

A Driver's Journey to Making The Perfect Delivery



Challenges:

- Enable more **accurate** and **better processes** at the dock
- Need to increase overall efficiency and **decrease costs**
- Enable **real-time visibility** throughout the delivery process
- Reduce or eliminate manual processes



Driver conducts pre-trip vehicle inspection and completes Electronic Driver Inspection Report (eDVIR) using Descartes Perform™



Driver begins the journey to make the perfect delivery



Item and device information are a match



Driver is guided along the optimal route using the route planning and optimization solution



Driver scans, and electronically compares an item, to confirm it is the correct load



Dispatcher automatically sees estimated time of arrival (ETA) updates and is able to notify the customer if there are any changes in the delivery



Driver notices a broken case and notes the exception in the solution, which automatically updates the invoice



Driver continues to scan the items. The solution enables the driver to validate that the correct items have been delivered to the customer



Driver scans each item and records a temperature reading to ensure food compliance requirements are met



The solutions have the capability to collect important details about the delivery



Driver arrives at destination



Driver returns to the center



Driver prints payment receipt for CODs and reconciles the items



Driver continues the journey until all of the deliveries have been completed



Driver conducts post-trip vehicle inspection using eDVIR



Driver uses the solution to collect and record assets



Benefits:

- **Eliminate paper manifests**, optimize routes and dispatching
- Ensure that the **right items are received** and loaded
- Prove what, when and how much is delivered at each stop
- Confirm **chain-of-custody**
- Enhance the overall **customer experience**

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