Omni-channel Retailing success requires a uniform but differentiated delivery service across all selling channels and delivery modes. Descartes solutions can help create a powerful delivery “face” for retailers to leverage all of their delivery channels in a single, integrated approach.

• Improved execution through single aerial view scheduling, multi-modal proof of delivery and automated yet personalized on-time delivery notifications.

Inbound Logistics success involves optimizing the flow of goods. Descartes solutions help ensure operational excellence from purchase order to dock or store door.

• Improved delivery control through full transportation execution capabilities, including tendering, parcel manifesting, fleet routing, proof of delivery and freight auditing.

Store Distribution success requires real-time visibility and collaboration between retailers and logistics services providers to move goods more efficiently from suppliers or distribution centers to the stores and reduce on-time changes in demand. Descartes solutions help retailers ensure they meet the right product, to the right location, at the right time.

• Support for multi-party processes that streamline traditional logistics operations.

Home delivery success is all about “profitable choice”. Descartes can help turn what has traditionally been a cost-focused activity into one that is a customer-facing competitive advantage.

• Differentiated customer service through flexible time-window choices for delivery

Descartes works with leading retailers throughout the globe to deliver innovative solutions that help companies grow their top and bottom line, and not only improve customer service, but also make it a competitive differentiator.

Helping Retailers be More Competitive & Profitable

Descartes In the age of Omni-channel, Descartes is helping leading retailers of all sizes across the globe use logistics to be more competitive and improve their bottom line.

From engaging customers during the buying process through streamlining the flow of goods from suppliers, Descartes solutions help retailers change the way they do business to make a measurable difference to customers and operational performance.

Whether the challenge is home delivery, omni-channel retailing, globalization or logistics for store distribution, Descartes can help retailers realize results quickly with solutions that have the flexibility to adapt to business changes.

Uniting the People & Technology that Move the World

Helping Retailers be More Competitive & Profitable