Descartes Messaging Quality Monitor helps freight forwarders improve visibility into their operations and increase responsiveness to their customers with reliable, accurate data from the airlines.
Descartes Messaging Quality Monitor helps freight forwarders improve data timeliness and quality conformance in exchanging logistics and supply chain electronic messages for air cargo.

**Summary**

**Benefits**

**Descartes Messaging Quality Monitor helps:**

- Reduce time spent requesting the status of individual shipments and potentially save several hours of work every day
- Validates transmission of customs messages to the airlines and notifies freight forwarders of errors so they can be corrected before they are charged for them
- Deliver improved accuracy, completeness and timeliness of air cargo information from major airlines

**Features**

**Visibility Into Shipments.** Provides one-click viewing of the status of all shipments and eliminates the need to have staff members constantly check on the status of each shipment from the previous day or weekend.

**Immediate Problem Detection.** Displays a list of shipments being rejected due to an error message or involved in a discrepancy by one of the carriers involved in the transport.

**Easy Access.** Provides access to shipments on a daily basis and eliminates the need to access each airline’s system to check shipment status. Lets users retrieve the status of each shipment from a single dedicated web site. Enables participants in the US Customs Automated Manifest Service (AMS) program to use the house waybill number to check the status of a consolidation. Is available as a service to freight forwarders’ customers so they can retrieve actual status of any air waybill or house waybill.

**Proof of Bookings.** Stores a copy of electronic airline bookings, including date and time of the booking confirmation, or any other booking answer, from the airlines. Provides an e-mail notification when booking answers arrive.

**Archived Customs Messages.** Stores a copy of electronic airline bookings, including date and time of the booking confirmation, or any other booking answer, from the airlines. Provides an e-mail notification when booking answers arrive.

**Error Message Notification.** Notifies users immediately if a transfer to an airline is rejected due to false routing, the flight does not operate, or because the carrier has not accepted a message. Makes sure the right people are notified and enables them to contact Descartes or the airline to correct the error.

**Quality Compliance Check of Airlines.** Provides a report showing the quality of air carriers per trade lane, actual history of each airline and the overall compliance per airline and per country.