

Strengthening Compliance with Real-Time Sanctions Screening



Viva Energy operates across a complex regulatory landscape. Before implementing Descartes solutions, sanctions screening was inconsistent and manually intensive. With Descartes Visual Compliance with Dynamic Screening, Viva Energy now ensures continuous monitoring of third parties, enabling fast, reliable compliance and audit readiness. The platform has streamlined risk management and transformed how they approach due diligence and regulatory obligations.

“Descartes Visual Compliance enables us to screen third parties and consumers in real time with complete confidence. It’s helped embed compliance into our daily processes while reducing manual workload and risk”

Oz Niam

Senior Group Credit Analyst – Lead, Viva Energy

Company Profile

Viva Energy
Energy, Oil & Gas

Descartes Solution

Descartes Visual Compliance™ with
Dynamic Screening

About the Client

Viva Energy is a leading Australian energy company, supplying fuel and lubricants across the country, with a strong focus on safety, compliance, and operational excellence.

Quick Overview

Challenge

Rising Regulatory Complexity Exposed
Gaps in Viva Energy's Manual Screening

Solution

Dynamic Screening

Results

- Enhanced Compliance Oversight
- Faster Third-Party Onboarding
- Audit-Ready Transparency
- Reduced Manual Workload

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Challenge: Manual Screening Couldn't Keep Up

Before adopting Descartes, Viva Energy relied heavily on manual sanction checks, a process that often led to delays, inconsistencies, and growing operational strain. As international regulatory frameworks continued to evolve and become more complex, the risk of missing a critical update and oversight increased particularly across their expanding supplier and customer networks. Compliance audits flagged the need for real-time screening capabilities and a clearly documented defensible process. The lack of automation also placed a heavy administrative burden on the team where large volumes of checks had to be completed under tight timelines. This limited Viva Energy's ability to scale screening efficiently across multiple departments.

Solution: Real-Time Screening Transformed Compliance Efficiency

To overcome these challenges, Viva Energy implemented Descartes Visual Compliance with Dynamic Screening. The solution automated the screening of all third parties including suppliers and customers against global watchlists in real time. Integration with existing workflows was simple and the platform's user-friendly interface made adoption smooth across the compliance, procurement, and commercial teams. Automatic alerts ensure that any watchlist updates or potential matches are flagged immediately reducing manual oversight and ensuring a defensible compliance process.

The system provides complete audit trails, enabling Viva Energy to demonstrate due diligence. It also helped unify compliance practices across departments, ensuring consistent screening standards across the organization. Descartes' onboarding team provided excellent training and support allowing Viva Energy's teams to quickly become confident users of the platform. What once took days now happens in minutes with greater accuracy and assurance. The impact has been significant and measurable: faster onboarding of new partners, reduced compliance gaps, and ensured stronger confidence in our regulatory adherence.

Results:



Enhanced Compliance Oversight

Real-time alerts and global watchlist updates provide continuous visibility into potential risks, strengthening Viva Energy's ability to stay compliant across changing international regulations.



Faster Third-Party Onboarding

Automated screening has reduced onboarding time significantly, allowing commercial teams to move quickly while ensuring every entity is vetted thoroughly and efficiently.



Audit-Ready Transparency

Centralized documentation and audit logs support internal and external compliance reviews, providing clear evidence of due diligence and a strong governance framework.



Reduced Manual Workload

Automation has lifted the burden from compliance staff, freeing them to focus on higher-value risk activities while improving consistency and screening accuracy across all engagements.