

Managing Inventory & Optimizing Processes Using Descartes RFID Technology

Austrian

Austrian Airlines is Austria's leading airline with a global route network of more than 120 destinations. With its hub at Vienna Airport, Austrian Airlines connects Austria to Europe and the entire world.

“I highly recommend Descartes for their exceptional RFID product and outstanding partnership. Our experience with Descartes has been nothing short of excellent, and we are extremely satisfied with both their product and the level of service they provide.”

Roland Scherbaum
Digital and Development Tech Ops
Austrian Airlines

Company Profile

Austrian Airlines

Descartes Solutions

Descartes Radio Frequency Identification™

About the Client

As Austria's home airline, Austrian stands for top quality service and a responsible approach to the environment and society. In order to achieve global environmental targets, Austrian Airlines has committed to halving its net CO₂ emissions by 2030 and to CO₂-neutral flying by 2050. Austrian Airlines is part of the Lufthansa Group, Europe's biggest airline group, and is a member of the Star Alliance, the first global alliance of international airlines.

For more information, please visit [austrian.com](https://www.austrian.com).

Quick Overview

Descartes solutions are revolutionizing traditional manual practices to help airlines ensure stock is continuously available; monitor the location of high-value assets as well as materials for day-to-day operations; and to meet compliance for limited shelf-life parts via a mobile-enabled aircraft walk-through.

Descartes RFID technology plays a pivotal role for the air industry to track of key assets throughout logistics operations, enhance inventory management, and ensure compliance with Life-limited Part (LLP) industry standards.

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"The Descartes RFID solution has proven to be an invaluable asset to our operations. From the moment we implemented their product, it became an effortless and efficient way to manage our inventory and streamline our processes. The technology is reliable, easy to use, and has significantly improved our ability to track and handle our products with accuracy and speed," Roland Scherbaum, Digital and Development Tech Ops from Austrian Airlines.

Our solutions help air carriers track and monitor equipment and inventory, enable compliance for cabin safety equipment, and provide compliance for security sweeps.

Austrian Airlines partnered with Descartes to integrate their air RFID solution, and the collaboration proved to be both smooth and highly effective. From the initial consultation through to deployment and ongoing support, Descartes consistently demonstrated a strong commitment to customer service. Their team was professional, responsive, and deeply attuned to the airline's operational needs, ensuring that any concerns were addressed proactively and the integration process was seamless.

The experience of working with Descartes has been overwhelmingly positive. Their innovative solution, combined with exceptional support, exceeded expectations. Austrian Airlines values the partnership and looks forward to continuing the relationship with Descartes well into the future.

**Looking to meet with a solution expert?
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