

Toll Group Is Using Descartes to Power its Global Digital Customer-facing Platforms

Toll Group (Toll), a logistics service provider in the Asia-Pacific region and part of Japan Post, is using Descartes to power its global digital client-facing platforms.

Descartes's solution enables Toll to better service and support the needs of its customers, particularly small-to-medium enterprises, by facilitating online pricing and quotes, bookings, shipment management, and by providing real-time analytics.

"The addition of Descartes solution to our digital capabilities will allow our clients to instantly obtain quotes for, and book shipments with Toll at the click of the mouse. We are excited to be collaborating with Descartes on this digital solution, as part of our commitment to investing in best-in-class systems to simplify and enhance our customer experience," said Thomas Knudsen, Global Forwarding President from Toll.

Descartes helps to digitize the customer experience for logistics service providers like Toll by providing a cloud-based branded solution to book and manage shipments. The solution is powered by the most complete and up-to-date multimodal rates and schedules to provide customer choice and help forwarders maintain margins.

"We are delighted to be working with Toll Group and look forward to being a part of their impressive digital acceleration plans in the years ahead and help serve their customers even better than they are today", said Graham Parker, Vice President, Digital Freight Solutions from Descartes Systems Group.

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Company Profile

Toll Group
Logistics Service Provider

Descartes Solutions

Descartes Digital Customer
Experience Solution for Logistics
Service Providers

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