverse effect on our business, results of operations and financial condition.

## Our success and ability to compete depend upon our ability to secure and protect patents, trademarks and other proprietary rights.

We consider certain aspects of our internal operations, our products, services and related documentation to be proprietary, and we primarily rely on a combination of patent, copyright, trademark and trade secret laws and other measures to protect our proprietary rights. Patent applications or issued patents, as well as trademark, copyright, and trade secret rights, may not provide adequate protection or competitive advantage and may require significant resources to obtain and defend. We also rely on contractual restrictions in our agreements with customers, employees, outsourced developers and others to protect our intellectual property rights. There can be no assurance that these agreements will not be breached, that we have adequate remedies for any breach, or that our patents, copyrights, trademarks or trade secrets will not otherwise become known. Moreover, the laws of some countries do not protect proprietary intellectual property rights as effectively as do the laws of the US and Canada. Protecting and defending our intellectual property rights could be costly regardless of venue. Through an escrow arrangement, we have granted some of our customers a contingent future right to use our source code for software products solely for their internal maintenance services. If our source code is accessed through an escrow, the likelihood of misappropriation or other misuse of our intellectual property may increase.

# Claims that we infringe third-party proprietary rights could trigger indemnification obligations and result in significant expenses or restrictions on our ability to provide our products or services.

Competitors and other third-parties have claimed, and in the future may claim, that our current or future services or products infringe their proprietary rights or assert other claims against us. Many of our competitors have obtained patents covering products and services generally related to our products and services, and they may assert these patents against us. Such claims, whether with or without merit, could be time consuming and expensive to litigate or settle and could divert management attention from focusing on our core business.

As a result of such a dispute, we may have to pay damages, incur substantial legal fees, suspend the sale or deployment of our services and products, develop costly non-infringing technology, if possible, or enter into license agreements, which may not be available on terms acceptable to us, if at all. Any of these results would increase our expenses and could decrease the functionality of our services and products, which would make our services and products less attractive to our current and/or potential customers. We have agreed in some of our agreements, and may agree in the future, to indemnify other parties for any expenses or liabilities resulting from claimed infringements of the proprietary rights of third parties. If we are required to make payments pursuant to these indemnification agreements, it could have a material adverse effect on our business, results of operations and financial condition.

## Our results of operations may vary significantly from quarter to quarter and therefore may be difficult to predict or may fail to meet investment community expectations.

Our results of operations may vary from quarter to quarter in the future due to a variety of factors, many of which are outside of our control. Such factors include, but are not limited to:

- Volatility or fluctuations in foreign currency exchange rates;
- Timing of acquisitions and related costs;
- Timing of restructuring activities;
- The termination of any key customer contracts, whether by the customer or by us;
- Recognition and expensing of deferred tax assets;
- Legal costs incurred in bringing or defending any litigation with customers or third-party providers, and any corresponding judgments or awards;
- Legal and compliance costs incurred to comply with regulatory requirements;
- Fluctuations in the demand for our services and products;
- The impact of stock-based compensation expense;
- Price and functionality competition in our industry;
- Changes in legislation and accounting standards;
- Our ability to satisfy contractual obligations in customer contracts and deliver services and products to the satisfaction of our customers; and
- Other risk factors discussed in this report.

Although our revenues may fluctuate from quarter to quarter, significant portions of our expenses are not variable in the short term, and we may not be able to reduce them quickly to respond to decreases in revenues. If revenues are below expectations, this shortfall is likely to adversely and/or disproportionately affect our operating results.

## Our common share price has in the past been volatile and may also be volatile in the future.

The trading price of our common shares may be subject to fluctuation in the future. This may make it more difficult for you to resell your common shares when you want at prices that you find attractive. Increases in our common share price may also increase our compensation expense pursuant to our existing director, officer and employee compensation arrangements. Fluctuations in our common share price may be caused by events unrelated to our operating performance and beyond our control. Factors that may contribute to fluctuations include, but are not limited to:

- Revenue or results of operations in any quarter failing to meet the expectations, published or otherwise, of the investment community;
- Changes in recommendations or financial estimates by industry or investment analysts;
- Changes in management or the composition of our board of directors;
- Outcomes of litigation or arbitration proceedings;
- Announcements of technological innovations or acquisitions by us or by our competitors;
- Introduction of new products or significant customer wins or losses by us or by our competitors;
- Developments with respect to our intellectual property rights or those of our competitors;
- Fluctuations in the share prices of other companies in the technology and emerging growth sectors;
- General market conditions; and
- Other risk factors set out in this report.

If the market price of our common shares drops significantly, shareholders could institute securities class action lawsuits against us, regardless of the merits of such claims. Such a lawsuit could cause us to incur substantial costs and could divert the time and attention of our management and other resources from our business.

## Fair value assessments of our intangible assets required by GAAP may require us to record significant non-cash charges associated with intangible asset impairment.

Significant portions of our assets, which include customer agreements and relationships, non-compete covenants, existing technologies and trade names, are intangible. We amortize intangible assets on a straight-line basis over their estimated useful lives, which are generally three to five years. We review the carrying value of these assets at least annually for evidence of impairment. In accordance with ASC Topic 360-10-35, "Property, Plant, and Equipment: Overview: Subsequent Measurement" an impairment loss is recognized when the estimate of undiscounted future cash flows generated by such assets is less than the carrying amount. Measurement of the impairment loss is based on the present value of the expected future cash flows. Future fair value assessments of intangible assets may require impairment charges to be recorded in the results of operations for future periods. This could impair our ability to achieve or maintain profitability in the future.

# If our common share price decreases to a level such that the fair value of our net assets is less than the carrying value of our net assets, we may be required to record additional significant non-cash charges associated with goodwill impairment.

We account for goodwill in accordance with ASC Topic 350, which among other things, requires that goodwill be tested for impairment at least annually. We have designated October 31st as the date for our annual impairment test. Although the results of our testing on October 31, 2011 indicated no evidence of impairment, should the fair value of our net assets, determined by our market capitalization, be less than the carrying value of our net assets at future annual impairment test dates, we may have to recognize goodwill impairment losses in our future results of operations. This could impair our ability to achieve or maintain profitability in the future.

## Changes to earnings resulting from past acquisitions may adversely affect our operating results.

Under ASC Topic 805, the accounting standard for business combinations, we allocate the total purchase price to an acquired company's net tangible assets, intangible assets and in-process research and development based on their values as of the date of the acquisition (including certain assets and liabilities that are recorded at fair value) and record the excess of the purchase price over those values as goodwill. Management's estimates of fair value are based upon assumptions believed to be reasonable but which are inherently uncertain. After we complete an acquisition, the following factors, among others, could result in material charges that would adversely affect our operating results and may adversely affect our cash flows:

- · Impairment of goodwill or intangible assets;
- A reduction in the useful lives of intangible assets acquired;
- Identification of assumed contingent liabilities after we finalize the purchase price allocation period;
- Charges to our operating results to eliminate certain pre-merger activities that duplicate those of the acquired company or to reduce our cost structure; or
- Charges to our operating results resulting from revised estimates to restructure an acquired company's operations after we finalize the purchase price allocation period.

Routine charges to our operating results associated with acquisitions include amortization of intangible assets, in-process research and development as well as other acquisition related charges, restructuring and stock-based compensation associated with assumed stock awards. Charges to our operating results in any given period could differ substantially from other periods based on the timing and size of our future acquisitions and the extent of integration activities.

We expect to continue to incur additional costs associated with combining the operations of our acquired companies, which may be substantial. Additional costs may include costs of employee redeployment, relocation and retention, including salary increases or bonuses, accelerated stock-based compensation expenses and severance payments, reorganization or closure of facilities, taxes, and termination of contracts that provide redundant or conflicting services. These costs would be accounted for as expenses and would decrease our net income and earnings per share for the periods in which those adjustments are made.

# THE DESCARTES SYSTEMS GROUP INC. CONDENSED CONSOLIDATED BALANCE SHEETS

(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

	July 31,	January 31,
	2012	2012
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents (Note 4)	35,520	65,547
Accounts receivable (net)		
Trade (Note 5)	17,623	16,858
Other	5,533	5,324
Prepaid expenses and other	2,780	2,814
Inventory (Note 6)	1,122	413
Deferred income taxes	10,296	12,420
	72,874	103,376
LONG-TERM RECEIVABLE (Note 5)	913	296
CAPITAL ASSETS (Note 7)	9,880	9,287
GOODWILL (Note 8)	79,587	68,005
INTANGIBLE ASSETS (Note 9)	63,287	46,681
DEFERRED INCOME TAXES	31,189	31,279
	257,730	258,924
LIABILITIES AND SHAREHOLDERS' EQUITY	-	
CURRENT LIABILITIES		
Accounts payable	5,045	5,250
Accrued liabilities (Note 10)	9,726	12,317
Income taxes payable (Note 14)	1,074	1,318
Deferred revenue	8,200	6,636
	24,045	25,521
DEFERRED REVENUE	644	1,718
INCOME TAX LIABILITY	3,886	3,277
DEFERRED INCOME TAX LIABILITY	9,898	9,754
OTHER LIABILITIES	86	98
	38,559	40,368
COMMITMENTS, CONTINGENCIES AND GUARANTEES (Note 11)	30,333	10,500
SHAREHOLDERS' EQUITY		
Common shares – unlimited shares authorized; Shares issued and outstanding totaled		
62,592,734 at July 31, 2012 (January 31, 2012 – 62,432,727)	92,051	90,924
Additional paid-in capital	450,630	452,424
Accumulated other comprehensive loss	(3,874)	(63)
Accumulated deficit	(319,636)	(324,729)
	219,171	218,556
	257,730	258,924

# THE DESCARTES SYSTEMS GROUP INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(US DOLLARS IN THOUSANDS, EXCEPT PER SHARE AND WEIGHTED AVERAGE SHARE AMOUNTS; US GAAP; UNAUDITED)

_	Three Mon	ths Ended	Six Mon	ths Ended
_	July 31,	July 31,	July 31,	July 31,
<u>-</u>	2012	2011	2012	2011
REVENUES	30,537	28,841	60,399	55,917
COST OF REVENUES	10,580	9,783	21,166	18,697
GROSS MARGIN	19,957	19,058	39,233	37,220
EXPENSES				
Sales and marketing	3,085	3,339	6,246	6,621
Research and development	5,116	4,691	10,129	9,209
General and administrative	3,368	3,588	6,551	7,027
Other charges (Note 15)	1,179	335	1,606	666
Amortization of intangible assets	3,372	2,913	6,447	6,050
<del>-</del>	16,120	14,866	30,979	29,573
INCOME FROM OPERATIONS	3,837	4,192	8,254	7,647
INTEREST EXPENSE	(15)	(2)	(31)	(5)
INVESTMENT INCOME	20	52	53	96
INCOME BEFORE INCOME TAXES	3,842	4,242	8,276	7,738
INCOME TAX EXPENSE (Note 14)				
Current	676	221	1,254	596
Deferred	679	1,381	1,929	2,350
<del>-</del>	1,355	1,602	3,183	2,946
NET INCOME	2,487	2,640	5,093	4,792
EARNINGS PER SHARE (Note 12)				
Basic	0.04	0.04	0.08	0.08
Diluted	0.04	0.04	80.0	0.08
WEIGHTED AVERAGE SHARES OUTSTANDING (thousands)				
Basic	62,535	62,221	62,495	62,054
Diluted	63,869	63,358	63,858	63,275

# THE DESCARTES SYSTEMS GROUP INC. CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE (LOSS) INCOME

(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

	Three Mont	ths Ended	Six Mon	ths Ended
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
NET INCOME	2,487	2,640	5,093	4,792
Other comprehensive (loss) income:  Foreign currency translation adjustment, net of income tax expense of \$133 and \$90 for three month and six month periods ended July 31, 2012 (expense of \$202 and recovery of	(5,410)	(2,303)	(3,811)	5,893
\$336 for the same periods in fiscal 2012) Total other comprehensive (loss) income	(5,410)	(2,303)	(3,811)	5,893
COMPREHENSIVE (LOSS) INCOME	(2,923)	337	1,282	10,685

# THE DESCARTES SYSTEMS GROUP INC. CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

	Three Months Ended		Six Mo	nths Ended
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
Common shares				
Balance, beginning of period	91,357	89,912	90,924	88,148
Shares issued:				
Stock options exercised	694	532	1,127	2,296
Balance, end of period	92,051	90,444	92,051	90,444
Additional paid-in capital				
Balance, beginning of period	452,475	451,955	452,424	452,300
Unearned compensation related to issuance of stock options	-	-	-	11
Stock-based compensation expense	221	237	363	512
Stock options exercised	(65)	(170)	(198)	(801)
Settlement of stock options (Note 13)	(2,021)	-	(2,021)	-
Stock option income tax benefits	20	-	62	-
Balance, end of period	450,630	452,022	450,630	452,022
Accumulated other comprehensive income (loss)				
Balance, beginning of period	1,536	10,018	(63)	1,822
Foreign currency translation adjustments	(5,410)	(2,303)	(3,811)	5,893
Balance, end of period	(3,874)	7,715	(3,874)	7,715
Accumulated deficit				
Balance, beginning of period	(322,123)	(334,603)	(324,729)	(336,755)
Net income	2,487	2,640	5,093	4,792
Balance, end of period	(319,636)	(331,963)	(319,636)	(331,963)
Total Shareholders' Equity	219,171	218,218	219,171	218,218

# THE DESCARTES SYSTEMS GROUP INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(US DOLLARS IN THOUSANDS; US GAAP; UNAUDITED)

	Three Months Ended		ree Months Ended Six Months Ended	
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
OPERATING ACTIVITIES	2012	2011	2012	2011
Net income	2,487	2,640	5,093	4,792
Adjustments to reconcile net income to cash provided by operating activities:	, -	, -	•	, -
Depreciation	558	609	1,116	1,159
Amortization of intangible assets	3,372	2,913	6,447	6,050
Amortization of deferred compensation	, -	, -	· -	11
Stock-based compensation expense (Note 13)	221	237	363	512
Deferred tax expense	679	1,381	1,929	2,350
Deferred tax charge	-	49	49	98
Changes in operating assets and liabilities:				
Accounts receivable				
Trade	1,359	(353)	(665)	(1,296)
Other	(205)	440	(225)	142
Prepaid expenses and other	574	(425)	162	(497)
Inventory	(514)	13	(717)	13
Accounts payable	17	(1,841)	98	(1,812)
Accrued liabilities	(1,040)	(418)	(2,779)	(1,250)
Income taxes payable	(162)	(77)	(139)	44
Deferred revenue	(782)	(598)	184	(433)
Cash provided by operating activities	6,564	4,570	10,916	9,883
INVESTING ACTIVITIES		· ·		
Additions to capital assets	(854)	(734)	(1,667)	(2,035)
Settlement of acquisition earn-out (Note 8)	(238)	-	(590)	-
Acquisition of subsidiaries, net of cash acquired (Note 3)	(37,596)	(5,002)	(37,596)	(5,002)
Cash used in investing activities	(38,688)	(5,736)	(39,853)	(7,037)
FINANCING ACTIVITIES				
Issuance of common shares for cash	133	362	433	1,495
Settlement of stock options (Note 13)	(1,525)	-	(1,525)	-
Repayment of other liabilities	(4)	(4,287)	(9)	(4,304)
Cash used in financing activities	(1,396)	(3,925)	(1,101)	(2,809)
Effect of foreign exchange rate changes on cash and cash equivalents	(489)	(311)	11	1,104
(Decrease) increase in cash and cash equivalents	(34,009)	(5,402)	(30,027)	1,141
Cash and cash equivalents, beginning of period	69,529	76,187	65,547	69,644
Cash and cash equivalents, end of period	35,520	70,785	35,520	70,785
Supplemental disclosure of cash flow information:	,		•	
Cash paid during the period for interest	15	2	31	5
Cash paid during the period for income taxes	766	212	973	260
The form and the form of many saves				

# THE DESCARTES SYSTEMS GROUP INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(TABULAR AMOUNTS IN THOUSANDS OF US DOLLARS, EXCEPT PER SHARE AMOUNTS; US GAAP; UNAUDITED)

# **Note 1 - Description of the Business**

The Descartes Systems Group Inc. ("Descartes", "Company", "our" or "we") is a global provider of federated network and global logistics technology solutions that help our customers make and receive shipments and manage related resources. Our network-based solutions, which primarily consist of services and software, connect people to their trading partners and enable business document exchange (bookings, bills of lading, status messages); regulatory compliance and customs filing; route and resource planning, execution and monitoring; inventory and asset visibility; rate and transportation management; and warehouse operations. Our pricing model provides our customers with flexibility in purchasing our solutions either on a perpetual license, subscription or transactional basis. Our primary focus is on serving transportation providers (air, ocean and truck modes), logistics service providers (including third-party logistics providers, freight forwarders and customs brokers) and distribution-intensive companies where delivery is either a key or a defining part of their own product or service offering, or where there is an opportunity to reduce costs and improve service levels by optimizing the use of their assets.

#### Note 2 -Basis of Presentation

The accompanying unaudited condensed consolidated financial statements are presented in United States ("US") dollars and are prepared in accordance with generally accepted accounting principles in the US ("GAAP") and the rules and regulations of the Canadian Securities Administrators and US Securities and Exchange Commission ("SEC") for the preparation of condensed financial statements. Accordingly, these unaudited condensed consolidated financial statements do not include all of the information and notes required for compliance with GAAP for annual financial statements. These statements should be read in conjunction with our audited annual GAAP consolidated financial statements prepared for the fiscal year ended January 31, 2012.

The unaudited condensed consolidated financial statements reflect all adjustments, which are, in the opinion of management, necessary for a fair presentation of results for the interim periods presented. The preparation of these unaudited condensed consolidated financial statements requires management to make estimates and assumptions that affect the amounts reported in the unaudited condensed consolidated financial statements and the accompanying notes. Actual results could differ from these estimates and the results of operations for the interim period should not be considered indicative of results to be expected for the full year ending January 31, 2013.

Our fiscal year commences on February 1<sup>st</sup> of each year and ends on January 31<sup>st</sup> of the following year. Our fiscal year, which ends on January 31, 2013, is referred to as the "current fiscal year," "fiscal 2013," "2013" or using similar words. Our previous fiscal year, which ended on January 31, 2012, is referred to as the "previous fiscal year," "fiscal 2012," "2012" or using similar words. Other fiscal years are referenced by the applicable year during which the fiscal year ends. For example, "2014" refers to the annual period ending January 31, 2014 and the "fourth quarter of 2014" refers to the quarter ending January 31, 2014.

Certain immaterial reclassifications have been made to the unaudited condensed consolidated financial statements and the notes to conform to the current quarter presentation. Specifically, the long-term portion of trade accounts receivable has been presented on a separate line on the balance sheet and certain lines on the cash flow statement have been adjusted.

#### Recently adopted accounting pronouncements

In May 2011, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2011-04, "Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in US GAAP and IFRSs" ("ASU 2011-04"). ASU 2011-04 amends the wording used to describe many of the requirements in US GAAP for measuring fair value and for disclosing information about fair value measures. ASU 2011-04 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment has not had a material impact on our results of operations or disclosures.

In June 2011, the FASB issued ASU 2011-05, "Presentation of Comprehensive Income" ("ASU 2011-05"). ASU 2011-05 eliminates the option to present the components of other comprehensive income as part of the statement of changes in shareholders' equity and requires the presentation of the statement of income and other comprehensive income consecutively. ASU 2011-05 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment is reflected in the separate statement of comprehensive income in our unaudited condensed consolidated financial statements.

In December 2011, the FASB issued ASU 2011-12, "Deferral of the Effective Date for Amendments to the Presentation of Reclassifications of Items Out of Accumulated Other Comprehensive Income in Accounting Standards Update No. 2011-05" ("ASU 2011-12"). ASU 2011-12 amends certain pending paragraphs in Update 2011-05 to allow the FASB time to redeliberate whether to present on the face of the financial statements the effects of reclassifications out of accumulated other comprehensive income on the components of net income and other comprehensive income for all periods presented. All other requirements in Update 2011-05 are not affected by this update. ASU 2011-12 is effective for condensed and annual periods beginning after December 15, 2011, which is our fiscal year beginning February 1, 2012. The adoption of this amendment has not had a material impact on our results of operations or disclosures.

### Note 3 - Acquisitions

On June 1, 2012, we acquired privately-held Infodis B.V. ("Infodis"), a Netherlands-based provider of software-as-a-service ("SaaS") transportation management solutions that enable its clients to manage both inbound and outbound purchased transportation. The total purchase price for the acquisition was \$3.7 million, net of cash acquired. We also incurred acquisition-related costs, primarily for advisory services, of \$0.3 million included in other charges in our consolidated statements of operations in 2013. The gross contractual amount of trade receivables acquired was \$0.7 million with a fair value of \$0.7 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected was nil. We have recognized \$0.5 million of revenues and a nil net income from Infodis since the date of acquisition in our unaudited condensed consolidated statements of operations for the three and six month periods ended July 31, 2012.

On June 15, 2012, we acquired substantially all of the assets of Integrated Export Systems, Ltd. and IES Asia Limited (collectively referred to as "IES"). IES provides software-as-a-service solutions that help freight forwarders, non-vessel operating common carriers and custom brokers manage their businesses. The total purchase price for the acquisition was \$33.9 million, net of cash acquired. We also incurred acquisition-related costs, primarily for advisory services, of \$0.3 million included in other charges in our consolidated statements of operations in 2013. The gross contractual amount of trade receivables acquired was \$0.8 million with a fair value of \$0.6 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected was \$0.2 million. We have recognized \$1.5 million of revenues and \$0.4 million net income from IES since the date of acquisition in our unaudited condensed consolidated statements of operations for the three and six month periods ended July 31, 2012.

The preliminary purchase price allocation for the acquisitions of Infodis and IES, which have not been finalized, is as follows:

	Infodis	IES	Total
Purchase price consideration:			
Cash, excluding cash acquired related to			
Infodis (\$375) and IES (nil)	3,687	33,909	37,596
Net working capital adjustments	2	(142)	(140)
	3,689	33,767	37,456
Allocated to:			
Current assets, excluding cash acquired related to			
Infodis (\$375) and IES (nil)	831	613	1,444
Capital assets	194	-	194
Deferred tax asset	22	-	22
Current liabilities	(301)	(184)	(485)
Deferred revenue	-	(901)	(901)
Deferred tax liability	(565)	-	(565)
Other long term liabilities	(85)	-	(85)
Net tangible assets (liabilities) assumed	96	(472)	(376)
Finite life intangible assets acquired:			
Customer agreements and relationships	834	6,941	7,775
Existing technology	1,420	15,236	16,656
Non-compete agreements	-	239	239
Goodwill	1,339	11,823	13,162
	3,689	33,767	37,456

The Infodis and IES transactions were accounted for using the acquisition method in accordance with ASC Topic 805, "Business Combinations". The purchase price allocation in the table above represents our estimates of the allocations of the purchase price and the fair value of net assets acquired. As part of our process for determining the fair value of the net assets acquired, we have engaged third-party valuation specialists. The valuation of the acquired net assets is preliminary, may differ from the final purchase price allocation, and these differences may be material. Revisions to the valuation will occur as additional information about the fair value of assets and liabilities becomes available. The final purchase price allocation will be completed within one year from the acquisition date.

No in-process research and development was acquired in the Infodis or IES transactions.

The acquired intangible assets are being amortized over their estimated useful lives as follows:

	Infodis	IES
Customer agreements and relationships	6 years	9.7 years
Existing technology	5 years	7.6 years
Non-compete covenants	N/A	5 years

The goodwill on the Infodis and IES acquisitions arose as a result of the value of their respective assembled workforces and the combined strategic value to our growth plan. The goodwill arising from the Infodis acquisition is not deductible for tax purposes. The goodwill arising from the IES acquisition is deductible for tax purposes.

The pro forma results of operations for the Infodis transaction have not been presented as they are not material to our unaudited condensed consolidated financial statements.

The pro forma results of operations for the IES transaction have not been presented. This disclosure is considered impracticable since IES has not been audited in the past and historic financial statements would not be auditable due to the use of cash based accounting.

On June 10, 2011, we acquired privately-held Telargo Inc. ("Telargo"), a provider of telematics solutions. Telargo is a software-as-a-service ("SaaS") provider of mobile resource management ("MRM") telematics solutions that enable its clients to monitor and manage mobile assets and help fleet owners comply with various transportation regulations. The total purchase price for the acquisition was \$9.3 million, including \$5.0 million in cash, net of cash acquired, and \$4.3 million to repay financial liabilities. We also incurred acquisition-related costs, primarily for advisory services, of \$0.5 million included in other charges in our consolidated statements of operations in 2012. The gross contractual amount of trade receivables acquired was \$2.3 million with a fair value of \$1.1 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected was \$1.2 million.

On November 2, 2011, we acquired privately-held InterCommIT BV ("InterCommIT"), a provider of business-to-business integration-as-a-service. InterCommIT is a SaaS provider of electronic data management services that enable its clients to seamlessly exchange data electronically. The total purchase price for the acquisition was \$13.6 million in cash, net of cash acquired. We also incurred acquisition-related costs, primarily for advisory services, of \$0.6 million included in other charges in our consolidated statements of operations in 2012. The gross contractual amount of trade receivables acquired was \$1.2 million with a fair value of \$1.2 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected was nil.

On January 20, 2012, we acquired privately-held GeoMicro, Inc. ("GeoMicro"), a leading California-based provider of advanced geographic information systems and commercial turn-by-turn navigation. GeoMicro's platform enables advanced routing, navigation, field service, and spatial data business intelligence solutions. The total purchase price for the acquisition was \$2.7 million in cash, net of cash acquired. We also incurred acquisition-related costs, primarily for advisory services, of \$0.1 million included in other charges in our consolidated statements of operations in 2012. The gross contractual amount of trade receivables acquired was \$0.2 million with a fair value of \$0.2 million at the date of acquisition. Our acquisition date estimate of contractual cash flows not expected to be collected was nil.

The pro forma results of operations for the Telargo, InterCommIT and GeoMicro transactions have not been presented as they are not material to our unaudited condensed consolidated financial statements.

#### Note 4 - Cash and Cash Equivalents

	July 31,	January 31,
	2012	2012
Cash and cash equivalents	35,520	65,547
	35,520	65,547

We have no operating lines of credit as at July 31, 2012 (\$3.1 million as at January 31, 2012, of which none was utilized).

As at July 31, 2012 we have outstanding letters of credit of \$0.1 million (EUR 0.1 million) related to three of our leased premises (\$0.1 million as at January 31, 2012).

#### **Note 5 - Trade Receivables**

	July 31,	January 31,
	2012	2012
Trade receivables	18,594	17,590
Less: Allowance for doubtful accounts	(971)	(732)
	17,623	16,858

Trade receivables were adjusted by \$0.9 million and \$0.3 million at July 31, 2012 and January 31, 2012, respectively, for receivables long-term in nature which are not expected to be collected within the next year.

Bad debt expense was \$0.1 million for both the three month periods ended July 31, 2012 and July 31, 2011. Bad debt expense was \$0.2 million and \$0.3 million for the six month periods ended July 31, 2012 and July 31, 2011, respectively.

### Note 6 -Inventory

	July 31,	January 31,
	2012	2012
Finished goods	1,122	413
	1,122	413

Finished goods inventory consists of hardware and related parts for mobile asset units sold. No provision for excess or obsolete inventories has been recorded for the period ended July 31, 2012 (nil at January 31, 2012).

#### Note 7 - Capital Assets

	July 31,	January 31,
	2012	2012
Cost		
Computer equipment and software	24,205	25,746
Furniture and fixtures	1,351	1,947
Leasehold improvements	1,096	3,086
Assets under construction	3,297	2,637
	29,949	33,416
Accumulated amortization		
Computer equipment and software	18,243	19,851
Furniture and fixtures	1,109	1,700
Leasehold improvements	717	2,578
	20,069	24,129
	9,880	9,287

Computer equipment and software cost includes \$0.3 million of assets recorded under capital leases as of July 31, 2012 (\$0.3 million as of January 31, 2012). Amortization expense related to assets under capital leases was less than \$0.1 million for each of the three month and six month periods ended July 31, 2012 and July 31, 2011, respectively. Amortization expense related to assets under capital leases is included within depreciation expense in our unaudited condensed consolidated statements of operations.

Fully depreciated capital assets totaling \$4.9 million were written off during the three month period ended July 31, 2012.

#### Note 8 -Goodwill

Balance at July 31, 2012	79,587
Adjustments on account of foreign exchange	(2,066)
Business acquisition – IES	11,823
Business acquisition – Infodis	1,339
Balance at April 30, 2012	68,491
Adjustments on account of foreign exchange	486
Balance at January 31, 2012	68,005

The business acquisitions of Infodis and IES are described in Note 3 to these unaudited condensed consolidated financial statements.

In 2012, goodwill was adjusted for a \$0.8 million earn-out adjustment in respect of the August 17, 2007 acquisition of Global Freight Exchange Limited. Specific performance targets were met during the period ending August 17, 2011, resulting in an additional amount payable to the former owners. As this acquisition closed prior to the effective date of ASC Topic 805 (previously Statement 141(R), Business Combinations), this adjustment has been accrued to goodwill. During the first quarter and second quarter of 2013, \$0.3 million and \$0.2 million, respectively, of the earn-out was paid.

### Note 9 - Intangible Assets

	July 31,	January 31,
	2012	2012
Cost		·
Customer agreements and relationships	47,690	40,851
Non-compete covenants	1,816	1,607
Existing technology	53,245	38,012
Trade names	4,038	4,115
	106,789	84,585
Accumulated amortization		
Customer agreements and relationships	22,633	20,532
Non-compete covenants	1,115	1,052
Existing technology	16,730	13,380
Trade names	3,024	2,940
	43,502	37,904
	63,287	46,681

Intangible assets related to our acquisitions are recorded at their fair value at the acquisition date. During the three months ended July 31, 2012, additions to intangible assets primarily consisted of the acquisitions of Infodis and IES, described in Note 3 to these unaudited condensed consolidated financial statements. The balance of the change in intangible assets is due to foreign currency translation.

Intangible assets with finite lives are amortized into income over their useful lives. Amortization expense for existing intangible assets is expected to be \$63.3 million over the following periods: \$7.2 million for the remainder of 2013, \$14.2 million for 2014, \$12.1 million for 2015, \$9.6 million for 2016, \$8.1 million for 2017, \$4.3 million for 2018 and \$7.8 million thereafter. Expected future amortization expense is subject to fluctuations in foreign exchange rates.

We write down intangible assets with a finite life to fair value when the related undiscounted cash flows are not expected to allow for recovery of the carrying value. Fair value of intangibles is determined by discounting the expected related future cash flows. No finite life intangible asset impairment has been

identified or recorded in our condensed consolidated statements of operations for any of the fiscal years presented.

#### Note 10 - Accrued Liabilities

	July 31,	January 31,
	2012	2012
Accrued compensation and benefits	4,382	6,284
Amounts payable to former shareholders of prior acquisitions	-	390
Accrued purchase price consideration and other acquisition-related costs	284	792
Other accrued liabilities	5,060	4,851
	9,726	12,317

#### Note 11 - Commitments, Contingencies and Guarantees

#### **Commitments**

To facilitate a better understanding of our commitments, the following information is provided in respect of our operating and capital lease obligations:

	Operating	Capital	
Years Ended January 31,	Leases	Leases	Total
Remainder of 2013	1.9	-	1.9
2014	2.8	0.1	2.9
2015	2.5	-	2.5
2016	1.8	-	1.8
2017	0.9	-	0.9
2018	0.5	-	0.5
Thereafter	0.6	-	0.6
	11.0	0.1	11.1

#### Lease Obligations

We are committed under non-cancelable operating leases for business premises, computer equipment and vehicles with terms expiring at various dates through 2020. We are also committed under non-cancelable capital leases for computer equipment expiring at various dates through 2014. The future minimum amounts payable under these lease agreements are outlined in the chart above. Rental expense from operating leases was \$0.9 million and \$1.8 million for both the three and six month periods ended July 31, 2012, compared to \$0.4 million and \$0.8 million for the same periods in fiscal 2012.

### Other Obligations

Deferred Share Unit and Cash-Settled Restricted Share Unit Plans

As described in Note 13 to the unaudited condensed consolidated financial statements, we maintain deferred share unit ("DSU") and cash-settled restricted share unit ("CRSU") plans for our directors and employees. Any payments made pursuant to these plans are settled in cash. As DSUs are fully vested upon issuance, the DSU liability recorded on our consolidated balance sheets is calculated as the total number of DSUs outstanding at the consolidated balance sheet date multiplied by the closing price of our common shares on the Toronto Stock Exchange ("TSX") at the consolidated balance sheet date. For CRSUs, the units vest over time and the liability recognized at any given balance sheet date reflects only those units vested at that date that have not yet been settled in cash. As such, we had an unrecognized aggregate liability for the unvested CRSUs of \$1.7 million for which no liability was recorded on our condensed consolidated balance sheet at July 31, 2012, in accordance with Financial Accounting Standards Board ("FASB") Accounting Standard Codification ("ASC") Topic 718 "Compensation – Stock Compensation" ("ASC Topic 718"). The ultimate liability for any payment of DSUs and CRSUs is dependent on the trading price of our common shares.

#### **Contingencies**

We are subject to a variety of other claims and suits that arise from time to time in the ordinary course of our business. The consequences of these matters are not presently determinable but, in the opinion of management after consulting with legal counsel, the ultimate aggregate liability is not currently expected to have a material effect on our results of operations or financial position.

#### **Product Warranties**

In the normal course of operations, we provide our customers with product warranties relating to the performance of our hardware, software and network services. To date, we have not encountered material costs as a result of such obligations and have not accrued any liabilities related to such obligations in our unaudited condensed consolidated financial statements.

#### Guarantees

In the normal course of business we enter into a variety of agreements that may contain features that meet the definition of a guarantee under ASC Topic 460, "Guarantees". The following lists our significant guarantees:

#### <u>Intellectual property indemnification obligations</u>

We provide indemnifications of varying scope to our customers against claims of intellectual property infringement made by third parties arising from the use of our products. In the event of such a claim, we are generally obligated to defend our customers against the claim and we are liable to pay damages and costs assessed against our customers that are payable as part of a final judgment or settlement. These intellectual property infringement indemnification clauses are not generally subject to any dollar limits and remain in force for the term of our license agreement with our customer, which license terms are typically perpetual. To date, we have not encountered material costs as a result of such indemnifications.

#### Other indemnification agreements

In the normal course of operations, we enter into various agreements that provide general indemnifications. These indemnifications typically occur in connection with purchases and sales of assets, securities offerings or buy-backs, service contracts, administration of employee benefit plans, retention of officers and directors, membership agreements and leasing transactions. These indemnifications that we provide require us, in certain circumstances, to compensate the counterparties for various costs resulting from breaches of representations or obligations under such arrangements, or as a result of third party claims that may be suffered by the counterparty as a consequence of the transaction. We believe that the likelihood that we could incur significant liability under these obligations is remote. Historically, we have not made any significant payments under such indemnifications.

In evaluating estimated losses for the guarantees or indemnities described above, we consider such factors as the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We are unable to make a reasonable estimate of the maximum potential amount payable under such guarantees or indemnities as many of these arrangements do not specify a maximum potential dollar exposure or time limitation. The amount also depends on the outcome of future events and conditions, which cannot be predicted. Given the foregoing, to date, we have not accrued any liability in our consolidated financial statements for the guarantees or indemnities described above.

#### Note 12 - Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share ("EPS") (number of shares in thousands):

-	Three Months Ended		Six Mont	hs Ended
_	July 31,	July 31,	July 31,	July 31,
-	2012	2011	2012	2011
Net income for purposes of calculating basic and				
diluted earnings per share	2,487	2,640	5,093	4,792
Weighted average shares outstanding	62,535	62,221	62,495	62,054
Dilutive effect of employee stock options	1,334	1,137	1,363	1,221
Weighted average common and common equivalent shares outstanding	63,869	63,358	63,858	63,275
Earnings per share	-			
Basic	0.04	0.04	0.08	0.08
Diluted	0.04	0.04	0.08	0.08

For both the three and six month periods ended July 31, 2012, 40,000 options, compared to 15,000 options for the same periods in 2012 were excluded from the calculation of diluted EPS as those options had an exercise price greater than or equal to the average market value of our common shares during the applicable periods and their inclusion would have been anti-dilutive. Additionally, for both the three and six month periods ended July 31, 2012 the application of the treasury stock method excluded 9,000 options, compared to 438,480 options for the same periods in 2012, from the calculation of diluted EPS as the unrecognized stock-based compensation expense of such options that are attributed to future service periods made such options anti-dilutive.

#### Note 13 - Stock-Based Compensation Plans

We maintain stock option plans for directors, officers, employees and other service providers. Options to purchase our common shares are granted at an exercise price equal to the fair market value of our common shares. This fair market value is determined using the closing price of our common shares on the TSX on the day immediately preceding the date of the grant.

Employee stock options generally vest over a five-year period starting from the grant date and expire seven years from the grant date. Directors' and officers' stock options generally have quarterly vesting over a three- to five-year period. We issue new shares from treasury upon the exercise of a stock option.

During the quarter ended July 31, 2012, we amended our stock option plan agreements to allow for stock options to be surrendered to the Company and settled for cash and/or shares. The Company does not have an obligation to settle outstanding stock options on a cash basis. The cash settlement value is determined using the closing share price for the day preceding the elected settlement date less the exercise price. During the three month period ended July 31, 2012, 340,840 options were settled for \$1.5 million in cash and \$0.5 million of common shares were issued from treasury.

As of July 31, 2012, we had 2,561,211 stock options granted and outstanding under our shareholder-approved stock option plan and 181,918 remained available for grant. In addition, we had 14,000 stock options outstanding not approved by shareholders.

Total estimated stock-based compensation expense recognized under ASC Topic 718 was included in our unaudited condensed consolidated statement of operations as follows:

	Three Months Ended		Six Mont	ths Ended
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
Cost of revenues	11	21	22	42
Sales and marketing	107	44	152	109
Research and development	6	29	11	77
General and administrative	97	143	178	284
Effect on net income	221	237	363	512

Differences between how GAAP and applicable income tax laws treat the amount and timing of recognition of stock-based compensation expense may result in a deferred tax asset. We have recorded a valuation allowance against any such deferred tax asset except for \$0.5 million (\$0.5 million at January 31, 2012) recognized in the United States. We realized a nominal tax benefit in connection with stock options exercised during the three and six month periods ended July 31, 2012.

As of July 31, 2012, \$0.8 million of total unrecognized compensation costs, net of forfeitures, related to non-vested stock option awards is expected to be recognized over a weighted average period of 1.3 years. The total fair value of stock options vested during the three months and six months ended July 31, 2012 was \$0.1 million and \$0.3 million, respectively.

The fair value of stock option grants is estimated using the Black-Scholes Merton option-pricing model. Expected volatility is based on historical volatility of our common stock and other factors. The risk-free interest rates are based on the Government of Canada average bond yields for a period consistent with the expected life of the option in effect at the time of the grant. The expected option life is based on the historical life of our granted options and other factors.

Assumptions used in the Black-Scholes Merton model were as follows:

Three Months Ended	July 31,	July 31, 2012		, 2011
	Weighted-	Weighted-		
	Average	Range	Average	Range
Expected dividend yield (%)	-	N/A	-	-
Expected volatility (%)	33.2%	N/A	N/A	N/A
Risk-free rate (%)	1.2%	N/A	N/A	N/A
Expected option life (years)	5	N/A	N/A	N/A

A summary of option activity under all of our plans is presented as follows:

	Number of	Weighted-	Weighted-	Aggregate
	Stock Options	Average	Average	Intrinsic
	Outstanding	Exercise	Remaining	Value
		Price	Contractual	(in millions)
			Life (years)	
Balance at January 31, 2012	2,987,251	\$3.97		
Exercised	(70,800)	\$4.22		
Balance at April 30, 2012	2,916,451	\$4.08	2.7	13.2
Granted	40,000	\$8.80		
Exercised	(30,700)	\$4.36		
Settled for Cash / Shares	(340,840)	\$2.54		
Forfeited	(9,700)	\$5.75		
Balance at July 31, 2012	2,575,211	\$4.25	2.9	10.2
Vested or expected to vest at July 31,				
2012	2,487,111	\$4.22	2.9	9.9
Exercisable at July 31, 2012	2,048,255	\$3.94	2.4	8.7

The weighted average grant-date fair value of options granted during both the three and six month periods ended July 31, 2012 was \$2.73 per share and during the same periods in 2012 was nil and \$2.18 per share, respectively. The total intrinsic value of options exercised during the three and six month periods ended July 31, 2012 was \$0.1 million and \$0.4 million, respectively, and during the same periods in 2012 were \$0.6 million and \$2.4 million, respectively. The intrinsic value of options settled during the three and six month periods ended July 31, 2012 was \$2.0 million, and during the same periods in 2012 was nil.

#### **Performance Share Units**

Our board of directors adopted a performance and restricted share unit plan effective as of April 30, 2012 pursuant to which certain of our employees are eligible to receive grants of performance share units ("PSUs"). PSUs vest at the end of a three-year performance period. The ultimate number of PSUs that vest is based on the total shareholder return ("TSR") of our Company relative to the TSR of companies comprising a peer index group. TSR is calculated based on the weighted-average closing price of shares for the five trading days preceding the beginning and end of the performance period. The fair value of PSUs is expensed to stock-based compensation expense over the vesting period. PSUs expire ten years from the grant date. New shares are issued from treasury upon the redemption of a PSU.

PSUs are measured at fair value estimated using a Monte Carlo Simulation approach. Expected volatility is based on historical volatility of our common stock and other factors. The risk-free interest rates are based on the Government of Canada average bond yields for a period consistent with the expected life of PSUs at the time of the grant. The expected PSU life is based on the historical life of our stock options and other factors.

A summary of PSU activity is as follows:

	Number of PSUs Outstanding	Weighted- Average Grant Date Fair Value	Weighted- Average Remaining Contractual	Aggregate Intrinsic Value (in millions)
Balance at April 30, 2012 Granted Balance at July 31, 2012	139,071 139,071	\$11.90 \$11.90	Life (years)	1.1
Vested or expected to vest at July 31, 2012	139,071	\$11.90	9.5	1.1
Exercisable at July 31, 2012	-	-	-	

The aggregate intrinsic value in the table above represents the total pre-tax intrinsic value (the aggregate closing share price of our common shares on July 31, 2012) that would have been received by PSU holders if all PSUs had been vested on July 31, 2012.

As of July 31, 2012, \$1.6 million of total unrecognized compensation costs related to non-vested awards is expected to be recognized over a weighted average period of 2.5 years.

#### **Restricted Share Units**

Our board of directors adopted a performance and restricted share unit plan effective as of April 30, 2012 pursuant to which certain of our employees are eligible to receive grants of restricted share units ("RSUs"). RSUs vest annually over a three-year period starting from the grant date and expire ten years from the grant date. We issue new shares from treasury upon the redemption of a RSU.

RSUs are measured at fair value based on the weighted-average closing price of our common shares for the five trading days preceding the date of the grant and will be expensed to stock-based compensation expense over the vesting period.

A summary of RSU activity is as follows:

	Number of RSUs Outstanding	Weighted- Average Grant Date Fair Value	Weighted- Average Remaining Contractual Life (years)	Aggregate Intrinsic Value (in millions)
Balance at April 30, 2012 Granted	119,799	- \$8.80	-	-
Balance at July 31, 2012	119,799	\$8.80	9.5	1.0
Vested or expected to vest at July 31, 2012	119,799	\$8.80	9.5	1.0
Exercisable at July 31, 2012		-	-	

The aggregate intrinsic value in the table above represents the total pre-tax intrinsic value (the aggregate closing share price of our common shares on July 31, 2012) that would have been received by RSU holders if all RSUs had been vested on July 31, 2012.

As of July 31, 2012, \$1.0 million of total unrecognized compensation costs related to non-vested awards is expected to be recognized over a weighted average period of 2.5 years.

#### Deferred Share Unit Plan

Our board of directors adopted a deferred share unit plan effective as of June 28, 2004 pursuant to which non-employee directors are eligible to receive grants of deferred share units, each of which has an initial value equal to the weighted-average closing price of our common shares for the five trading days preceding the grant date. The plan allows each director to choose to receive, in the form of DSUs, all, none or a percentage of the eligible director's fees which would otherwise be payable in cash. If a director has invested less than the minimum amount of equity in Descartes, as prescribed from time to time by the board of directors (currently \$80,000), then the director must take at least 50% of the base annual fee for serving as a director (currently \$30,000) in the form of DSUs. Each DSU fully vests upon award but is distributed only when the director ceases to be a member of the board of directors. Vested units are settled in cash based on our common share price when conversion takes place.

A summary of activity under our DSU plan is as follows:

	Number of
	DSUs
	Outstanding
Balance at January 31, 2012	84,060
Granted	4,271
Balance at April 30, 2012	88,331
Granted	5,290
Balance at July 31, 2012	93,621

As at July 31, 2012, the total number of DSUs held by participating directors was 93,621, representing an aggregate accrued liability of \$0.8 million (\$0.7 million at January 31, 2012). The fair value of the DSU liability is based on the closing price of our common shares at the balance sheet date. The total compensation cost related to DSUs recognized in our unaudited condensed consolidated statements of operations during the three and six month periods ended July 31, 2012 was a recovery of less than \$0.1 million and an expense of \$0.1 million, respectively, and during the same periods in 2012 was an expense of less than \$0.1 million and a recovery of less than \$0.1 million.

#### Cash-Settled Restricted Share Unit Plan

Our board of directors adopted a cash-settled restricted share unit plan effective as of May 23, 2007 pursuant to which certain of our employees and outside directors are eligible to receive grants of cash-settled restricted share units, each of which has an initial value equal to the weighted-average closing price of our common shares for the five trading days preceding the date of the grant. The CRSUs generally vest based on continued employment and have annual vesting over three- to five-year periods. Vested units are settled in cash based on our common share price when conversion takes place, which is within 30 days following a vesting date and in any event prior to December 31<sup>st</sup> of the calendar year of a vesting date.

A summary of activity under our CRSU plan is as follows:

	Number of	Weighted-
	CRSUs	Average
	Outstanding	Remaining Contractual
		Life (years)
Balance at January 31, 2012	385,640	
Vested and settled in cash	(84,240)	
Balance at April 30, 2012	301,400	1.6
Granted	65,441	
Vested and settled in cash	(47,000)	
Balance at July 31, 2012	319,841	1.7
Vested at July 31, 2012	11,064	
Non-vested at July 31, 2012	308,777	1.7

We have recognized the compensation cost of the CRSUs ratably over the service/vesting period relating to the grant and have recorded an aggregate accrued liability of \$1.0 million at July 31, 2012 (\$1.2 million at January 31, 2012). As at July 31, 2012, the unrecognized aggregate liability for the non-vested CRSUs was \$1.7 million (\$1.9 million at January 31, 2012). The fair value of the CRSU liability is based on the closing price of our common shares at the balance sheet date. The total compensation cost related to CRSUs recognized in our unaudited condensed consolidated statements of operations during the three and six month periods ended July 31, 2012 was \$0.3 million and \$0.6 million, respectively, and during the same periods in 2012 was \$0.4 million and \$0.7 million, respectively.

#### Note 14 - Income Taxes

Our effective tax rates were 38.5% and 38.1% for the six month periods ended July 31, 2012 and 2011, respectively. In the six month period ended July 31, 2012, the effective tax rate was primarily affected by (i) an increase in the uncertain tax position liability, which increased the effective tax rate by 8.2%; (ii) unrecognized losses in entities with valuation allowances, which increased the effective tax rate by 6.5%; and (iii) a change in the Ontario income tax rate which decreased the effective tax rate by 7.7%. In the six month period ended July 31, 2011, item (i) above increased the effective tax rate by 4.2%, and item (ii) increased the effective tax rate by 7.7%. Item (iii) had no impact on the six month period ended July 31, 2011.

Our effective tax rates were 35.3% and 37.8% for the three month periods ended July 31, 2012 and 2011, respectively. In the three month period ended July 31, 2012, the effective tax rate was primarily affected by (i) an increase in the uncertain tax position liability, which increased the effective tax rate by 17.6%; (ii) unrecognized losses in entities with valuation allowances, which increased the effective tax rate by 14.0%; (iii) a change in estimates used in the fiscal 2012 provision compared with the tax return as filed in Canada, which increased the effective tax rate by 8.3%; and (iv) a change in the Ontario income tax rate which decreased the effective tax rate by 16.6%. In the three month period ended July 31, 2011, item (i) above increased the effective tax rate by 7.6%, item (ii) increased the effective tax rate by 14.0%, and item (iii) decreased the effective tax rate by 2.9%. Item (iv) had no impact on the three month period ended July 31, 2011.

We believe that it is possible that the gross uncertain tax positions as of July 31, 2012 could increase our tax expense in the next 12 months by \$0.9 million.

We have identified \$5.6 million of uncertain tax positions at July 31, 2012. To the extent that the uncertain tax positions do not materialize, only \$3.8 million of the uncertain tax positions would decrease the effective tax rate.

### Note 15 - Other Charges

Other charges are primarily comprised of charges related to acquisition-related costs with respect to completed and prospective acquisitions. Acquisition-related costs primarily include advisory services, brokerage services and administrative costs. Other charges also include charges for restructuring initiatives which have been undertaken from time to time under various restructuring plans.

Other charges included in our unaudited condensed consolidated statements of operations are as follows:

	Three Months Ended		Six Mon	ths Ended
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
Acquisition-related costs	680	239	1,074	548
Fiscal 2013 restructuring plan	454	-	454	-
Fiscal 2012 restructuring plan	45	-	78	-
Restructuring related to fiscal 2012 acquisitions	-	7	-	7
Fiscal 2011 restructuring plan	-	69	-	96
Restructuring related to fiscal 2011 acquisitions	-	20	-	15
	1,179	335	1,606	666

#### Fiscal 2013 Restructuring Plan

In the second quarter of 2013, management approved and began to implement the fiscal 2013 restructuring plan to reduce operating expenses and increase operating margins. To date \$0.5 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges and office closure costs. This plan has expected remaining workforce and office closure costs of \$0.2 million to \$0.3 million to be expensed in 2013.

The following table shows the changes in the restructuring provision for the fiscal 2013 restructuring plan.

	Workforce	Office Closure	
	Reduction	Costs	Total
Balance at January 31, 2012	-	-	_
Accruals and adjustments	-	-	_
Cash draw downs	-	-	-
Balance at April 30, 2012	-	-	_
Accruals and adjustments	436	18	454
Cash draw downs	(193)	(18)	(211)
Balance at July 31, 2012	243	-	243

#### Fiscal 2012 Restructuring Plan

In the fourth quarter of 2012, management approved and began to implement the fiscal 2012 restructuring plan to reduce operating expenses and increase operating margins. To date \$0.4 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges and office closure costs. This plan has expected remaining office closure costs of \$0.1 million to be expensed in 2013.

The following table shows the changes in the restructuring provision for the fiscal 2012 restructuring plan.

	Workforce	Office Closure	
	Reduction	Costs	Total
Balance at January 31, 2012	9	19	28
Accruals and adjustments	(9)	42	33
Cash draw downs	-	(61)	(61)
Balance at April 30, 2012	-	-	
Accruals and adjustments	25	20	45
Cash draw downs	(25)	(20)	(45)
Balance at July 31, 2012	-	-	

# Restructuring Related to Fiscal 2012 Acquisitions

As described in Note 3 to these unaudited condensed consolidated financial statements, we completed three acquisitions during the year ended January 31, 2012. As these acquisitions were completed, management approved and began to implement a restructuring plan to integrate and streamline operations. To date \$0.1 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges. This plan is complete with no further expected costs. As at July 31, 2012, no liability remains relating to this restructuring plan.

#### Fiscal 2011 Restructuring Plan

In the first quarter of 2011, management approved and began to implement the fiscal 2011 restructuring plan to reduce operating expenses and increase operating margins. To date \$1.0 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges, office closure costs and network consolidation costs. This plan is complete with no further expected costs. As at July 31, 2012, no liability remains relating to this restructuring plan.

#### Restructuring Related to Fiscal 2011 Acquisitions

During the year ended January 31, 2011, we completed three acquisitions. As these acquisitions were completed, management approved and began to implement a restructuring plan to integrate and streamline operations. To date \$1.0 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges and network consolidation costs. This plan is complete with no further expected costs. As at July 31, 2012, no liability remains relating to this restructuring plan.

#### Fiscal 2010 Restructuring Plan

In the first quarter of 2010, management approved and began to implement the fiscal 2010 restructuring plan to reduce operating expenses and increase operating margins. To date \$0.9 million has been recorded within other charges in conjunction with this restructuring plan. These charges are comprised of workforce reduction charges, office closure costs and network consolidation costs. This plan is complete with no further expected costs. As at July 31, 2012, a balance of less than \$0.1 million remains payable related to workforce reduction charges.

### Note 16 - Segmented Information

We review our operating results, assess our performance, make decisions about resources, and generate discrete financial information at the single enterprise level. Accordingly, we have determined that we operate in one business segment providing logistics technology solutions. The following tables provide our segmented revenue information by geographic location of customer and revenue type:

	Three Months Ended		Six Months Ended	
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
Revenues				
United States	14,203	12,394	27,427	23,865
Canada	3,569	3,792	7,176	7,586
Americas, excluding Canada and United States	247	198	512	365
Belgium	3,836	4,938	8,138	10,130
EMEA, excluding Belgium	7,265	6,495	13,844	11,946
Asia Pacific	1,417	1,024	3,302	2,025
	30,537	28,841	60,399	55,917
	Three Months Ended		Six Months Ended	
	July 31,	July 31,	July 31,	July 31,
	2012	2011	2012	2011
Revenues				
Services	29,330	26,663	57,035	52,583
Licenses	1,207	2,178	3,364	3,334
	30,537	28,841	60,399	55,917

Services revenues are composed of the following: (i) ongoing transactional and/or subscription fees for use of our services and products by our customers; (ii) professional services revenues from consulting, implementation and training services related to our services and products; (iii) maintenance and other related revenues, which include revenues associated with maintenance and support of our services and products; and (iv) hardware revenues. License revenues derive from licenses granted to our customers to use our software products.

The following table provides our segmented information by geographic area of operation for our long-lived assets. Long-lived assets represent capital assets, goodwill and intangibles that are attributed to individual geographic segments.

	July 31, 2012	January 31, 2012
Total long-lived assets		
United States	74,919	43,312
Canada	25,292	24,926
Belgium	31,970	36,581
EMEA, excluding Belgium	20,568	19,148
Asia Pacific	5	6
	152,754	123,973

# **CORPORATE INFORMATION**

# **Stock Exchange Information**

Our common stock trades on the Toronto Stock Exchange under the symbol DSG and on The Nasdag Stock Market under the symbol DSGX.

#### **Transfer Agents**

Computershare Investor Services Inc. 100 University Avenue Toronto, Ontario M5J 2Y1 North America: (800) 663-9097

Phone: (416) 263-9200

Computershare Trust Company 12039 West Alameda Parkway Suite Z-2 Lakewood, Colorado

80228 USA

Phone: (303) 262-0600

# **Independent Registered Chartered Accountants**

Deloitte & Touche LLP 5140 Yonge Street Suite 1700

North York, Ontario M2N 6L7 Phone: (416) 601-6150

### **Investor Inquiries**

Investor Relations
The Descartes Systems Group Inc.
120 Randall Drive
Waterloo, Ontario N2V 1C6

Phone: (519) 746-8110 ext. 2358

Toll Free: (800) 419-8495 E-mail: investor@descartes.com

www.descartes.com

# The Descartes Systems Group Inc.

Corporate Headquarters 120 Randall Drive Waterloo, Ontario N2V 1C6 Canada

Phone: (519) 746-8110

(800) 419-8495 Fax: (519) 747-0082

info@descartes.com www.descartes.com

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