

# Technology Promotes Safety with No-Contact Deliveries



During public health emergencies, it's essential to keep drivers on the road to help mitigate supply chain disruptions and meet surging demands for medical supplies and consumer staples.

Technology can help limit personal contact during deliveries to protect the health and safety of both drivers and customers by ensuring social distancing.

## 3 Technology Solutions Enabling No-Contact Deliveries



### ETA Notifications

- Drivers provide ETA to customers electronically
- Customers indicate a safe location for the delivery
- No personal contact is required



### Mobile Proof of Delivery

- Photo verification of delivered items replaces direct signature capture
- Paperless process reduces risk of touching contaminated documents
- Simplifies and speeds up the payment process



### Dock Appointment Scheduling

- Carriers book appointments online, and monitor status in real-time
- Simplified scheduling helps relieve congestion at dock
- Driver contact with others is minimized

For more information on technology solutions that can transform your delivery process, contact us at [info@descartes.com](mailto:info@descartes.com).